Release Notes
October 2026

This release includes changes to:

- PropertyIQ
- PIQ+
- Portal

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User Permissions

1. **Processing Adjustments - increased granularity of permissions**
    - The existing single set of permissions for **Adjustments** has been expanded into separate permissions for each function (tab)
    - **On release:**
        - If a user's role has the existing **Adjustments-View** permission, each new view permission will also be enabled by default
        - If a user's role has the existing **Adjustments-Add** permission, each new process or add permission will also be enabled by default
        - If a user's role has the existing **Adjustments-Edit** permission, each new edit permission will also be enabled by default
        - If a user's role has the existing **Adjustments-Delete** permission, each new delete permission will also be enabled by default
        - Review and adjust as needed.
2. **Supplier Compliance – new permission**
    - New permission: **File-Suppliers-Edit Compliance**
    - Controls the ability to maintain (add, edit, remove) compliance rows on the Supplier screen. It also controls the visibility of the Compliance button at the bottom of the Suppliers grid
    - Without this permission, users can still view existing information on the Compliance tab but will not be able to add, edit or remove them however they will still be able to edit the notes field on the bottom of the Compliance tab. Also, where the Compliance Integration System uses the Trades Monitor / Solutions IE feature, the Compliance button will not be visible to users without this permission
    - **On release:** If a user's role has the existing **File-Suppliers-Edit** permission, the new permission will also be enabled by default. Review and adjust as needed.
3. **Portal Control Panel – improved permission check when using folio settings**
    - Currently, a user wanting to select or deselect the **Use Folio Settings** function when configuring auto-publishing rules for Portal Documents required both the **Portal Control Panel-Edit** permission and the **Settings-Edit** permission turned on which causes confusion and is an inconsistent use of the permissions. This restriction has been removed meaning the user requires only the **Portal Control Panel-Edit** permission to be turned on for the **Use Folio Settings** feature to be used.



What you need to do

Please review your default and custom roles under *Utilities menu>Security>Roles* and make any necessary changes to user permissions.

TXN Processing

4. **Remove restriction when manually waiving interest via TXN processing**
   Functionality released in the August 2026 provided users with the ability to manually waive interest when allocating deposits via TXN professing. Where principal was fully paid at a fund level, the system incorrectly auto-waived that fund interest if it fell below the auto-waive interest threshold even though total interest owing was above the auto-waive interest threshold and prevented users from adjusting the allocation. The auto-waiving of interest in that scenario will only occur when the total interest owing on the levy falls below the auto-waive interest threshold and the system will not lock down the fields, enabling the user to adjust if required.

5. **Improved validation for manually allocating dishonours in TXN processing**
   Expanding on the August 2026 release which introduced increased validation when allocating deposits in TXN processing to prevent invalid amounts, similar validation is now applied when allocating dishonours in TXN processing. This has also been implemented for manual deposits and transfers from credit to maintain a consistent approach.

6. **Building setting included in interest waiving function**
   An issue has been fixed where the building's **Do not charge int if overdue amt <** threshold was not correctly used when determining auto-waiving.

General

7. **Added missing PayID details added to payment slip for default QLD & WA notice templates**
   Following the release of PayID as a payment option, the payment slip was updated in default notice templates. A fix has been made where the PayID tile was missing on the payment slip in the default templates for QLD (BUGT) and WA (CO) notices.

8. **Budget – negative levies not struck**
   An issue has been fixed where, when creating and accepting a budget that included one or negative levies, the negative levies were not appearing in the ledger or included on the Annual Levy Notice. All positive and negative levies to be struck as part of the budget process are now being shown on the ledger and the Annual Levy Notice.

9. **Warning is displayed when a merge letter includes lots from multiple buildings**
   There are occasions where a user creates a merge letter for multiple lots that may have inadvertently included lots from another building resulting in the risk of sending letters to unintended recipients. A message will now display warning the user they have created a merge letter for multiple lots across more than one building.

10. **Building Log of Changes now shows changes to charges and insurance policies**
    A change to any fixed or variable charge as well as changes to any insurance policies will now be tracked on the building's Log of Changes.

11. **Clear tenancy information when ticking Owner Occupied**
    An issue has been fixed where, after ticking the Owner Occupier flag on the Tenancy Details tab for a lot, any existing tenancy details remained untouched. This created an inaccurate and confusing picture of the occupancy of the lot. Now, when the Owner Occupier flag is ticked, any information about the tenant will be cleared.

12. **Username now visible in Audit Trail when deleting a PIQ+ meeting**
    Part of the August 2026 release included recording the username in the Audit Trail and Log of Changes when a user added or edited a PIQ+ meeting. The username is now recorded in the Audit Trail and Log of Changes when a user deletes a PIQ+ meeting.

13. **Unable to move a dishonour transaction to an unidentified deposit**
    An issue has been fixed where users were not able to move some dishonour transactions to the unidentified deposit page. It is now also possible for users to move a transaction from the Unallocated tab to the Adjustments tab

14. **VIC MBL Fee Notice missing lot address merge fields**
    An issue has been fixed where the street number and street name merge fields were missing from the VIC MBL Fee Notice.

Public API

15. **Lots — Get/Lots, Get/Lots by ID, Get/Building Lots**

    For our existing public API endpoints for lots, additional information is now available for all lots related to the lot in the call using a new parameter.

    - Lots can be linked to another lot in PIQ through the related buildings feature, through the Link Owner function and if a lot is linked as a secondary lot to a primary lot. Where the new 'relatedLots' parameter has been included in the call, it'll now return a list of lots linked to each lot in the call. The information returned is the building id, lot id, the link type and the link category

16. **Buildings — Get/Buildings, Get/Building by ID**

    For our existing public API endpoints for buildings, additional information is now available across several areas.

    - The call will include the **last AGM date**, all **levy discount settings** and the value in the recently created **invoice approvals in Portal** flag where the committee invoice approval feature has been turned on in your instance
    - Where the existing 'committee member' parameter has been included in the call, each committee member record will now also include the **external approver** value (true or false) as well as an indicator of whether the committee record is being synced with its lot owner record
    - Where the existing ‘budget’ parameter has been included in the call, the **id** and **fund name** will show for each account

Meetings

1. Single OC meetings for multi-schedule

For buildings with multiple contribution schedules, meetings can now be run for a single OC instead of always covering every schedule in the building combined.

New OC selection when creating a meeting

- When creating a meeting for a multi-schedule building, you can now select a specific OC/schedule for the meeting to apply to, or leave it set to 'All OCs' to run it across every schedule as before.
- The selected OC is shown on the meeting list, the meeting header and the meeting Details tab, so it's always clear which OC a meeting relates to.

Attendance, Results, and apologies scoped to the selected OC

- For a single-OC meeting, the Attendance tab, apologies lot selector and Results page (including voting attendees, UOE, and mover/seconder options) only show lots and attendees belonging to that OC's schedule - not the whole building.
- UOE shown on the Results page reflects the attendee's UOE for the schedule, rather than their combined UOE across the building.

Distribution and exports scoped to the selected OC

- Distributing a notice or minutes pack for a single-OC meeting now only sends to the lot owners, formal tenants, and committee members belonging to that OC — owners outside the selected OC are no longer contacted.
- Worksheet exports for AGM/GM meetings (lots, UOE, arrears, quorum, committee) are scoped to the selected OC's schedule, so the exported workbook matches the meeting being run.
- Financial merge fields in motions and meeting documents automatically resolve to the selected OC's schedule, so meeting documents reflect the correct per-schedule figures without manual configuration.

2. General

- **Meetings CSV export** — You can now export a CSV of all meetings created in PIQ+.
- **Filter meetings by Folio** — The meetings list can now be filtered by Folio.
- **Autosave for meeting notice and minutes documents** — Changes to the notice and minutes documents (in both the meeting template and the meeting itself) now save automatically every 5 seconds. The Save/Cancel buttons have been replaced with a single Done button, so edits are no longer at risk of being lost.

Task Centre

3. View and download invoice files from Core — Invoices created in Core can now be viewed and downloaded (PNG, JPG, PDF) directly from the Task Centre, so you can check them before reviewing or approving.

4. Clear filters when toggling 'Unread' — Switching on the Unread toggle in the Task Centre now clears other active filters, so the tasks shown always match the unread count.

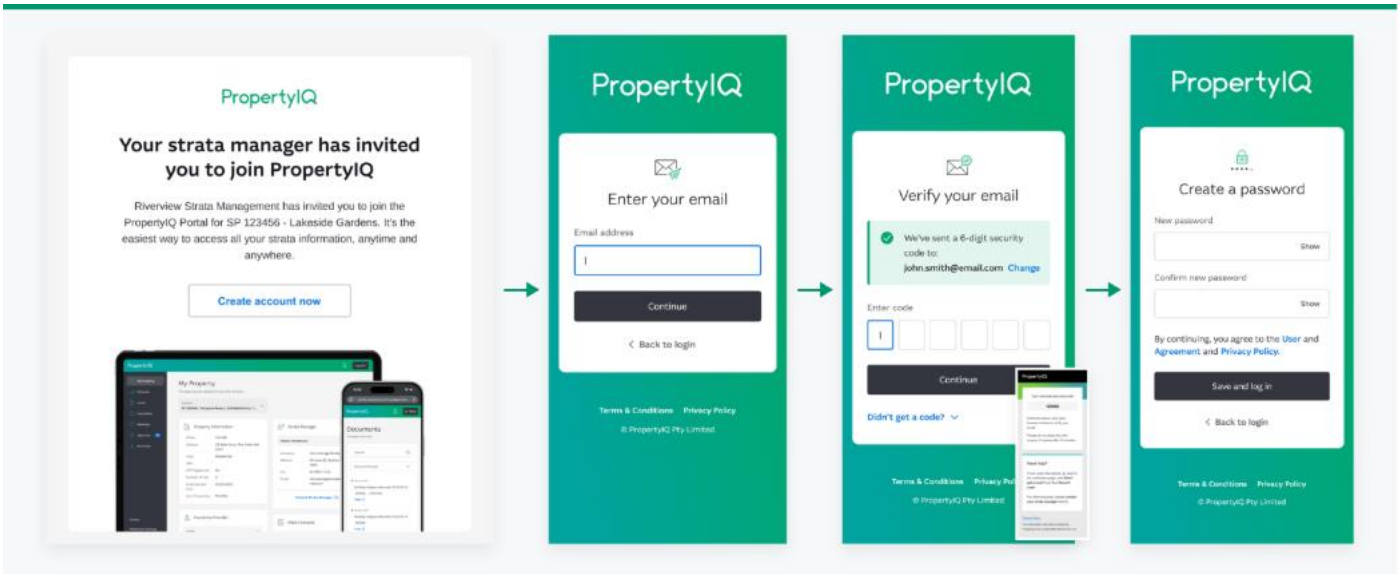
5. Hover text shows a person's role — Hovering over an assignee on the task list, or a person on the IA activity feed, now shows their role/position, making it easier to tell internal users, external users, and committee members apart.

6. Updated SPlan labelling — Labelling on the Task Centre and Task Centre > Invoice details screens has been corrected to match SPlan terminology.

Faster account activation

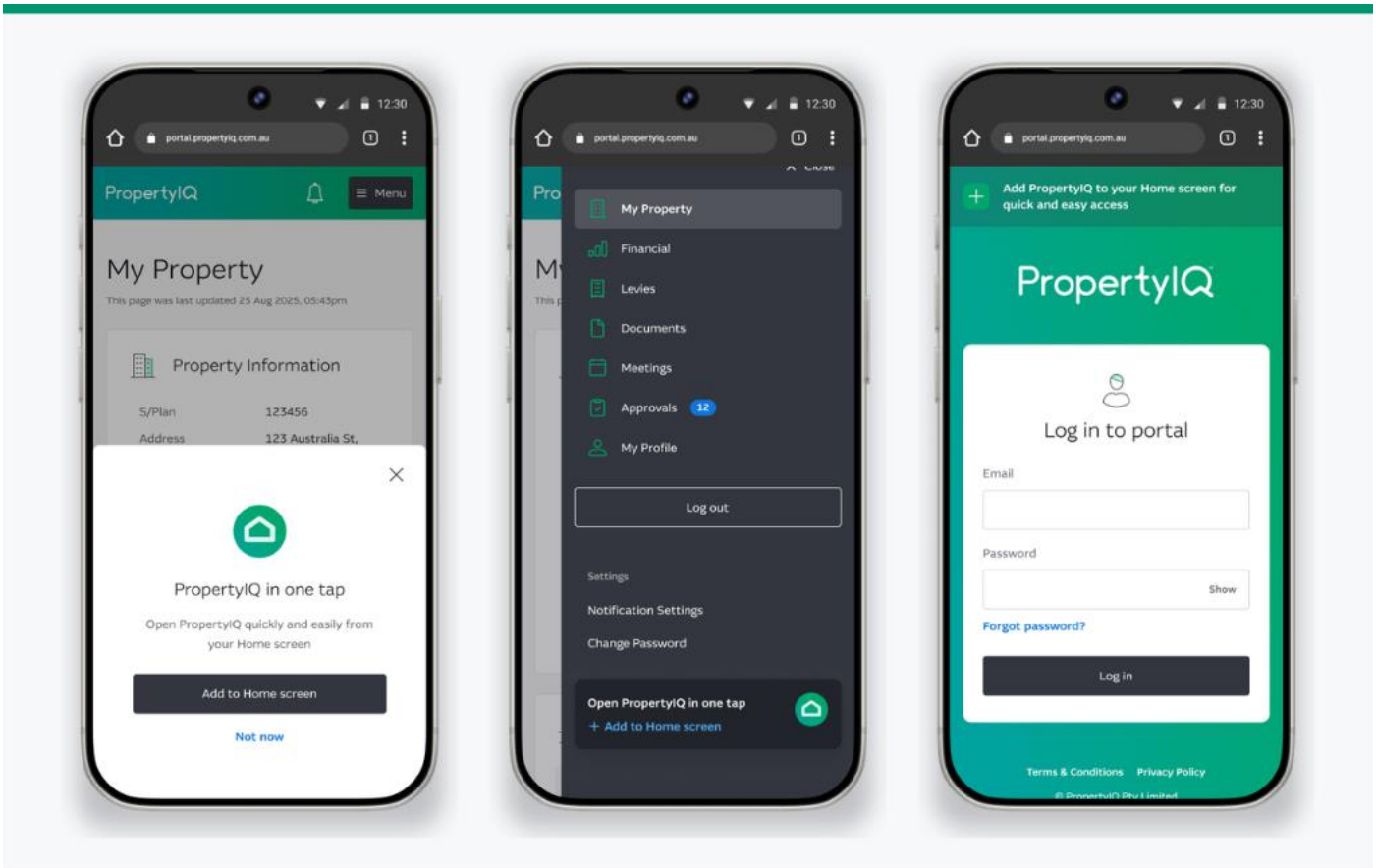
We have redesigned the entire activation journey, replacing temporary passwords with on-demand, single-use security verification codes.

When owners receive an invitation, they are now greeted with a brand-new email template with a single button. Rather than a temporary password that can expire, owners enter an easy-to-copy 6-digit code delivered directly to their inbox on demand, verify their email immediately, and set their password in one continuous flow.



App-like access for mobile users

More than half of all visits to the Portal are made on smartphones and tablets. To support how our users prefer to interact, we're making it work like a native app.
Returning users will be prompted to add Portal to their home screen — and if they skip it, banners on the login screen and navigation bar let them do it anytime. This creates a one-tap PropertyIQ shortcut, launching Portal in an app-like experience.
Note: Android Chrome users will be able to add the Portal to their home screen with a click of a button. IOS users can follow the instructions we provide for them.



And a few more things, big and small

We've also tweaked the experience in some areas, improved performance and security — you'll notice some of these changes, some you won't, but all of it making the Portal better.