

Utility Levies

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INTRODUCTION TO UTILITY LEVIES

The Utility Levy functions in PropertyIQ allow you to bill lot owners for utilities such as gas, electricity and water. Utility bills processed from the Utility Levies screen show on the lot ledger. You can also generate a fee to the building and to the utility invoice recipient.

TEMPLATES FOR UTILITY LEVY INVOICING

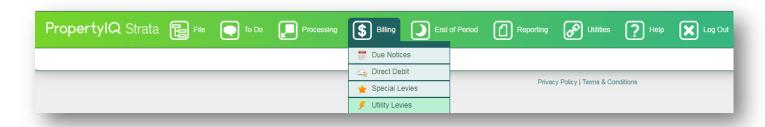
PropertyIQ has standard merge templates for utility invoicing. You may want to edit these for your needs and add your logo etc. For full details about templates, see the manual "Templates"

SETTING UP CHARGES FOR UTILITY LEVY INVOICING

You can set up charges to charge each building for utility levy invoice processing and can also charge the end recipient of the utility invoice. For full details about setting up charges, see the manual "How to set up Fixed and Variable Charges"

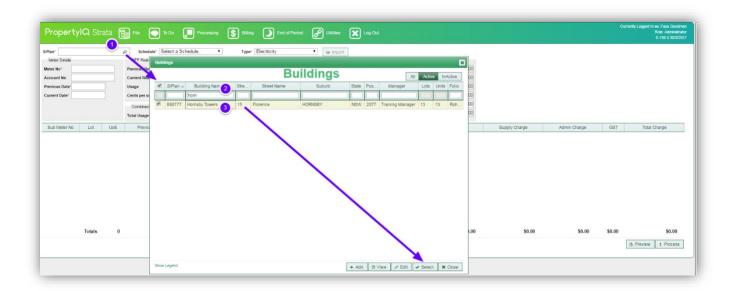
GETTING STARTED

To get started go to and select Utility Levies



ELECTRICITY LEVY INVOICES

- 1. First, select the building you want to create electricity invoices for
- 2. Type some key letters to refine your search and find the Building you want
- 3. Click on the Building you want and then double click to select or
- 4. Click Select at the bottom of the screen to select



- 1. If the Building you selected has more than one Contribution Schedule, choose the Contribution Schedule the Utility Invoices income will be allocated to.
- 2. Select Electricity from the dropdown list.
- 3. You can import data see section below Importing Utility Data
- 4. Type the meter number for the main building meter from the provider's invoice. It is not mandatory to enter the main meter details, if you choose not to enter them, you may want to remove the merge fields relating to the main meter from your utility bill notice.
- 5. Type the electricity provider's account number from the provider's invoice
- 6. Type the date of the previous reading from the provider's invoice
- 7. Type the date of the current reading from the provider's invoice

You have the option of entering On Peak and Off Peak values if they apply to your meter.

Off Peak

- 8. Type the previous reading figure from the provider's invoice
- 9. Type the current reading figure from the provider's invoice
- 10. The Usage amount will populate automatically once the readings are entered
- 11. Type the cost per unit from the provider's invoice

On Peak

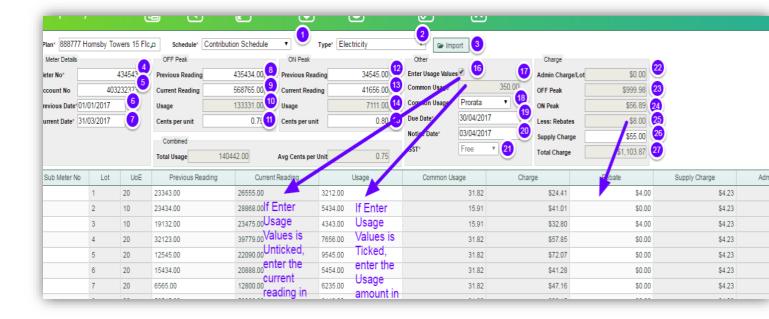
- 12. Type the previous reading figure from the provider's invoice
- 13. Type the current reading figure from the provider's invoice
- 14. The Usage amount will populate automatically once the readings are entered
- 15. Type the cost per unit from the provider's invoice
- 16. Click on Enter Usage values if you want to enter the usage amount in the usage column. If this is unticked, you will enter the previous reading and current reading figures and the usage will calculate automatically.
- 17. The "left over" amount will populate here automatically once the values are entered below. This is the amount that is left after you have allocated the amounts to each lot/meter. This is usually considered to be the amount for common property usage.
- 18. If there is common property electricity usage on this account you have three options.
 - i. Ignore this will leave the "left over" amount unallocated to any lot owner and you would just pay the total bill through supplier payments without being able to recoup from the lot owners
 - ii. Divide evenly this divides the "left over" amount evenly between all the sub-meters
 - iii. Pro-rata this divides the "left over" amount between all meters, based on the lot's Units of Entitlement
- 19. Click on the box to open the calendar and select the date you want to show the lot owner's invoices due
- 20. Click on the box to open and select the date you want to show the lot owner's invoices
- 21. If the Building you selected is not registered for GST then free is the default and you will not be able to alter this. If

the Building you select is registered for GST you can choose the GST status from the dropdown list. want to consult your accountant about whether you want to choose GST. The choices are:



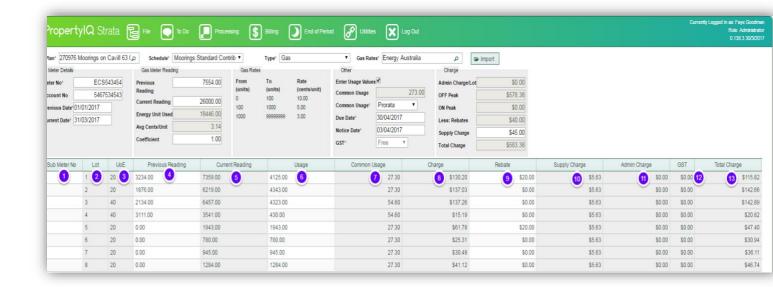
You may

- i. Inclusive totals include GST
- ii. Exclusive –GST is added at the end
- iii. Free
- 22. If the charge schedule for this Building includes a fee with a chargeback to the lot owner for processing electricity invoices, the amount charged to each lot shows here.
- 23. The total Off Peak amount will populate automatically from the information you entered in the Off Peak section
- 24. The total On Peak amount will populate automatically from the information you entered in the On Peak section
- 25. If you enter rebate amounts in the rebates column for each meter/lot, then the total of all rebates will show here.
- 26. If the provider charges a supply charge, type the amount here. This will be divided evenly between all the lot sub
- 27. The total charge will populate automatically, based on the figures you entered in the On Peak and Off Peak areas plus the supply fee, (if any)



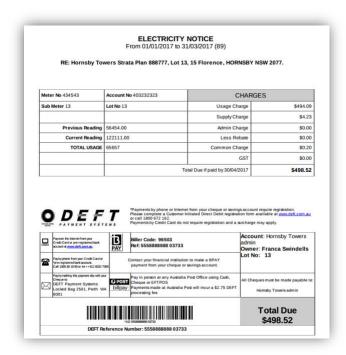
Adding the Lot/meters details

- 1. Type the meter number for each meter in this column. You will only need to do this once as PropertylQ will remember these the next time you generate utility invoices for that Building.
- 2. All the lots in the building will automatically populate. If some of the lots don't have a sub meter. For example if they are carpark lots, then don't enter a meter number and they will be ignored.
- 3. The units of entitlement for each lot will populate automatically
- 4. Type the previous reading for each meter in this column. You will only need to do this once as PropertylQ will remember current usage and populate it as the previous reading for the next time you create utility invoices.
- 5. If "Enter Usage Values" is unticked, type the current meter reading for each meter in this column
- 6. If "Enter Usage Values" is ticked, enter the amount of usage for each meter in this column
- 7. The common usage will populate automatically and the amount is determined by whether you chose to ignore, pro-rata or divide evenly the common property allocation, which is the "left-over" amount after amounts have been allocated to each lot/meter.
- 8. The utility charge for each lot/meter shows in this column
- 9. You can type any rebates to the lot owners in this column. You will only have to do this once as the program will remember them and populate them the next time you create utility invoices for this Building.
- 10. The supplier's supply charge entered above is divided evenly between all lots/meters and shows in this column
- 11. The admin charge per lot owner shows in this column
- 12. If the building is GST registered, and you have chosen Inclusive or exclusive, the GST amount being charged to each lot/meter shows in this column
- 13. The total charge to each lot/owner shows in this column. It is made up of the usage charge, each sub meter's share of the common usage, minus any rebates, plus their share of any supply charge, any admin charge and any GST.
- 14. Click *Preview* to create a PDF preview report of the invoices. This will create a job in your job centre on the right of your screen.
- 15. Click Process when you are ready to process the invoices



PDF Preview



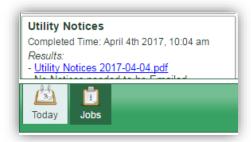


When you select *Process*, you will receive a message to confirm that you wish to proceed.



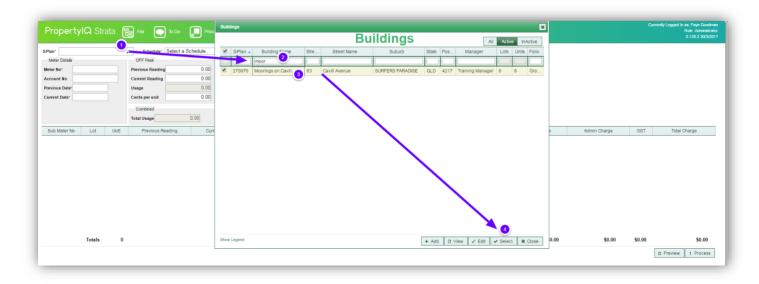
Yes to confirm you are happy to proceed.

The invoices will now be produced in your job centre on the right of your screen. Lot owners or other utility invoice recipients with email as their delivery method will now be emailed and PDF invoices will be created for those with post as their delivery method. Delivery preferences are set on the lot owner card, in the delivery notices tab, utility notices accordion.

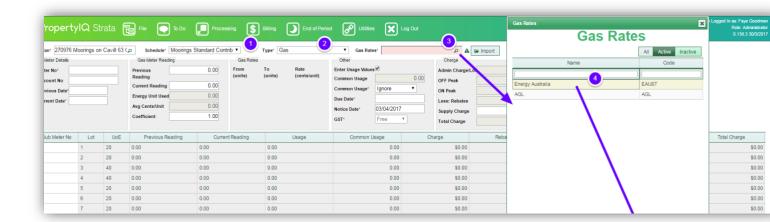


GAS INVOICES

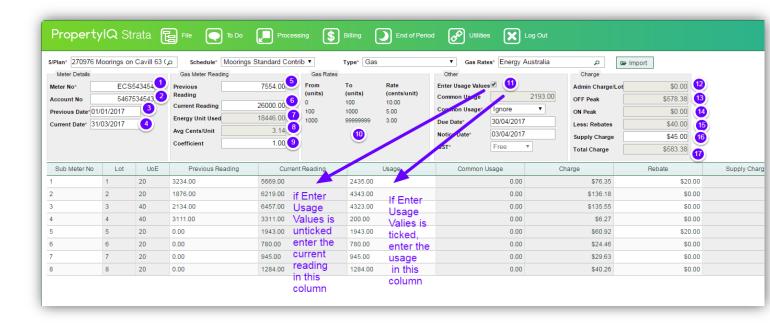
- 1. First, select the building you want to create gas invoices for
- 2. Type some key letters to refine your search and find the Building you want
- 3. Click on the building you want and then double click to select or
- 4. Select at the bottom of the screen to select

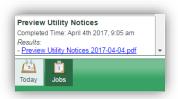


- If the building you selected has more than one contribution schedule, select the schedule from the dropdown list
- Select Gas from the dropdown list 2.
- Click on the search icon to select a pre-loaded gas rate. To add a gas rate, see section below "Add a Gas Rate" 3.
- Click on a gas rate and then double click to select it or 4.
- Click on the Select button at the bottom of the screen

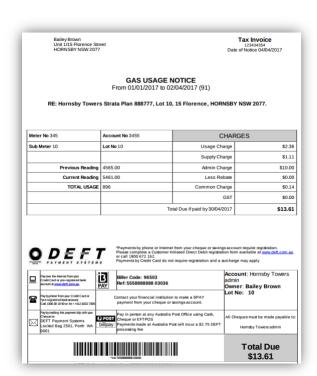


- Type the meter number here
- Type the account number here from the provider's invoice 2.
- Type the date of the previous reading here from the provider's invoice 3.
- 4. Type the date of the current reading here from the provider's invoice
- Type the amount of the previous reading here from the provider's invoice 5.
- Type the amount of the current reading here from the provider's invoice 6.
- 7. The energy units used will populate automatically from the information entered above
- 8. The average cents per unit is calculated from the pre-loaded gas rate
- The co-efficient shows here. I.E a co-efficient of 1 will calculate the lot/meter rate by a factor of 1, a co-efficient of 2 would multiply it by a factor of 2 and so on. Co-efficients are sometimes used by Energy companies to vary the amount charged. For example, if the quality of the gas in a particular period is really good then the user might need less gas to get the same result. The company might multiply the normal gas rate by a factor of 2. If the quality is just the normal quality, then they would just multiply by a factor of 1.
- 10. The details of the gas rate will show here automatically once the gas rate is selected
- 11. Click on Enter Usage values if you want to enter the usage amount in the usage column. If this is unticked, you will enter the previous reading and current reading figures and the usage will calculate automatically.
- 12. If the charge schedule for this building includes an administration fee with a chargeback to the lot owner for processing electricity invoices, the amount charged to each lot shows here.
- 13. The total minus any admin charge will populate here automatically
- 14. On Peak doesn't apply to this gas rate so this box is greyed out
- 15. If you entered any rebate amounts in the lots/meters details, the total of all rebates will appear here
- 16. If the provider charges a supply charge, type the amount here. This will be divided evenly between all the lots/meters
- 17. The total charge will populate automatically, based on the usage figures you entered plus the supply fee, (if any)





PDF Preview

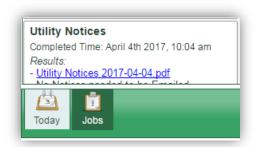


When you select Process, you will receive a message to confirm that you wish to proceed



Yes to confirm you are happy to proceed.

Lot owners or other utility invoice recipients with email as their delivery method will now be emailed and PDF invoices will be created for those with post as their delivery method. Delivery preferences are set on the lot owner card, in the delivery notices tab, utility notices accordion.

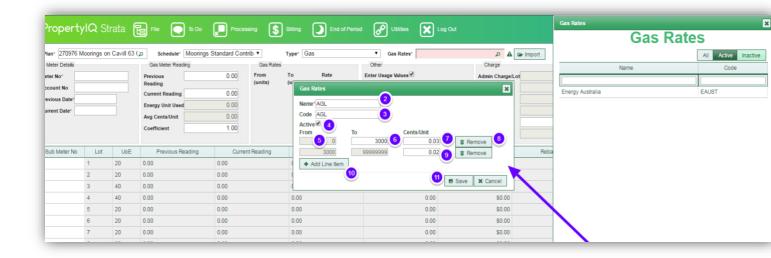


ADDING A GAS RATE

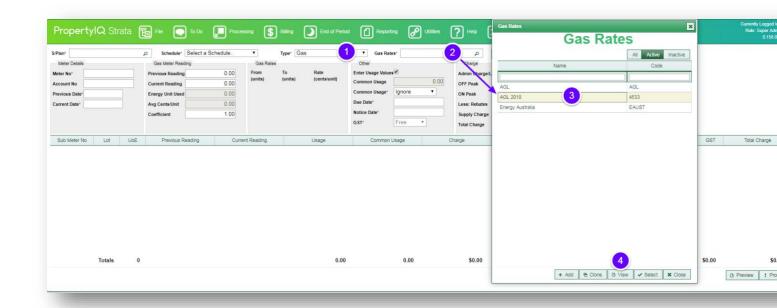
Once the gas rates box is open you can add, clone, edit or make existing gas rates inactive.

- 1. Click on the +Add button to add a new gas rate
- 2. Type a name for the gas rate (usually the provider name)
- 3. Type a code for the gas rate
- 4. The gas rate will be active by default, but you can untick it later if you want to inactivate it
- 5. The first rate will be "From" 0
- 6. If you only have one line item the "To" value will be 999999. You can enter the maximum number of units for that rate once you have a second line item.
- 7. Type the amount of cents being charged per unit.
- 8. You can remove any line item by clicking *Remove* (so long as there is at least one line item still in use)
- 9. Type the amount of cents being charged per unit.
- 10. Click the +Add Line Item button to add new line items.
- 11. Click Save to save the new gas rate when you are ready
- 12. You can also clone an existing rate by clicking on it to highlight it and then clicking Clone
- 13. Click on the View button to view an existing Gas Rate
- 14. Click on Select to select an existing Gas Rate

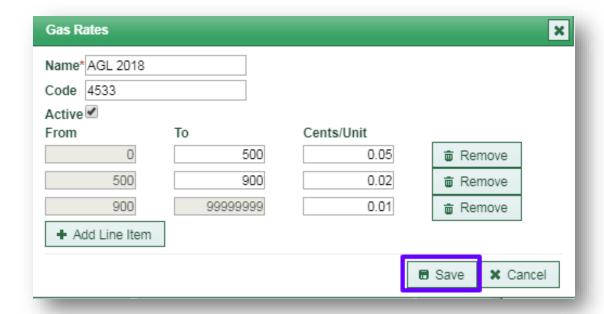




- 1. Select Gas as the type
- 2. Click on the search icon to search for existing gas rates
- 3. Click on the gas rate you want to edit,
- 4. Click View

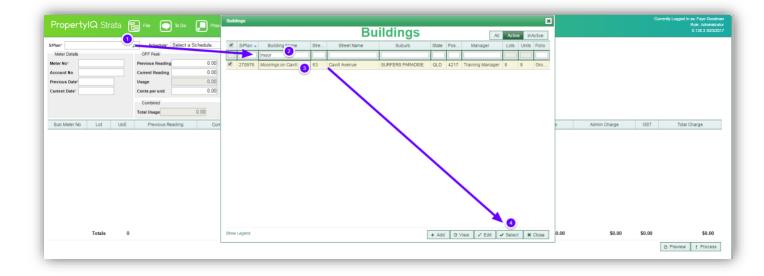


Edit the gas rate as needed and click Save

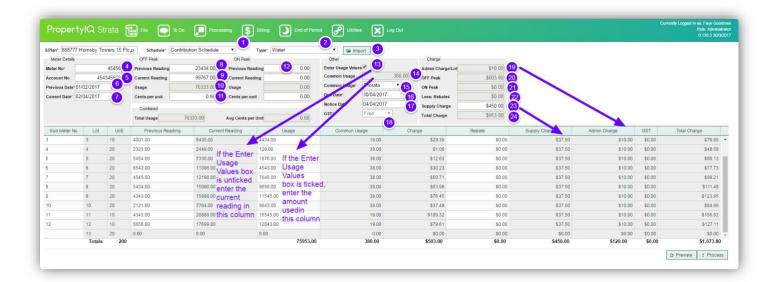


WATER INVOICES

- 1. First, select the building you want to create water invoices for
- 2. Type some key letters to refine your search and find the Building you want
- 3. Click on the building you want and then double click to select or
- 4. Click on Select at the bottom of the screen to select



- 1. If the building you selected has more than one contribution schedule, select the schedule these invoices relate to from the dropdown list
- 2. Select Water as the type from the dropdown list
- 3. You can also import data see the section below on importing
- 4. Type the meter number here
- 5. Type the account number here from the provider's invoice
- 6. Type the date of the previous reading here from the provider's invoice
- 7. Type the date of the current reading here from the provider's invoice
- 8. Type the amount of the previous reading here from the provider's invoice
- 9. Type the amount of the current reading here from the provider's invoice
- 10. The water units used will populate automatically from the information entered above
- 11. Type to cents per unit cost here
- 12. On/off peak doesn't apply to water but you may have two different rates, for example after a certain amount of water is used, the rate increases, if so you can enter a second rate in this column
- 13. Click on Enter Usage values if you want to enter the usage amount in the usage column. If this is unticked, you will enter the previous reading and current reading figures and the usage will calculate automatically.
- 14. The "left over" amount will populate here automatically once the values are entered below. This is the amount that is left after you have allocated the amounts to each lot/meter. This is usually considered to be the amount for common property usage.
- 15. If there is common property electricity usage on this account you have three options.
 - i. Ignore this will leave the "left over" amount unallocated to any lot owner and you would just pay te the total bill through supplier payments without being able to recoup from the lot owners
 - ii. Divide evenly this divides the "left over" amount evenly between all the sub-meters
 - iii. Pro-rata this divides the "left over" amount between all meters, based on the lot's Units of Entitlement
- 16. Click on the box to open the calendar and select the date you want to show the lot owner's invoices due
- 17. Click on the box to open and select the date you want to show the lot owner's invoices created
- 18. If the Building you selected is not registered for GST then free is the default and you will not be able to alter this. If the Building you select is registered for GST you can choose the GST status from the dropdown list. The choices are
 - i. Inclusive totals include GST
 - ii. Exclusive –GST is added at the end
 - iii. Free
- 19. If the charge schedule for this Building includes an administration fee for processing electricity invoices, and you have a chargeback to charge the lot owners, the amount that will be charged to each lot shows here.
- 20. The total minus any admin charge will populate here automatically
- 21. On Peak doesn't apply to this water account
- 22. If you entered any rebate amounts in the lots/meters details, the total of all rebates will appear here
- 23. If the provider charges a supply charge, type the amount here. This will be divided evenly between all the lots/meters
- 24. The total charge will populate automatically, based on the figures you entered plus the supply fee, (if any)



PDF Preview

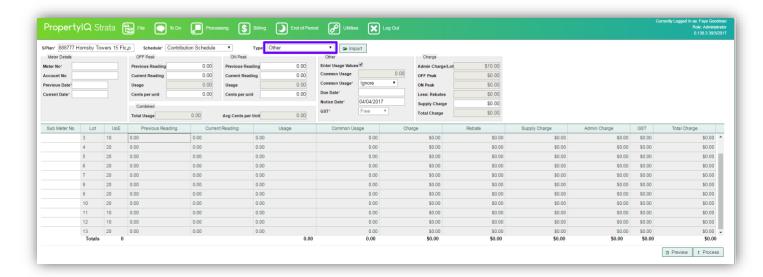




OTHER UTILITY INVOICES

PropertyIQ also has provision for other utility invoices. For example, geothermal energy.

Select the building and contribution schedules in the same way as you would for all types of utility Invoices. Select *Other* from the dropdown list and complete the details from the provider's invoice.

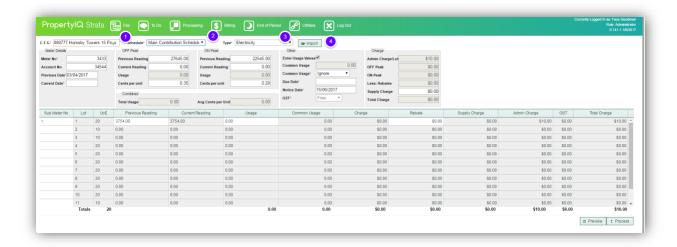


IMPORTING DATA

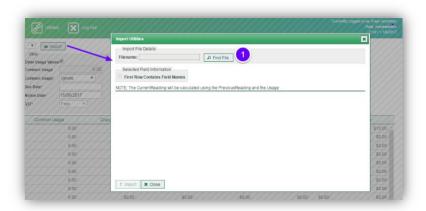
If the data is provided to you in a spreadsheet, you can import the information into PropertyIQ.

You can export the Lot owner information from the Lot Owner screen and use this as a base for your meter data. For full details, see the manual "Lot Owners Screen".

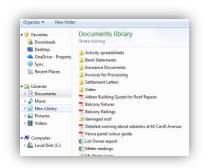
- 1. From the utility invoices screen, select your building
- 2. Select a contribution schedule if the building has more than one.
- 3. Select a utility invoice type
- 4. Once these items have been selected, the *Import* button will no longer be greyed out. Click on it to find the spreadsheet you want to import



1. Click on Find File

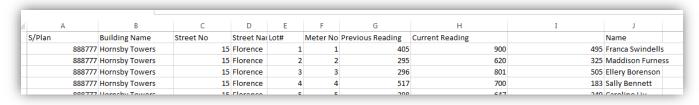


Select the file you want

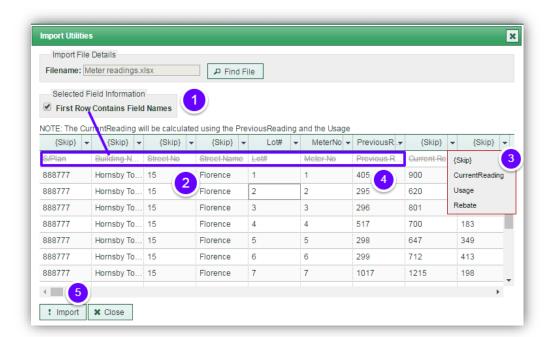


Your spreadsheet must have the following information:

- i. Lot Number
- ii. Meter Number
- iii. Previous Reading
- iv. Current Reading
- v. Usage
- vi. It is optional to enter rebate information if applicable



- Click here if your spreadsheet has the field names in the top row.
- If any of the field names in your spreadsheet are not relevant to meter readings, choose skip from the dropdown list and the program will ignore them for this import
- Choose the fields that are relevant for each column 3.
- 4. The information will fill into the fields
- Click Import when you are ready



- The information will now populate the *Utility Invoices* screen.
- 2. Click Preview to create a PDF preview of your invoices. This creates a job in the job centre on the right of your screen
- Click Process when you are ready. This creates a job in your job centre, creates PDF documents for those lot owners that need to be mailed, emails those that need to be emailed, and uploads to any owner's portal accounts.

