Release Notes
July 2026

This release includes changes to:

- PropertyIQ
- PIQ+
- Portal

CONTENTS

User Permissions

You'll now see more granular permissions to control access to some building functions, portal management and lot debt collection settings.

1. Buildings – Generate building financial reports

   - New permission *File-Buildings-Generate Building Financial Reports*.
   - This controls the ability to see and click on the 'Generate' button under *Building card>Financial Reports screen* which triggers the generation of important final reports and saves copies of reports to building documents.
   - Enabling this permission also requires the user to have *File-Buildings-Edit* permission.
   - Without this new permission, users who have access to the *Building card>Financial Reports* screen can still preview and export financial reports without saving to building documents.
   - On release of these changes for existing user roles and permissions: If a user has existing permission *File-Buildings-Edit* enabled THEN this new permission will also be enabled by default.

2. Buildings – Opening balances
   - New permission *File-Buildings-Opening Balances*.
   - This controls the ability to see and click on the 'Opening Balances' button on the building card.
   - Enabling this permission also requires the user to have *File-Buildings-Edit* permission.

3. Lots - Debt collection settings
   - The existing *File-Lots-Edit Debt Collection Settings* permission has now been made **independent** from the *File-Lots-Edit* permission. This allows a user to have just *Edit Debt Collection Settings* permission without being able to edit the main lot info.
   - This permission controls the ability to edit the Debt Collection settings, Payment Plan, Legal Action and Owner Interest sections on the lot card.

4. Portal registrations
   - New permission *Utilities-Portal Control Panel-Manage Portal Registrations*.
   - This controls the ability to see and click on the 'Register' and 'Deregister' buttons in the *Register Lots Owners* and *Register Committee Members* screens under *Utilities>Portal Control Panel*.
   - For users that have the permission of *Portal Control Panel-Edit* BUT do not have this new permission, you'll still be able to view the registration screens to check portal statuses but won't see the Register/Deregister buttons.
   - On release of these changes for existing user roles and permissions: If a user has existing permission *Portal Control Panel-Edit* enabled THEN this new permission will also be enabled by default.

What you need to do

Please review your default and custom roles under *Utilities menu>Security>Roles* and make any necessary changes to user permissions.

Manual Receipting – Waive interest

5. **Waive penalty interest on paid levies** – You can now waive penalty interest when manually allocating levy payments via lot transfer adjustments and manual deposits.
    - In the levy allocation section under *Processing>Adjustments>Lot Transfers* and *Processing>Receipts>Manual Deposits>Owner Receipt* a new 'Waive balance' checkbox option will appear at the Fund level where the Fund's principal amount is fully paid **AND** there is interest due.
    - When ticking this option, the 'Waived' field will automatically calculate the amount of interest waived for that Fund (interest due - interest allocated = waived balance).
    - If the Fund's principal levy amount is not fully paid, the 'Waive balance' option is not visible.
    - If the total outstanding interest across both Funds is less than or equal to the amount set for Auto Waive Interest under *Utilities>Settings>Application Settings>TXN Processing*, then the 'Waive balance' checkboxes will be automatically ticked and interest will be waived.

    See below for detailed screenshots.

General

6. **Outlook / Office365 Integration for outgoing emails** - In April 2026, we released a new Microsoft Office365 email integration for a better and more secure way of sending emails in PropertyIQ (using Microsoft Graph API). As part of the setup in Microsoft, you need to create a secret that has an expiry date. You can now optionally record this secret expiry date in PropertyIQ under *Utilities> Settings>Mail Server Settings>Outgoing* in a new field called 'Client Secret Expiry Date'.

    This will be used in future PropertyIQ enhancements for expiry reminders to prevent email service disruption. For more information on this latest Microsoft email integration, read our Microsoft Setup Guide.

7. **Adjustments > Building Transfers screen** – Changes have been made to the layout of this screen to improve performance, loading speed and the user experience.

8. **Building > Documents tab** – Some issues have been fixed where using the *From* and *To* date filters on the building documents tab would not return any documents in the list, and when selecting a document type from the filter dropdown some documents were not being displayed in the list.

9. **Reset password flow –** An issue has been fixed where using a reset password link was showing an error and preventing you from resetting your password.

10. **Date input field** – An issue has been fixed where manually entering a date with a two-digit year (e.g. 01/01/26) would revert the entered date to today's date or not accept it at all.

11. **TXN receipting** – Some issues have been fixed for processing bulk adjustments in bulk during TXN receipting (using shift+down arrow to multi-select), and an issue with blank details screen after allocation.

12. **Manual deposits** – An issue has been fixed where viewing a previously created and processed 'owner' manual deposit was not showing the allocated amounts against the levy on the manual deposit screen.

13. **Activity log entries** – An issue has been fixed where the assigned user for an activity log entry was being cleared after editing the entry.

Public API

14. **Lots — Get/Lots, Get/Lots by ID, Get/Building Lots**

    For our existing public API endpoints for lots, additional information is now available for lot entitlements and meeting notice delivery preferences using two new parameters.

    - Where the new 'contributions' parameter has been included in the call, it'll now return the **'UOE' and 'UOE2' values** for each schedule the lot contributes to, giving you visibility into how individual lots are weighted across a building's schedules.
        - *Note*: 'UOE' is the primary database value (UOL in VIC, UOE all other States). And 'UOE2' is the secondary database value (UOE in VIC, IntEnt in QLD).
    - Where the new 'meetingNotice' parameter has been included in the call, it'll now return **meeting notice delivery details** for each lot, allowing you to see how annual and meeting notice preferences are configured for individual lot owners. *Note*: All other lot delivery preference types are already included in the call.

15. **Buildings — Get/Buildings, Get/Building by ID**

    For our existing public API endpoints for buildings, additional information is now available across a number of areas.

    - Where the new 'schedule' parameter has been included in the call, it'll now return the **total 'UOE' and 'UOE2' values** across all contributing lots for each schedule, so you can see the full entitlement totals at a schedule level.
        - *Note*: 'UOE' is the primary database value (UOL in VIC, UOE all other States). And 'UOE2' is the secondary database value (UOE in VIC, IntEnt in QLD).
    - Where the existing 'insurance' parameter has been included in the call, each insurance policy will now also include the **actual commission** and **anticipated commission** figures.
    - It'll now always include **agency agreement details** in the call, including agency agreement start date and end date, management fee, and management fee frequency for the building's contribution schedule — no additional parameters needed.
        - A new 'splitFees' field has been added to building records, indicating whether split fees are enabled for that building.
        - Where the 'schedule' parameter has been included in the call, each schedule will now also return its own agency agreement dates, management fee, and management fee frequency. Where split fees are not enabled, these values will reflect those of the primary contribution schedule.

For clients and third-party providers using PropertyIQ public APIs, please contact us at support@propertyiq.com.au if you need an updated copy of the PIQ API documentation.

Meetings

1. **Meeting venue management** – It's now easier to select a meeting format and venue for a meeting and update the details of existing meeting venues.

   Meeting format selector

   - When creating or editing a meeting, you'll now see three different tile selectors for possible meeting formats and be required to select one for your meeting. The options are 'In-person and online' (selected by default), 'Online only' and 'In-person only'.
   - When 'In-person and online' or 'In-person' is selected, you can choose a venue (existing or new venue). The venue and teleconference information fields are optional.
   - When *Online only* is selected, the venue selection disappears. The teleconference information field is optional.
   - If neither a venue or teleconference details are provided for a meeting, the meeting details page will display "None added" under that section.

   Edit existing meeting venues

   - When creating or editing a meeting, you can now edit an existing venue's details under the 'Venue' section using the 'Edit this venue's details' link.
   - When editing the details of a venue, changes will be automatically and immediately applied to **all** meetings in PIQ+ that are currently using that venue.

   See below for detailed screenshots.

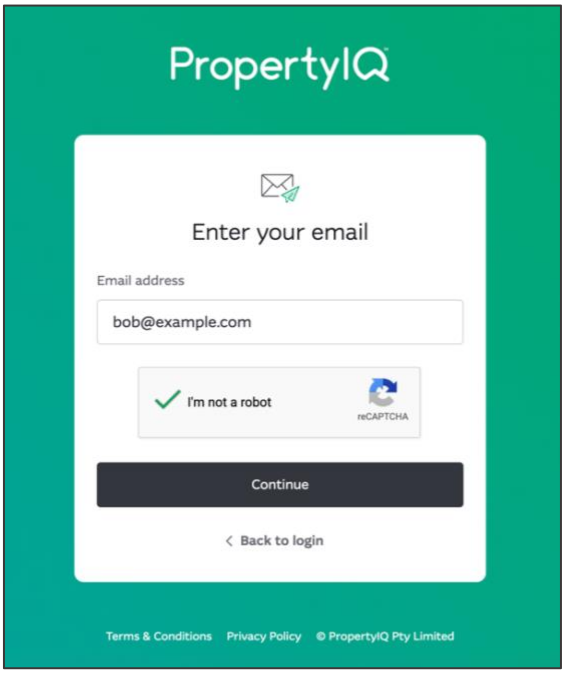
2. **General**

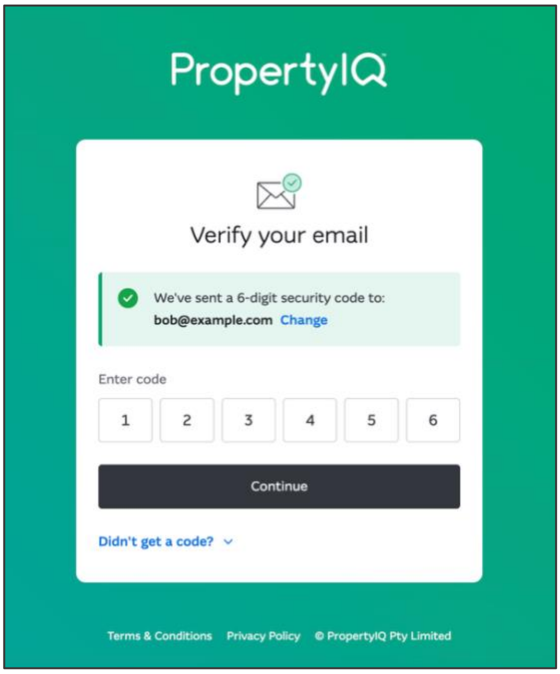
   - An issue has been fixed where the display of "&" symbol in building names and addresses was causing a display issue on certain PIQ+ screens.

Forgot Password

It's now quicker and easier for users to reset their password from the PropertyIQ Portal login screen.

After providing a registered email, a verification code is now sent to the user. They'll be asked to input this code and once verified, a new password can be set. This reduces reliance on the strata manager for triggering a forgot password email from the Strata Manager Portal.



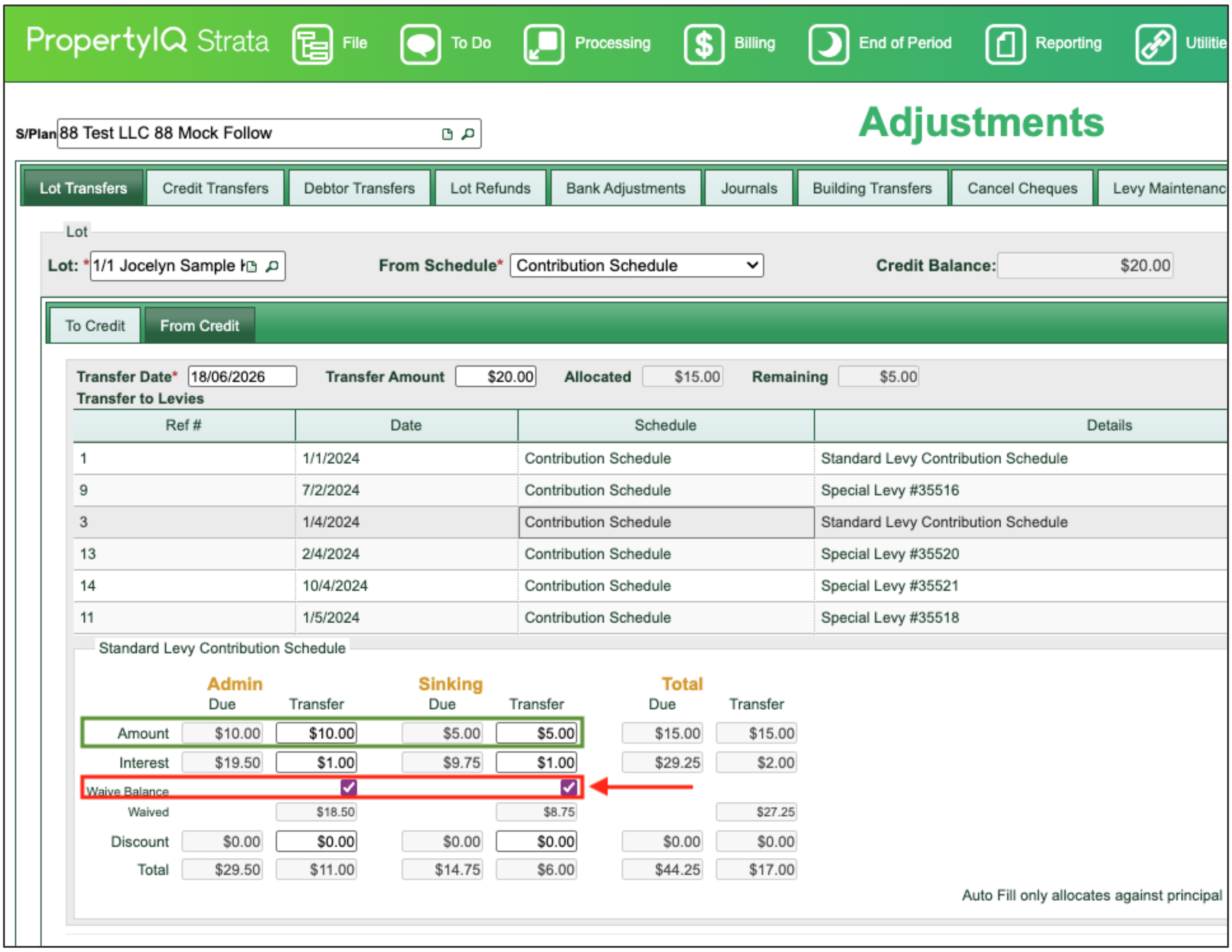


Waive penalty interest on paid levies

You can now waive penalty interest when manually allocating levy payments under *Processing> Adjustments>Lot Transfers* and *Processing>Receipts>Manual Deposits>Owner Receipt*.

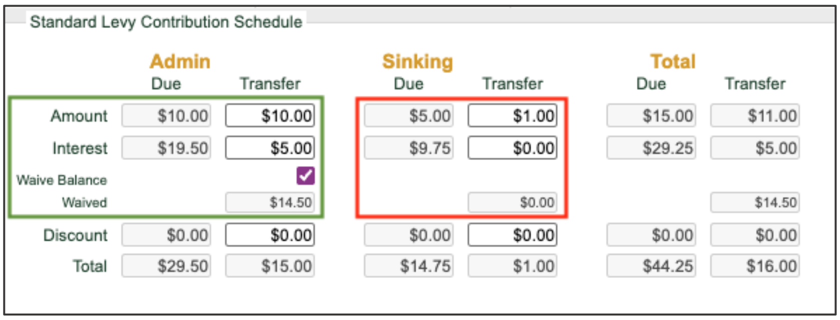
<u>Waive interest is available</u>

- The option will appear at the Fund level where the Fund's principal amount is **fully paid AND there is interest due**.
- When ticking this option, the 'Waived' field will automatically calculate the amount of interest waived for that Fund (interest due - interest allocated = waived balance).



<u>Waive interest is not available</u>

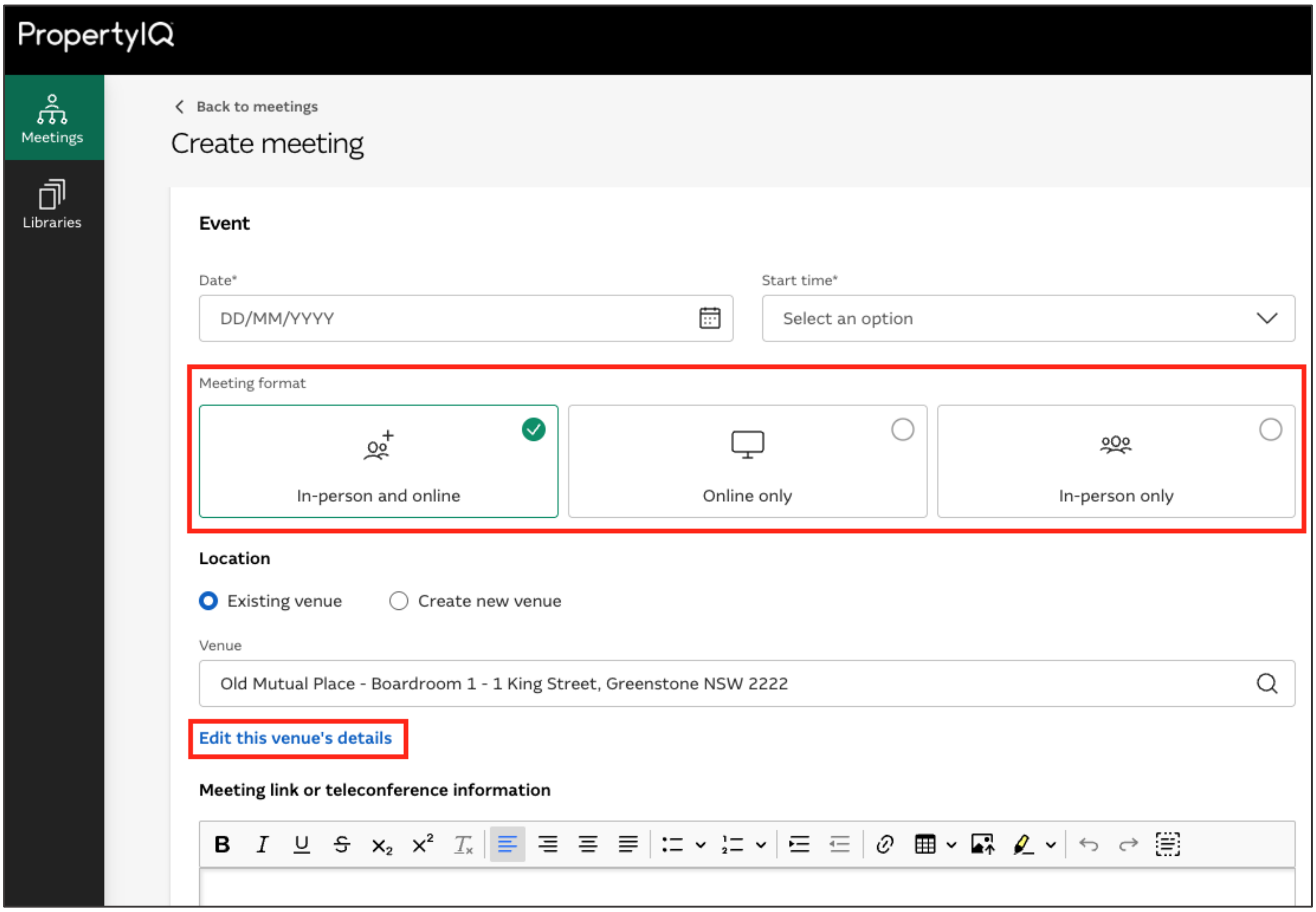
If the Fund's principal amount is **not** fully paid, the 'Waive balance' option will **not** be visible for the Fund.



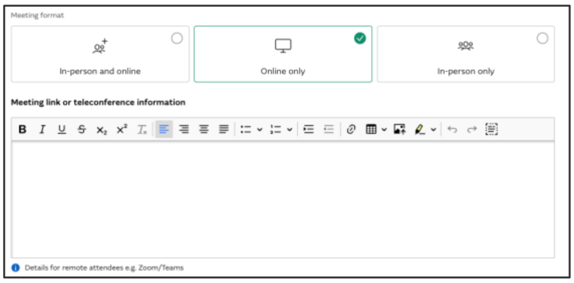
Meeting venue management

Meeting format: Easily select a meeting format and venue for a meeting using the tile selectors.

Edit venue details: Update the details of an existing meeting venue. When editing the details of a venue, changes will be automatically and immediately applied to **all** meetings in PIQ+ that are currently using that venue.



Options change based on the meeting format selected e.g. venue disappears when ‘Online only’ is selected.



Edit details of an existing venue. 'Venue name' is the only required field.