# Propertyla

## Step by step guide to conducting meetings

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Appendix 1: Guide to Meetings Vote Calculations

Appendix 2: Who is entitled to Vote

#### PREPARING FOR MEETINGS

The first step is to ensure that the settings that affect meetings are configured correctly.

You also need to create standard merge templates for meeting notices and meeting minutes cover sheets.

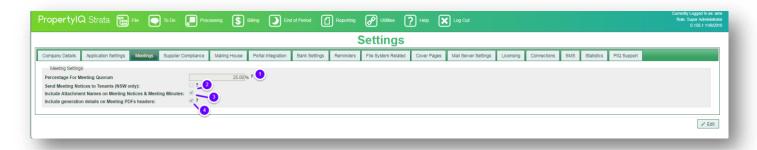
#### SETTINGS THAT AFFECT MEETINGS



Go to

and select Settings. Select the meeting tab.

- 1. This is the default percentage required to achieve a quorum. You can override this for an individual meeting if you need to.
- 2. You can tick here if you want to send meeting notices to tenants (NSW users)
- 3. Select here if you want to show the attachment name at the bottom of each document that is attached to meeting notices and agendas.
- 4. Select here if you want to show the creator and the time of generation of the document at the top of each document that is attached to meeting notices and agendas.

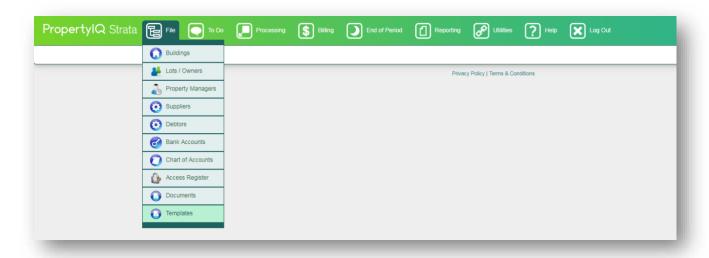


#### STANDARD MERGE TEMPLATES REQUIRED FOR MEETINGS

Go to



and select Templates





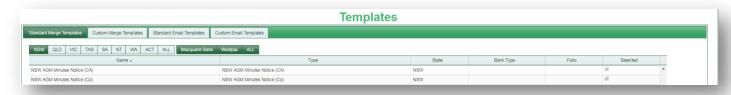
You will need a meeting notice and a minutes notice template (cover sheet) for each type of meeting you will be conducting. These templates act as a cover sheet for your meeting documents and typically show the date, time and address details of the meeting.

The available meeting types are:

- AGM (Annual General Meeting)
- First AGM
- General Meeting for buildings in Tas, Vic, NSW, SA, NT and ACT
- EGM (Extraordinary General Meeting) for buildings in QLD and WA
- IGM (Inaugural General Meeting)
- Special General Meeting (NSW)
- Special Committee Meeting (NSW)
- Strata/Committee Meeting

If you manage buildings that are set to *Company* type on their building card, you need to create separate notice and minutes templates for these buildings. The templates you need show with (Co) after their name.

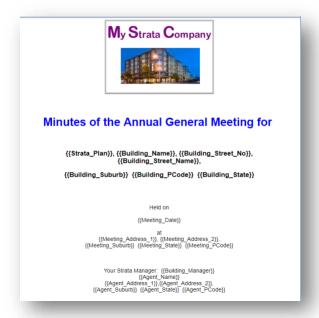
If you manage buildings that are set to the types *Community* or *Neighbourhood* on their building card, you need to create separate notice and minutes templates for these buildings. These templates show with a (CA) after their name.



Your cover page (meeting notice) could look something like this:



Your minutes notice could look something like this:



Annual General Meetings - there are steps you will need to complete to prepare for an Annual General Meeting in addition to using the meetings function for the meeting process.

- Prepare and print the proposed budget. See the manual "Budgets" for instructions
- Print final financial reports. See the manual "Buildings Financial Reports" for instructions

**Create a new meeting:** select the type and venue



Create the meeting motions report (Agenda)



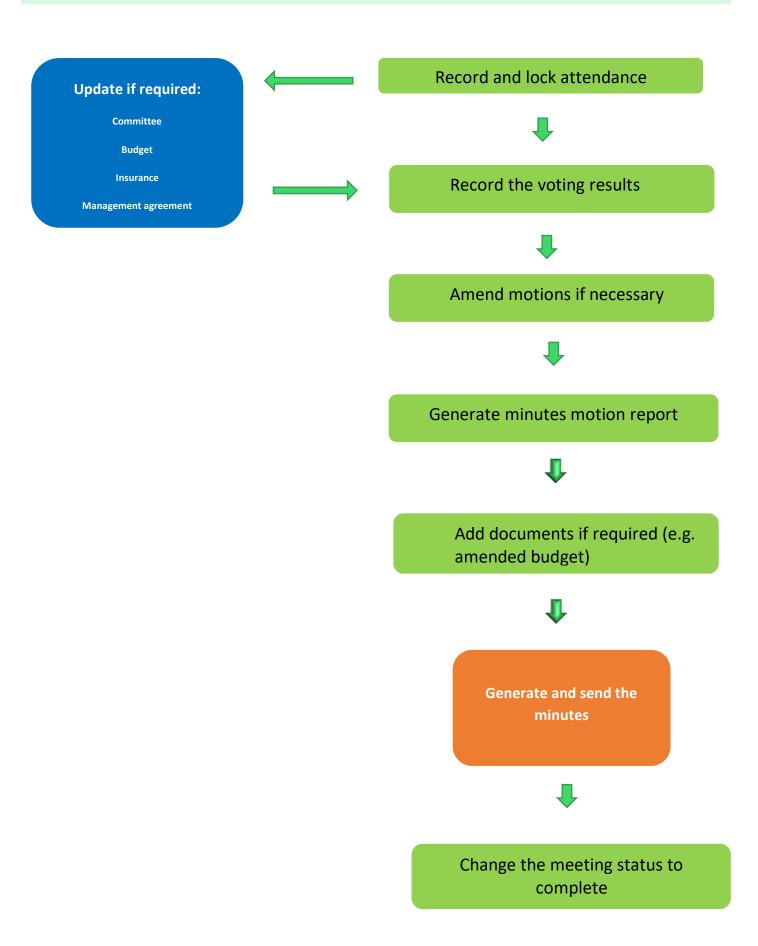
Attach documents to be sent with the agenda (eg. Financial reports, proposed budget etc.



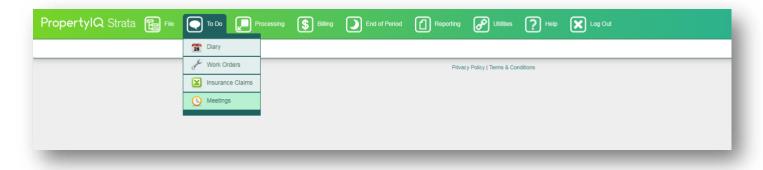
Add/edit the motions that form the agenda



Generate and send the meeting agenda



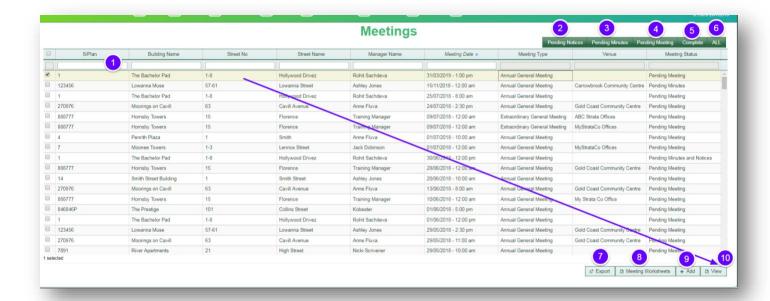




#### THE MEETINGS SCREEN

By default, the meetings screen is sorted by date, with the most recent meetings at the top, but you can click on any column heading to sort the meetings screen by that column.

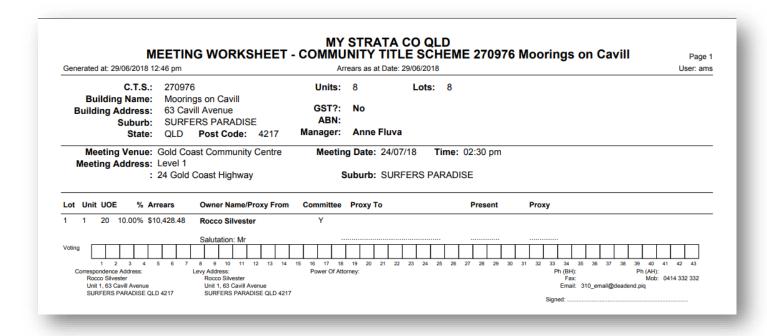
- 1. You can type some key letters in any of the empty boxes on the top line to refine your search
- 2. You can filter the screen to show only meetings with the status of Pending Notices
- 3. You can filter the screen to show only meetings with the status of Pending Minutes
- 4. You can filter the screen to show only meetings with the status of *Pending Meeting*
- 5. You can filter the screen to show only meetings with the status of Complete
- 6. Use this tab to show only meetings with all statuses
  If you want to view meetings with more than one status, select the two statuses. For example, Pending Minutes and Pending Notices.
- 7. Export meeting details generates an Excel spreadsheet
- 8. Once you have highlighted a meeting, you will be able to print meeting worksheets. You can also generate meeting worksheets from the meeting card.
- 9. Use the +Add button to add a new meeting
- 10. To view an individual meeting, select the meeting on the screen and select *View* on the bottom right of your screen (or double click on the meeting)



#### MEETING WORKSHEETS

Select whether you want to produce a combined report or separate the documents. If you choose separate reports, the reports can be generated individually. You can generate voting sheets, information sheets, and tally sheets.

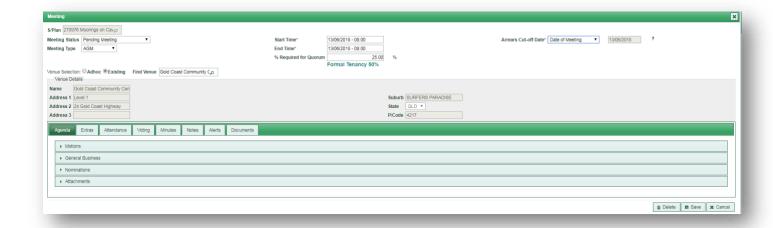




#### MEETING DETAILS CARD

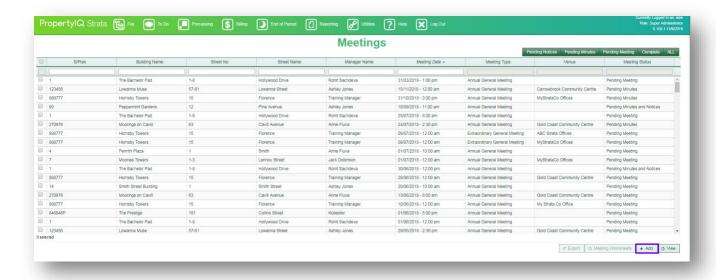
The screen defaults to the Agenda tab. There are seven tabs – Agenda, Extras, Attendance, Voting, Minutes, Alerts and Documents. Each tab has a set of accordions. For full details, see the section "Adding a Meeting" below.

If the status of the meeting has been altered from the initial *Pending Meeting* status, you can view and edit the minutes tab.



#### ADDING A NEW MEETING

To add a new meeting from the meeting screen select +Add



- 1. Use the search icon find the building the meeting is for
- 2. The meeting status will default to *Pending Meeting*, but you can use the dropdown to select other statuses throughout the process.

#### The choices are:

**Pending Meeting** 

**Pending Minutes and Notices** 

**Pending Notices** 

**Pending Minutes** 

Accounts

BEY (Building End Year) Preparation

Nominations and Motions

**Budget Preparation** 

**Pending Post Meeting Actions** 

Pending Final Approval

Complete

3. Select the meeting type from the dropdown list

#### The Choices are:

AGM

Extraordinary General (QLD and WA) General (Tas, Vic, NSW, SA, NT, ACT

Executive (all states except NSW)

Strata (NSW)

First

Inaugural

Executive

Adjourned

Special

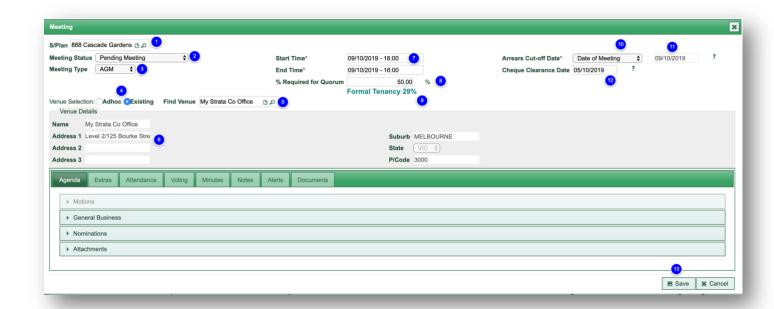
- 4. Select whether this is an ad hoc venue or an existing venue that is already recorded on PropertylQ.
- 5. If this is an existing venue, click on the search icon and choose from the list. You can add new venues from the venues pop-up box
- 6. If an ad hoc venue, type the details of the address. If an existing venue, the address details show here
- 7. Select the date and start time by clicking on the date on the calendar and using the sliders to select the time for the meeting start. The end time will initially show as the same time as the start time, so remember to alter this later before you generate the minutes.
- 8. The percentage of lot owners required to be in attendance to achieve a quorum is defaulted based on what is entered in your Settings>Application Settings>Meeting Settings. For full details about Settings, see the manual "Settings" You can overtype this here if you want to override just for this meeting.
- 9. The percentage of lots in the building that have a formal tenant ticked on their lot card show here
- 10. Choose an arrears cut-off date from the dropdown list. The cut-off date chosen determines whether lot owners will be eligible to vote if they are unfinancial at that date. The choices are:

The date of the meeting

The date notices are sent

The end of financial year date for the building

- 11. The arrears cut-off date shows here. Hover your mouse over the question mark to see an explanation about the way this is calculated
- 12. A cheque clearance date can be entered here. Any cheques deposited on or after this date will be considered uncleared funds and will not affect the financial status of each lot for the purpose of voting rights
- 13. Save



Arrears cut-off date for NSW and WA buildings when the cut-off date is set to date of notice. If an owner has levies overdue at the time of the notice and pays those levies prior to the meeting, they will now be considered financial at the meeting. This is to meet legislation requirements in NSW and WA

#### AGENDA TAB

You can add the motions, nominations and attachments to the meeting agenda. This information forms the meeting notices that are sent to lot owners.

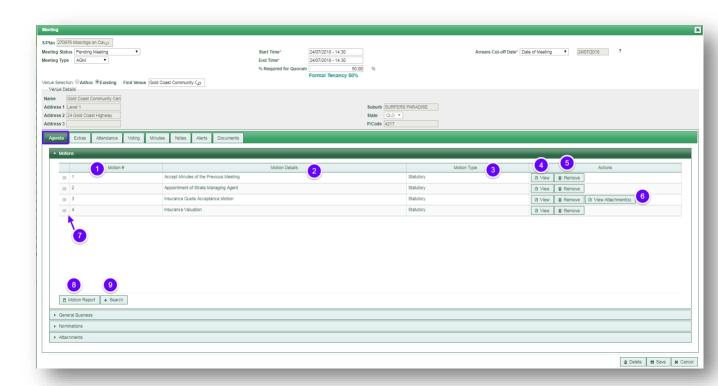
#### MOTIONS ACCORDION:

Motions that have been created in the motions library can be attached to specified meeting types. These are called standard motions. For example, a motion to accept the minutes from the last meeting would be included as standard for all meetings. If a standard motion has been created in the motions library and attached to the type of meeting you are creating, then you will see it when you open the motions tab for the new meeting you are creating. You can also access motions from the library that are not standard and attach them to the meeting as you need them. For example, a motion to allow a pet in a lot. You can then edit the stored motion just for this meeting. For full details about motions, see the manual "Motions Library"



You will not be able to add motions to the meeting until the meeting has been saved.

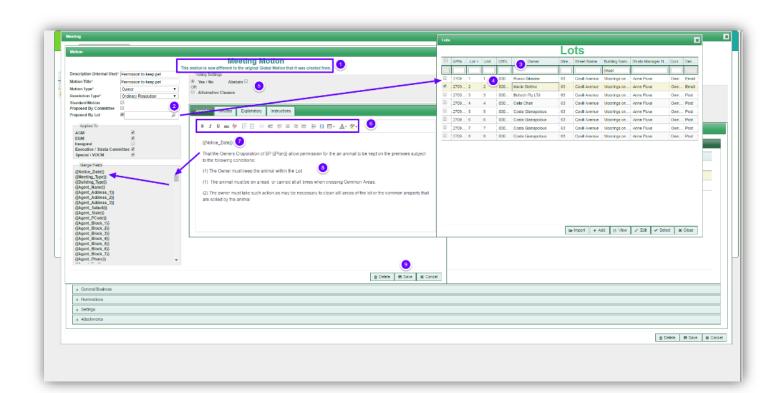
- 1. The motion number shows here. The number determines the order each motion appears in on the agenda.
- 2. The motion details show in this column. Motions that are standard for the type of meeting you have selected will be included by default.
- 3. The motion type shows here
- 4. Click on the *View* button to view the motion in detail. Motions from the global motions library may need to be edited for this meeting. Any edits made here will only apply to this meeting. See section below "Editing a Motion"
- 5. Click on the Remove button to remove a motion from the agenda
- 6. If any of the motions have documents attached, you can click here to view the attachments
- 7. If you are in Edit mode, you can click on the little lines here to drag the motions into a different order
- 8. Click on the Motion Report button to generate the agenda document in PDF format (see below)
- 9. Use the *Search* button to search for non-standard motions to add to the meeting agenda from your motions library (see below)



#### **EDITING A MOTION**

If you have motions library permissions, you can create new motions here from by clicking +Add. If you don't have motions library permissions, you can only attach and edit motions that have already been created in the motions library. For details about the motions library see the manual "Motions Library"

- 1. Editing a motion from the meeting changes it for this Meeting only. When you edit a motion, you will see this message
- 2. You can make alterations to any of these fields. If the motion is an owner motion and was proposed by a Lot, click on the search icon to find the lot you want
- 3. Type some key letters in any of the empty boxes on the top line to refine your search.
- 4. Click on a lot to highlight them and then double click to select them
- 5. You can edit the voting settings here (see below)
- 6. You can use the editing tools to format the text of the motion
- 7. To insert merge fields, place your cursor where you want the merge field to appear and use the scroll bar to slide up and down and view all available merge fields. Click on the merge field you want to insert it into the motion
- 8. Enter the body of the motion
- 9. Save

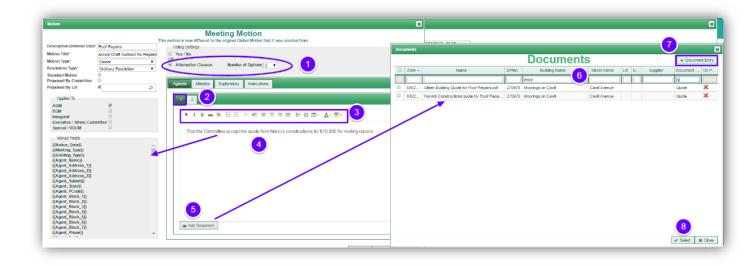


#### **VOTING SETTINGS**

The motion can be set up with either a Yes/No vote or a choice of alternative motions. The Yes/No vote is the default. You can select *Abstain* to add the option of abstaining.

If you choose alternative motions you can type the alternative details for each option and also attach documents. For example, if you have a motion to accept one of a number of alternative quotes for repairs. You can also add a document such as a copy of the quote to each alternative.

- 1. Select to enable alternative clauses. This motion has two alternatives but you can select up to ten from the dropdown list
- 2. You will now see tabs for the number of alternatives you have selected
- 3. You can use the edit functions to format your text
- 4. Enter the body of the motion here you can also insert merge fields if you want to
- 5. Click here to add a document that will attach to the clause you are working with
- 6. Enter some key letters in any of the empty boxes on the top line to narrow your search and find documents that have already been uploaded to PropertylQ.
- 7. You can also upload a new doument by clicking here. For full details about uploading documents, see the Manual "Documents"
- 8. Highlight the document you want by clicking it on the screen and then click Select to attach it to the clause.

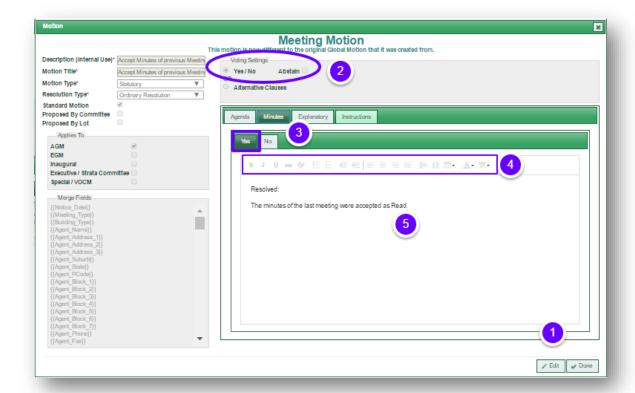


#### **EDITING A MOTION - MINUTES TAB**

The minutes tab records the possible results of the motion and will be incorporated into your minutes when you generate them after the meeting.

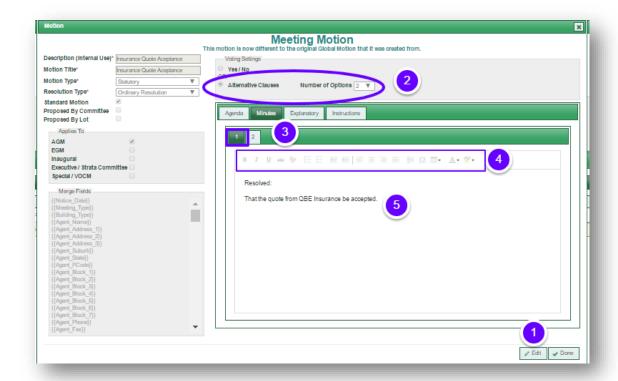
This is a motion with a Yes/No option.

- 1. Select the Edit button to start editing
- 2. The Yes/No option will be ticked here
- 3. Click on the *Yes* tab to edit what the result of the Yes vote would be and then click on the *No* tab to edit what the result of a no vote would be.)
- 4. You can use the editing functions to format your text
- 5. Edit the text as needed. Save when you are ready.



This is a motion with alternative clauses. This motion only has two alternative clauses but you could have up to ten alternative clauses.

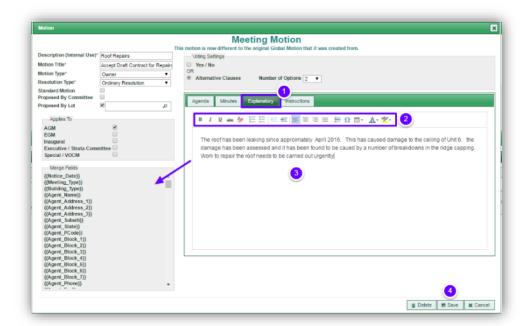
- 1. Select the Edit button to start editing
- 2. The alternative clauses option will be ticked here and the number of alternative clauses will show
- 3. Click on the 1 tab to edit what the result of the meeting choosing option 1 would be (and then click on the each numbered tab in turn to edit what the result of the meeting choosing each option would be)
- 4. You can use the editing functions to format your text
- 5. Edit the text as needed and click *Save* when you are ready.



#### **EDITING A MOTION - EXPLANATORY TAB**

You can use the *Explanatory* tab to provide some background about the motion for the meeting attendees. For example, the reason why quotes are sought for a particular repair. This is a legal requirement in some states.

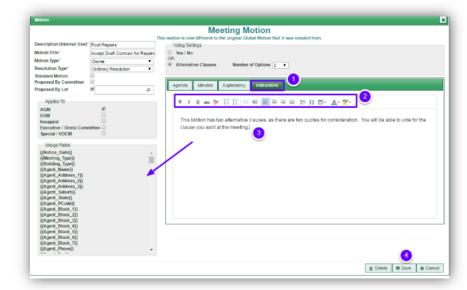
- 1. Go to the Explanatory tab of the motion
- 2. You can use the edit functions to format your text
- 3. Type the body of the explanation here you can also insert merge fields if you want to
- 4. Save



#### EDITING A MOTION - INSTRUCTIONS TAB

You can use the *Instructions* tab to instruct the meeting attendees on what they need to do about the clause during the meeting.

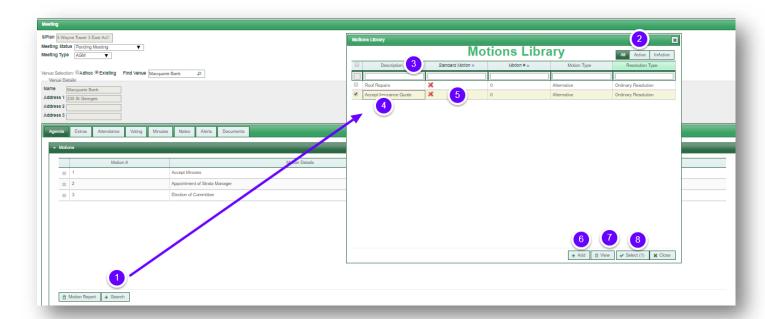
- 1. Go to the Instructions tab of the m
- 2. You can use the *Edit* functions to format your text
- 3. Enter the body of the instructions here you can also insert merge fields if you want to
- 4. Save



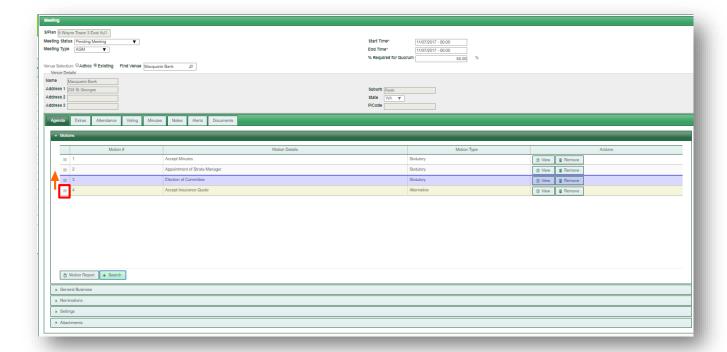
#### SEARCH FOR MOTIONS

If you want to add motions that are not standard for the type of meeting you are creating, you can search in the motions Library to find a pre-written motion that you will be able to edit for this meeting.

- 1. Click on the search icon
- 2. You can toggle your view between All, Active and Inactive but you will only be able to add active motions
- 3. You can type some key letters in any of the empty boxes on the top line to refine your search
- 4. Click in the box to highlight a motion. The description shows here
- 5. If the motion is not a standard motion it will have a cross here. Standard motions have a green tick. Standard motions for the meeting type you selected are already added to the meeting so there's usually no need to add them.
- 6. You can add a new global motion by clicking on the +Add button (you can only do this if you have permission to edit the Motions Library)
- 7. View to view a motion that you have highlighted on the screen
- 8. *Select* to select any motions you have highlighted on the screen. You will now be able to edit the motions to suit the meeting you are creating.

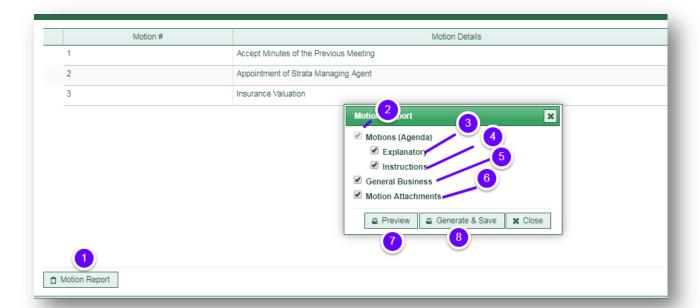


If you are in edit mode, you can change the order of your motions by clicking on the handles on the left of the screen and dragging them.



#### MOTIONS REPORT

- 1. Select Motion Report
- 2. Motions (Agenda) This is the data from the *Agenda* tab in the motion. If the motion has alternative clauses, they will be listed in the report
- 3. Explanatory the explanatory information for each motion will be included in the report
- 4. Instructions the instruction information for each motion will be included in the report
- 5. General business items entered in the General Business accordion will be included in the report
- 6. Motion attachments all the attachment that have been added to the motions in this meeting will be appended
- 7. Preview to generate a preview. This will generate a single PDF (and attachments if any) and display them in a new
- 8. *Generate and Save* to add the reports and attachments to the meeting agenda attachments section. This will also open a PDF report in a new tab.



#### Agenda for the Annual General Meeting

CTS 270976 Moorings on Cavill 63 Cavill Avenue 24/07/2018 02:30 pm

#### 1. Accept Minutes the Previous Meeting

That the minutes from the last meeting held on 22<sup>nd</sup> July, 2017 be accepted as read

#### **Explanatory for Motion 1**

The minutes of the last meeting need to be accepted as accurate or or amended if there are any errors.

#### Instructions for Motion 1

You can vote yes or no or abstain from voting for this motion.

#### 2. Appointment of Strata Managing Agent

That the Owners Corporation, pursuant to clause 49 of the Act, appoint 5727277777 My Strata Co QLD as the managing agent for the period of one year and delegate the following duties to the Strata Managing Agent.

- the Powers, Duties, Authorities and Functions of the Owners Corporation according to the terms of the Strata ManagementAgreement attached to this notice
- Authorises the execution of the Strata Management Agreement to affix the Common Seal of the Owners Corporation under signature of the secretary and chairperson, or in their absence, any two lots of owners in the Strata Scheme.

#### **Explanatory for Motion 2**

The apointment of a Strata Managing Agent is to be determined at this AGM

#### **Instructions for Motion 2**

You will have the option to vote yes or no

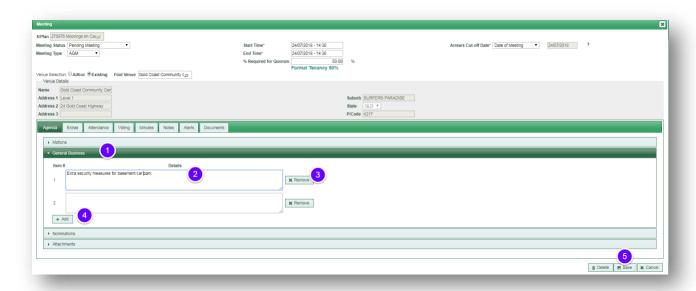
#### **General Business**

1. Impact of proposed adjacent development

#### **GENERAL BUSINESS ITEMS**

You can add general business items here.

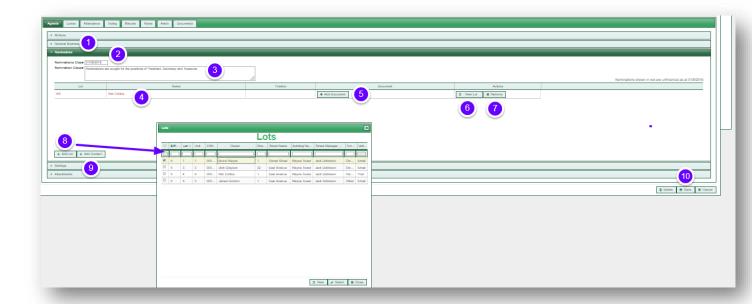
- 1. Click on the little white arrow next to the General Business accordion to open it
- 2. Type the item details
- 3. Click Remove to remove any general business items
- 4. +Add to add a general business item. You can add as many items as you want
- 5. Save



You can choose whether you want to include items entered in the general business accordion when you print the motions reports. (see above)

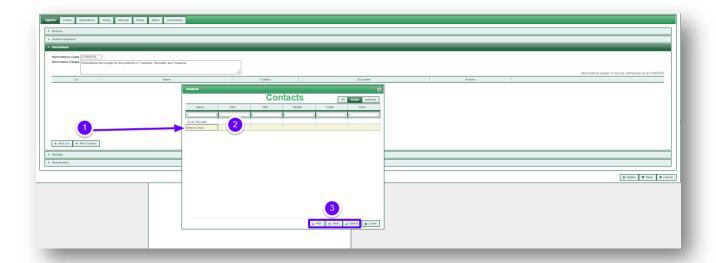
#### **NOMINATIONS**

- 1. Click on the little white arrow on the Nominations accordion to open it
- 2. The closing date here will default to the last day of the building's financial year, but you can alter if you want to
- 3. Type the nominations clause
- 4. If the lot owner you selected is unfinancial, their name will show in red
- 5. +Add Document to upload a nomination document
- 6. View Lot to open the lot owner's card and view it
- 7. Remove to remove this lot owner from the nomination
- 8. + Add Lot to attach a lot owner that has nominated. Click on their name to highlight them, and double click to select them. You can type some key letters in any of the empty boxes on the top line to refine your search
- 9. Click here if you need to add a contact that has nominated and is not a lot owner
- 10. Save



#### ADDING A NOMINEE THAT IS NOT A LOT OWNER

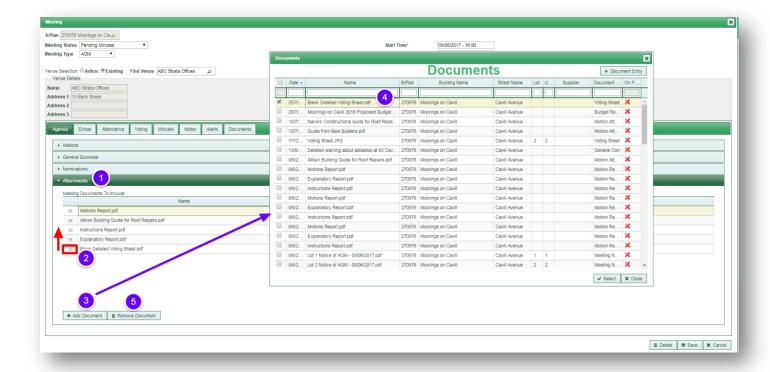
- 1. Select Add Contact
- 2. You can type some key letters in any of the empty boxes on the top line to refine your search
- 3. You can add, view and edit existing contacts from this screen



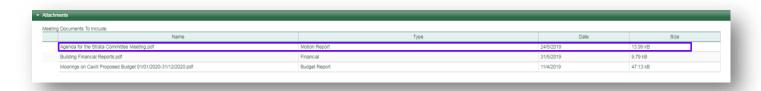
#### **ATTACHMENTS**

The *Meetings Motion Report* (titled Meeting Agenda) will be attached to the meeting documents once you generate it. Other documents you add will be attached to your meeting notices.

- 1. Click on the little white arrow next to the Attachments accordion to open it
- 2. You can alter the order in which attachments will be attached to your meeting notices by clicking on the handles and dragging it to the position you want
- 3. Click on +Add Document
- 4. Click on the Document(s) you want to add, to highlight them, then double click to select them
- 5. You can remove a document you have already added, by clicking here to remove it once it has been highlighted.

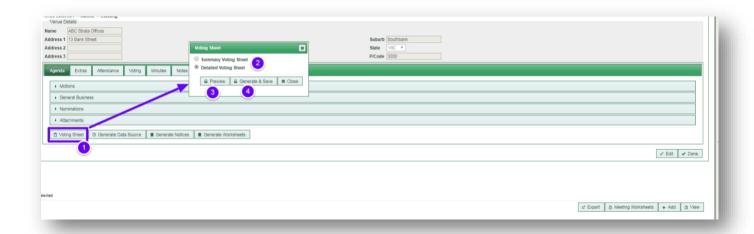


The attachments accordion shows the name, type, date and size of each meeting attachment.



#### GENERATE VOTING SHEET

- 1. Click on the Voting Sheet button
- 2. Click to select either summary or detailed format
- 3. Click on the *Preview* button to generate a preview. This will open a PDF in a new Tab
- 4. Click on the *Generate and Save* button. This will also open a PDF in a new tab but will add the document to the building's and meeting's documents and add it as a meeting attachment.

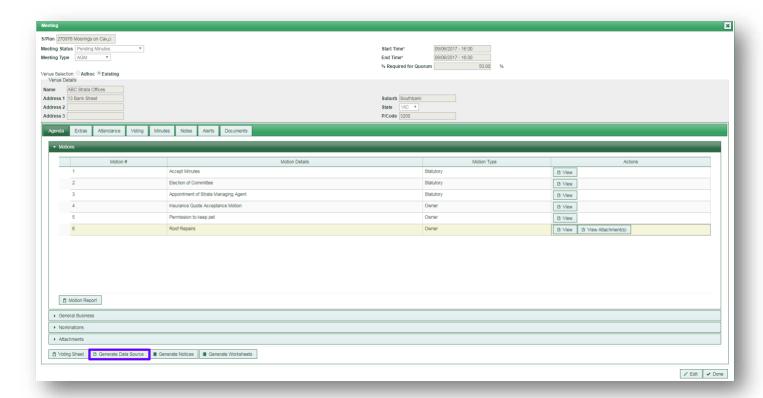


#### **VOTING SHEET**

	SP 8	Voting Sheet 888777 Hornsby Towers 15 Florence Annual General Meeting	
Generated at: 13/	04/2018 12:53 pm	26/04/2018 12:30 pm	User: ams
Lot:	Name:		
Motion 1.	Accept Minutes the Previo	ous Meeting	
	Proposed By: N/A  Yes No Absta	Ordinary Resolution	Statutory Motion
Motion 2.	Appointment of Strata Mar		
	Proposed By: N/A	Ordinary Resolution	Statutory Motion
	□ Yes □ No		
Motion 3.	Insurance Quote Acceptan Proposed By: N/A	Ordinary Resolution	Statutory Motion
	Option 1 Option 2	•	Statutory Motion
Motion 4.	Insurance Valuation		
	Proposed By: N/A	Ordinary Resolution	Statutory Motion
	□ Yes □ No		

#### GENERATE DATA SOURCE

To generate a data source that can be used in Microsoft Word, select Generate Data Source



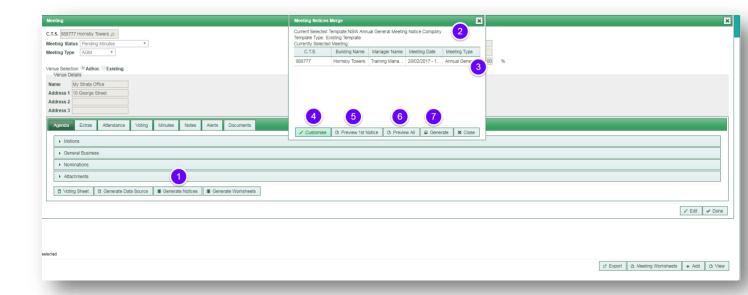
#### A data source document will open in Word

Notice Date, Meeting Type, Building Type, Agent Name, Agent Address 1, Agent Address 2, Agent Address 3, Agent Suburb, Agent State, Agent PCode, Agent Block 1, Agent Block 2, Agent Block 3, Agent Block 4, Agent Block 5, Agent Block 6, Agent Block 7, Agent Phone, Agent Fax, Agent Email, Agent ABN, Agent Principal, Building Manager, Manager Phone, Manager email, Building Id, Building ABN, Strata Plan, Building Name, Building Street No, Building Street Name Building Address 2 Building Suburb Building PCode Building

#### **GENERATE NOTICES**

The Generate Notices button generates the meeting notices, together with any attachments, and sends them to the lot owners.

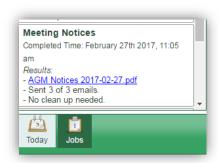
- 1. Click on Generate Notices
- 2. Your default meeting notice document template shows here. This is a standard merge template that needs to be set up from the Templates menu. For more detail see the manual "Templates"
- 3. This area shows the meeting that the notices will be generated for.
- 4. Click Customise to customise the meeting notice for this meeting only. For more details see the manual "Templates"
- 5. Click here to preview just the first notice. This is a fast way to check that your meeting notices look correct, without having to wait for previews of all notices to generate.
- 6. To Preview all notices, click on Preview. It is recommended that you always preview before sending notices.
- 7. Generate. When you Generate, the documents and all meeting attachments will generate and send to the lot owners by their set delivery method. If their delivery method is set to email, this will email them automatically. If their delivery method is set to post, this will generate a PDF for you to print and post. If you use Bing Mailing House, the notices will be sent to Bing. If you are using Portal V1 and the lot owner has an owners portal account, the documents will be sent to their portal account.



#### PREVIEW DOCUMENT



When you *Generate*, a job is created in the job centre on the right of your screen.



Documents are now stored in the building's documents.

#### EXCLUDING A LOT OWNER FROM RECEIVING MEETING DOCUMENTS

You might want to exclude some lot owners from receiving meeting notices. For example, a lot that is an accessory lot such as a carspace, or a lot owner that owns more than one lot in a building that requests to receive only one set of meeting notices.

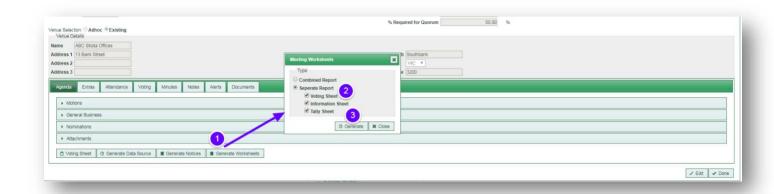
This is recorded in the lot owner card – delivery tab. The box will be *Unticked* by default, but you can click to tick if this owner does not want to receive meeting notices.



#### GENERATE WORKSHEETS

You can generate worksheets from the meeting agenda tab

- 1. Generate Worksheets
- 2. Select the format you want *Combined* or *Separate*. If you choose separate, click to on each worksheet you want to include
- 3. Generate



#### **EXTRAS TAB**

The Extras tab allows you to view important information that may be relevant to the meeting, such as insurance valuation, insurance commissions and agency agreement details. This information does not appear on any documents, it is just for your reference.

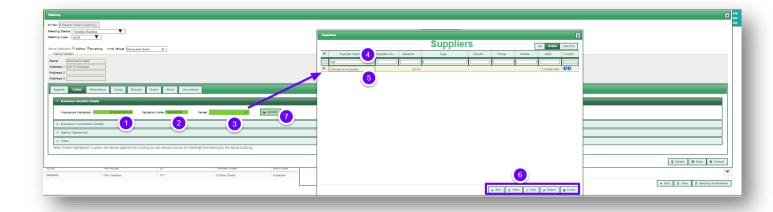


Any items in a green box come from information you have entered in the building card.

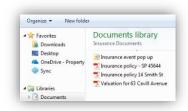


#### INSURANCE VALUATION DETAILS

- 1. From the Meeting Extras tab, open the details accordion
- 2. The amount of the valuation will automatically show here if you have entered it in the building card info tab insurance area.
- The date of the valuation will automatically show here if you have entered it in the building card info tab insurance 3.
- You can attach the valuer's name by clicking on the search Icon to open the suppliers List
- Click on the valuer you want, to highlight them, and then double click to select them
- You can also add, view, edit and select a supplier from here. For full details about adding suppliers, see the manual "Supplier Card".
- 7. Use the *Upload* button if you want to upload and attach a document. For example, a copy of the valuation.

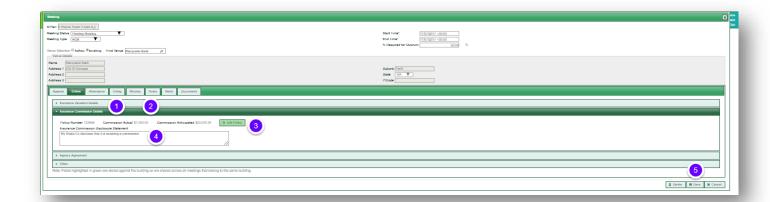


You can upload a document from your computer



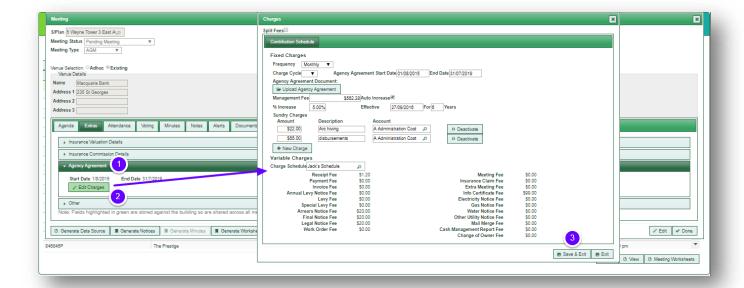
#### INSURANCE COMMISSION DETAILS

- 1. From the Meeting Extras tab, open the Insurance Commission Details accordion
- 2. The policy number, actual commission amount and anticipated commission amount details come from the policy details you entered for the insurance policy
- 3. Edit Policy to open the insurance policy and make alterations if required
- 4. Enter a disclosure statement here if required
- 5. Save



### AGENCY AGREEMENT

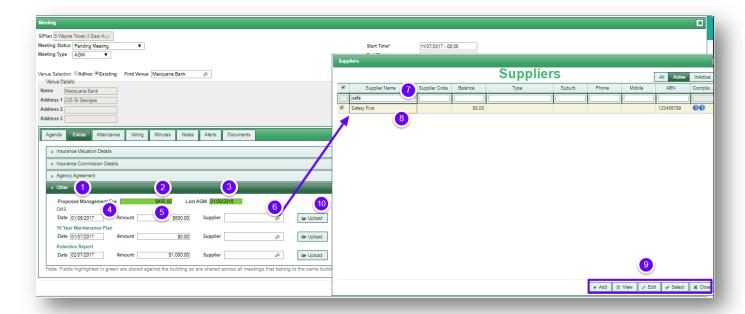
- 1. The details of your agency agreement show here. This is entered from the building card charges Tab. For full details see the manual "How to set up and edit fixed and variable charges"
- 2. Use *Edit Charges* to edit your charges and agency agreement details. The screen will be in edit mode. Type any alterations you want to make.
- 3. Save and Exit to save any changes



### **OTHER**

The Other accordion allows you to record OHS certificates, 10 year maintenance plans and asbestos reports.

- 1. From the Extras tab, select the Other accordion
- 2. You can type a proposed management fee.
- 3. The last AGM date will default here but you can overtype if you need to.
- 4. Enter the date for each item OHS inspection certificate, 10 year maintenance plan and asbestos report.
- 5. Enter the cost of each item
- 6. Click on the search icon to attach the supplier for each item.
- 7. Type some key letters in any of the empty boxes on the top line to refine your search
- 8. Click on the supplier to highlight them, and then double click to add them.
- 9. You can add, view, edit and select suppliers from here. For full details on suppliers, see the Manual "Supplier Card"
- 10. Upload if you want to upload a document. For example, a copy of the asbestos report.



You can upload a document from your computer



Once you have uploaded a document, you can view or delete it and you can upload additional documents.

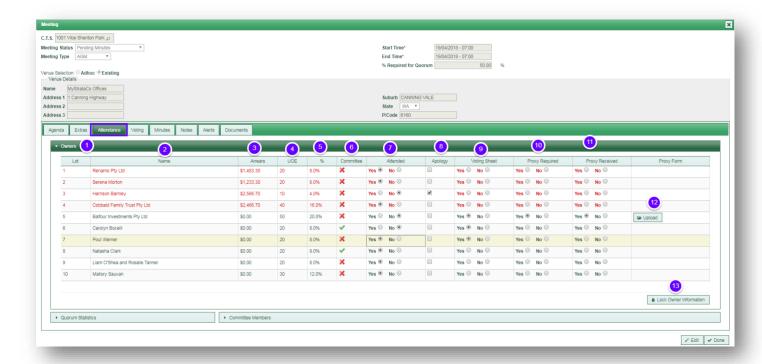


### ATTENDANCE TAB

You can record meeting attendance, quorum statistics and committee details here.

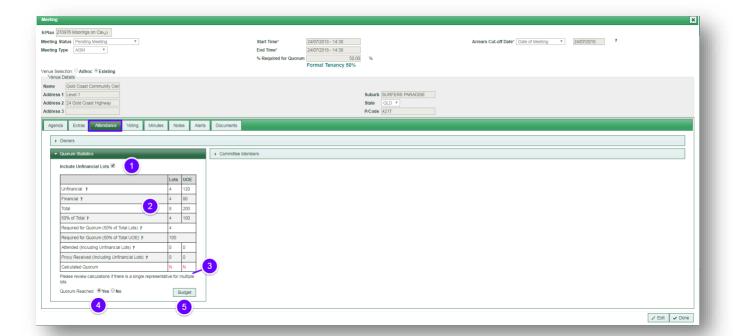
### OWNERS ACCORDION

- 1. Click on the little white arrow on the owner's accordion to open it
- All lot owners for the building and their details show here. Lot Owners that are unfinancial show in red.
- The lot owner's arrears show in this column
- 4. The lot owner's units of entitlement show in this column
- The percentage that their units of entitlement equates to shows here
- lot owners that are on the committee have a green tick. lot owners not on the committee have a red cross 6.
- Select to indicate whether each lot owner is in attendance 7.
- 8. Select to indicate whether an apology has been received from the lot owner
- Select to indicate whether a voting sheet has been received from the lot owner
- 10. Select to indicate whether a proxy is required for each lot owner
- 11. Select to indicate whether a proxy has been received
- 12. If a proxy has been received, click on the Upload button to add a copy of the proxy. The document must be in PDF
- 13. After you have updated the attendance details you can click here to lock owner information. By default, users with permissions to edit a meeting can unlock attendance once it is locked, but permissions can be edited. For full details, see the manual "Users, Roles and Permissions".



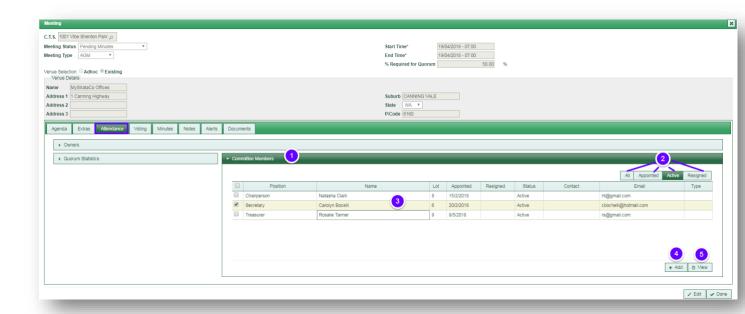
### QUORUM STATISTICS ACCORDION

- 1. Click here to include unfinancial lots in the calculation
- 2. The statistics show by lot numbers and by units of entitlement
- 3. If the building is located in Queensland, you will see this notification. In Queensland you should review the calculation if the building has lot owners that own more than one lot.
- 4. PropertyIQ will calculate whether a quorum has been achieved automatically. You can click here to override the automatic calculation if you want to.
- 5. Use the *Budget* button to view the building's budget. This allows you to view the budget and make alterations if you need to, during the meeting. For more information about budgets, see the manual "Budgets"



### COMMITTEE MEMBER ACCORDION

- 1. Click on the Committee Member accordion to open it and view the committee member details.
- 2. The view defaults to current active members only but you can click on each tab to toggle and view inactive or all members
- 3. If you click and then double click on a committee member, their committee member card will open
- 4. Use +Add button to add committee members here
- 5. Use the *View* button to view a committee member that you have already highlighted on the screen



Locking the Attendance automatically generates reports that can be included in your minutes. The attendance report shows the lot owners that attended, sent apologies or sent a voting sheet and whether a quorum has been achieved.

### **Attendance Report:**

Gener	ated at: 3	30/05/2018 11:22 am	SP 270976 Moorings on Cavill 63 Cavill Avenue Annual General Meeting 27/06/2018 04:00 pm				User: Bella Carstair		
Atter	ndees								
Lot	Unit	Name	Arrears	Financial	UOE	Proxy	Committee	Apologies	Voting Sheet
1	1	Rocco Silvester	\$10,008.48	N	20	N	Υ	N	N
2	2	Maria Stellino	\$6,955.08	N	20	N	N	N	N
3	3	Boltech Pty LTd	\$5,880.30	N	40	N	Y	N	N
6	6	Costa Gianapolous	\$510.00	N	20	N	N	N	N
7	7	Costa Gianapolous	\$510.00	N	20	N	N	N	N
8	8	Costa Gianapolous	\$510.00	N	20	N	N	N	N
Non	Attende	ees - Apologies or Voting She	ets Received						
Lot	Unit	Name	Arrears	Financial	UOE	Proxy	Committee	Apologies	Voting Sheet
4	4	Celia Chan	\$20,754.32	N	40	N	Υ	Υ	Υ
	5	Costa Gianapolous	\$0.00	Υ	20	Y	Υ	Υ	N

### **Committee Report:**

#### Committee Report UP 123456 Lowanna Muse 57-61 Lowanna Street **Annual General Meeting** 14/11/2017 11:00 pm Generated at: 15/11/2017 03:27 pm User: ams Unit Position Lot Name Appointed Type **Building Manager** Rick 17/08/2009 Chris Burns Member 01/06/2015 1 1 2 2 Peter Clark 15/08/2009

### **Quorum Statistics**

UP 123456 Lowanna Muse 57-61 Lowanna Street Annual General Meeting

Generated at: 15/11/2017 03:27 pm	14/11/2017 11:00 pm			User: ams
		Lots	UOE	
Unfinancial		1	100	
Financial		1	1	
Total		2	101	
50% of Total		1	51	
Required for Quorum (50% of Financial Lots)		1		
Required for Quorum (50% of Total UOE)			51	
Attended		1	1	
Proxy Received		0	0	
Quorum Achieved		Y	Υ*	

Override Quorum Reached: Y

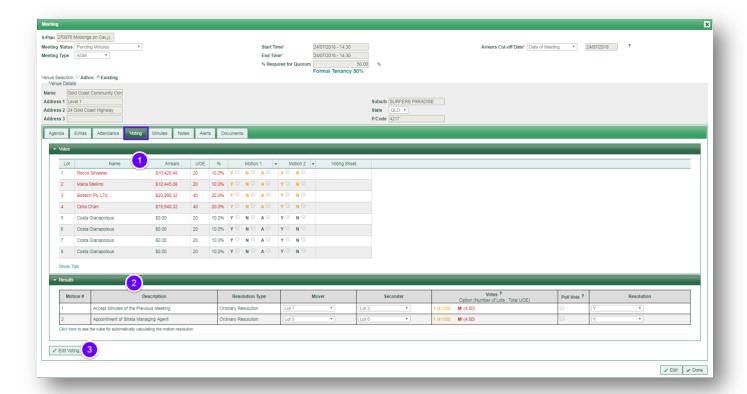
### **VOTING TAB**

The Voting tab allows you to enter the vote from each lot owner for each motion and record the results.



you will need to record who attended the meeting in the attendance tab before you can record the voting results.

- 1. The voting tab shows all lot owners and all motions and the voting options
- 2. The results accordion shows the results of the voting you have recorded
- 3. To start recording the results, click on the Edit Voting button



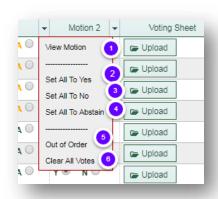
If the voting result is to be calculated by a show of hands, you can skip recording the individual results and go to the results accordion and select the result for each motion. See the "Results Accordion" section below.

1. Click Show Tips to see a list of tips on the screen

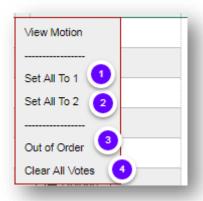


- 2. The names of each lot owner show in this column. Owners that are in arrears show in red
- 3. The amount of each ot Owner's arrears shows in this column
- 4. The lot owner's units of entitlement show in this column
- 5. The percentage that their units of entitlement equates to shows here
- 6. Each motion that you previously created will show in its own column. You can click on the circles to indicate the way a lot owner has voted. The votes of lot owners that are not entitled to vote show in orange. (This is usually because they are in arrears) Diferent states have some different rules in this area. See Appendix II" Who is allowed to vote" for full details.
- 7. Click on the dropdown list to see more options for each Motion.

If a motion has a Yes/No option it will look like this



- Click View Motion to open the Motion
- 2. Click *Set all to Yes* to record a unanimous Yes Vote
- 3. Click *Set all to No* to record a unanimous No note
- 4. Select All to Abstain to record that all attendees abstained.
- 5. Click Out of order to record that the motion was out of order
- 6. Click Clear All Voting to clear all



- 1. View Motion to open the motion
- 2. Set all to 1 to record a unanimous vote for option 1
- 3. Set all to 2 to record a unanimous vote for option 2 (Note: There may be up to ten options for each motion)
- 4. Out of order to record a motion that is out of order
- 5. *Clear All Voting* to clear all recorded results for that motion

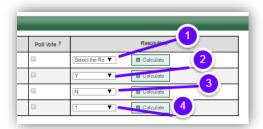
### 8. Use *Upload* to upload a voting sheet



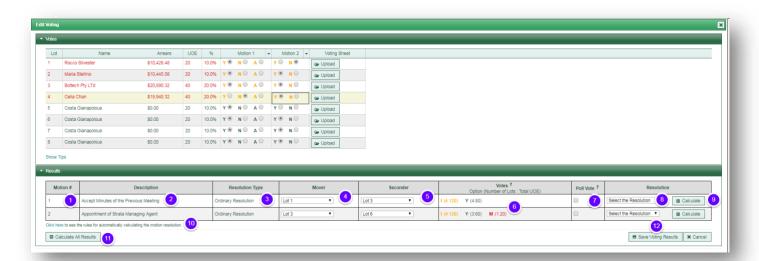
You can use keyboard shortcuts to navigate the voting screen – arrow keys or Y/N for Yes/No or number keys 1,2,3 etc if an item has alternative clauses.

### **RESULTS ACCORDION**

- 1. The motions number shows here
- 2. The motion description shows here
- 3. The resolution type shows here
- 4. Choose which lot moved that the motion be accepted from the dropdown list
- 5. Choose which lot seconded that the motion be accepted from the dropdown list
- 6. The results recorded in the vote tab above show in this column. Valid votes show in black; invalid votes show in orange and A red "M" shows if you have not recorded a result for some attendees
- 7. Click to tick if this is a poll vote that is based on the units of entitlement of each voter, rather than the number of individuals votes
- 8. To manually record the resolute of each vote, click on the dropdown list to select the result of the vote



- 1. Click on the dropdown list to select a resolution for each Motion.
- 2. If a Yes result, choose Y
- 3. If a No result, choose N
- 4. If the motion has alternative clauses, select the number of the option that was resolved.
- Select Out of Order if the motion was ruled out of order
- 9. *Calculate* to allow PropertyIQ to calculate the result for each motion
- 10. Click here to see a list of the rules for automatically calculating each motion (see appendix 1 of this Manual)
- 11. Calculate all Results to allow PropertyIQ to automatically calculate all results
- 12. Save Voting Results when you are ready to save.



### MINUTES TAB

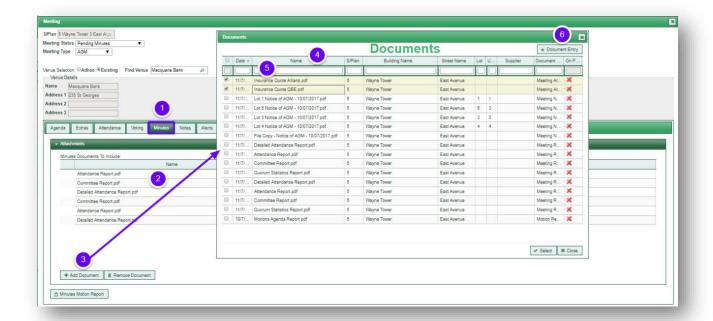
Once the meeting's status has been altered from Pending meeting, you can generate your minutes documents from the *Minutes* tab.

It's a good idea to check the minutes tab of each motion at this point to capture any extra information about the results of the motion.

### ATTACHMENTS ACCORDION

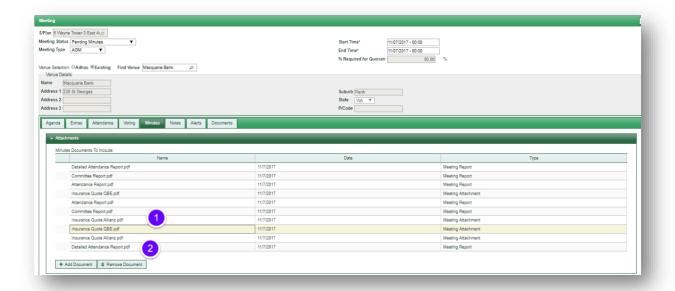
You can attach any documents you want to send with the minutes here.

- 1. Click on the little white arrow on the Attachments accordion to open it
- 2. Documents that have already been added to the meeting show here
- 3. Click to add a document
- 4. You will see all documents for that building. Type some key letters in any of the empty boxes on the top line to refine your search
- 5. Click then double click to select document(s) or use the Select button at the bottom of the screen
- 6. You can also upload a document directly from here. For full details about attaching documents, see the manual "Documents"



Once a document has been added, you can remove it:

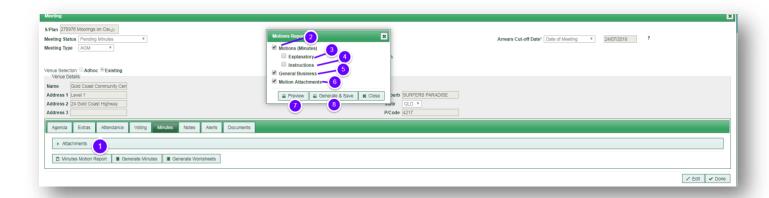
- 1. Click on the document you want to remove, to highlight it
- 2. Click on Remove Document



### MINUTES MOTIONS REPORT

The *Minutes Motions report* is the body of your minutes. The content depends on the information you entered in each motion in the minutes section and by the results of the voting that you recorded.

- 1. From the minutes tab, click on Minutes Motions Report
- 2. Select the items you want to include
- 3. Motions (Minutes) the result of the motion, base on what was recorded from the voting tab
- 4. The explanatory information the original explanatory information you entered when you set up the motion
- 5. The instructions information the original instructions information you entered when you set up the motion
- 6. General business any items you entered in the general business accordion
- 7. Click on the Preview button to create a PDF preview of the minutes motion report. This opens in a new tab
- 8. Click on *Generate and Save* to create the minutes motion report. This adds the report to the meeting documents and also adds it to the minutes attachment accordion, and will be included as part of the meeting minutes.





The minutes motion report will look something like this.

## Minutes for the Annual General Meeting

CTS 270976 Moorings on Cavill 63 Cavill Avenue 24/07/2018 02:30 pm

### 1. Accept Minutes the Previous Meeting

The minutes were accepted as read.

### 2. Appointment of Strata Managing Agent

RESOLVED

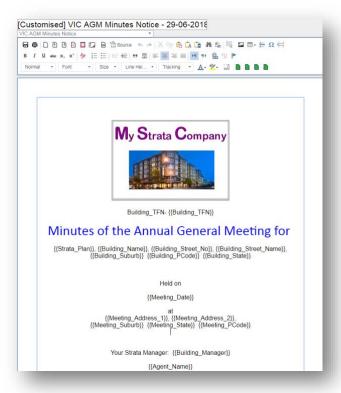
That the Owners Corporation, 270976 pursuant to clause 49 of the Act, appoint My Strata Co, ABN 75 343 634 as the managing agent for the period of one year and delegate the following duties to the Strata Managing Agent.

- The Powers, Duties, Authorities and Functions of the Owners Corporation according to the terms of the Strata Management Agreement attached to this notice
- Authorises the execution of the Strata Management Agreement to affix the Common Seal of the Owners Corporation under signature of the secretary and chairperson, or in their absence, any two lots of owners in the Strata Scheme.

### **GENERATE MINUTES**

When you have attached the documents you want to send with your minutes, you can generate the minutes. The minutes cover sheet is a standard merge template that you need to set up from the Templates menu. For detailed information, please see the manual "How to create and edit document and email templates" You will have the opportunity to customise this document before sending out the minutes.

- 1. Click on the Generate Minutes button to get started
- 2. This is the standard template that will form the cover of your minutes documents.
- 3. This shows the meeting the minutes will be generated for
- 4. Click Customise to view and customise the document for the current meeting only.



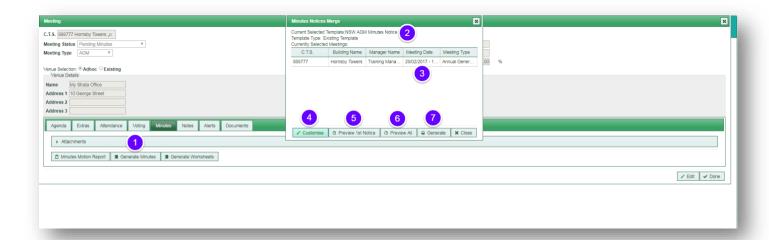
- 5. Click here to preview just the first notice. This is a fast way to check that your meeting minutes look correct, without having to wait for previews of all notices to generate
- 6. *Preview* to preview the minutes documents for all lot owners. This will create a job in your job centre. You can click on the document to preview it. It is recommended that you generate a preview before generating the minutes.



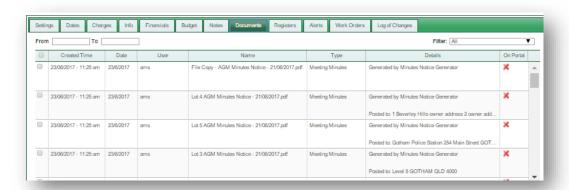
7. *Generate* to generate the meeting minutes documents and all attachments. These will be emailed to any recipients that receive their minutes by email and will create PDF documents for those that receive theirs by post. If the lot owner has

an owner's portal account, the minutes will be sent to their portal account. If you use Bing Mailing House a job will be sent to Bing. The minutes documents will also be stored in the building card – documents tab.





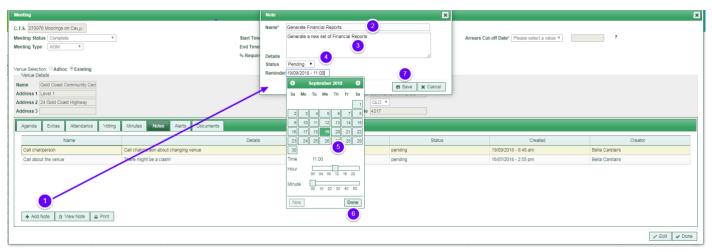
All documents now show in the building card – documents tab.



### **NOTES TAB**

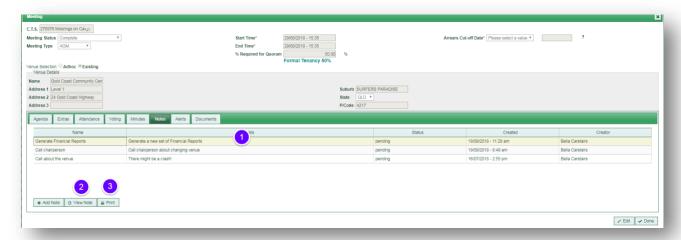
The notes tab allows you to record notes and create reminders that relate to the meeting.

- 1. To create a new note, go to the Notes tab in the meeting card
- 2. +Add Note
- 3. Enter a description for the note. This is what you will see when the note appears in your diary
- 4. Enter the details of the note. You will see this when you open the note
- 5. The status of the note will default to pending but you can choose *Completed* from the dropdown list if you just want to record and item that has already taken place. If you selected pending, click in the reminder box to open the calendar. You will then be able to select a date from the calendar and a time, by using the slider.
- 6. Done to save the time and date
- 7. Save to save your note.



Once your notes have been created you can:

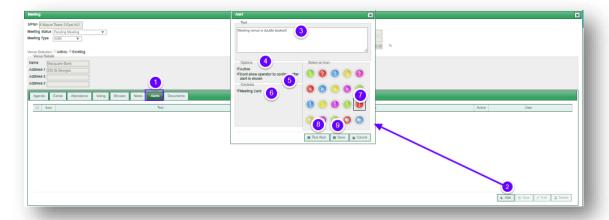
- 1. Click on a note to highlight it
- 2. View Note to view it in full
- 3. Use the Print button to print a list of all notes



### ALERTS TAB

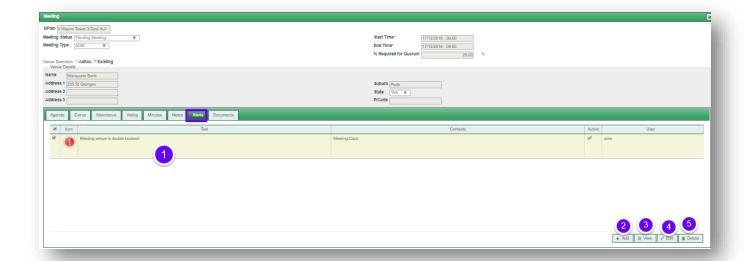
You can add alerts that will pop up when specified actions are performed.

- 1. Go to the Alerts tab in the meeting card
- 2. +Add to start adding a new alert
- 3. Enter the text you want to appear when the alert is triggered
- 4. The Active box will be ticked by default
- 5. Click here if you want to stop the operator from continuing once the alert is activated
- 6. Click here to trigger the alert whenever the operator opens the meeting card
- 7. Select the icon you want to appear whenever the alert is triggered
- 8. Click here to test the appearance of the alert
- 9. Save



Once an alert has been added, you can view, edit or delete it.

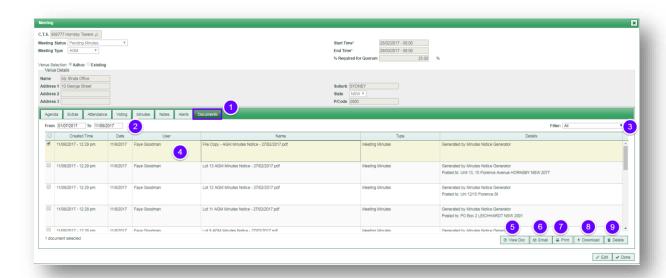
- 1. Click on an item to highlight it
- 2. +Add to add a new alert
- 3. View button to view an alert that is highlighted on the screen
- 4. Edit to edit an alert that is highlighted on the screen
- 5. Delete to delete an alert that is highlighted on the screen



### **DOCUMENTS TAB**

The Documents tab shows all documents that have been attached to the meeting. This includes any motion attachments, meeting notices or minutes.

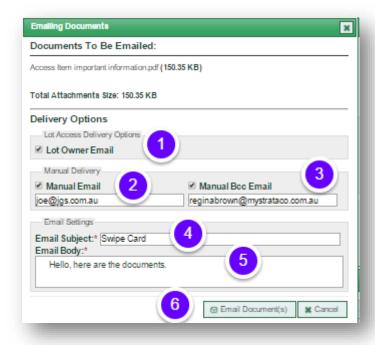
- 1. From the meeting card, go to the documents tab
- 2. You can select a date range by clicking on the boxes to open the calendar
- 3. Click on the dropdown list to filter your view by document type
- 4. Click on a document to highlight it on the screen
- 5. Click *View Doc* to view a document that you have highlighted on the screen. This opens a PDF in a new tab. This document is the file copy of a meeting notice and contains all the pages of the meeting notice. The lot copies only include the front page.
- 6. Email to email a document that you have highlighted on the screen, (see details below)
- 7. Print to print a document that you have highlighted on the screen
- 8. Download to download a document that you have highlighted on the screen
- 9. Delete to delete a document that you have highlighted on the screen



So that your meeting notices don't take up too much space, when you generate meeting notices or meeting minutes, the copy that is retained for each lot is only the cover page. If you need to send a full set of documents later, you can send the file copy, along with the lot specific cover page.

### **EMAILING A DOCUMENT**

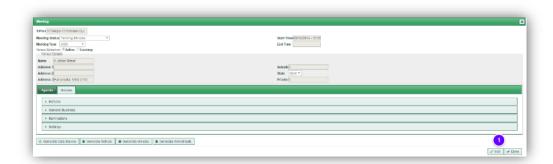
- 1. Lot Owner Email to email to the lot owner
- 2. Manual Email and then type an email address to email manually
- 3. Manual Bcc Email and then type an email address send a Bcc manually
- 4. Enter a subject for the email
- 5. Enter the body of the email
- 6. Email Documents to send the document



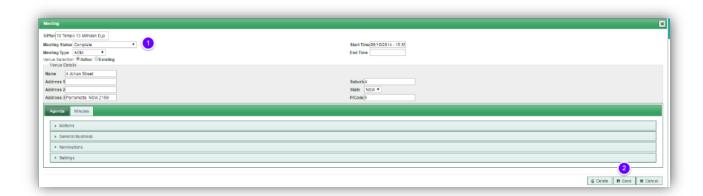
### ALTERING THE MEETING STATUS TO COMPLETE

When all tasks are complete you can alter the meeting status to complete. If the meeting is an AGM, this will update the *Last AGM* field on the building card.

### 1. Edit



- 1. Choose the status from the dropdown list
- 2. Save



## NOTE ABOUT DOCUMENT DISTRIBUTION - STRATA COMMITTEE MEETINGS NSW AND EXECUTIVE COMMITTEE MEETINGS QLD

Strata committee meetings for NSW buildings and Executive committee meetings for QLD buildings have specific requirements for the distribution of meeting notices and minutes.

When you select Generate for the meeting notice/agenda:

- The cover page, motions report and all attachments are sent to the committee
- The cover page and motions report are sent to all lot owners
- The cover page only is sent to tenants ticked as formal tenants on the lot owner card

When you select *Generate* for the meeting minutes:

- The cover page, minutes motions report and all attachments are sent to the committee
- The cover page and minutes motion report are sent to all lot owners
- No documents are sent to tenants ticked as formal tenant on the lot owner card

# **Resolution Type Calculation Rules**

### **NOTES:**

Invalid votes (votes by Non-financial lots) won't be considered in the calculations

Any motion that has Alternative Clauses will ALWAYS calculate its resolution by calculating the majority of

votes (the clause with the most votes wins). If 2 options are chosen with equal highest votes, then

the resolution will not be calculated automatically and will need to be determined manually.

We allow any motion to be recounted as a Poll vote, which will use the UOE amounts

instead of the number of votes for the calculations

Resolution Type	State(s)	Rules for Calculations
		This requires over 50% majority "Yes" of the votes that have been received.
		(I.e. requires more Yes votes than No votes).
		Abstain votes (if allowed) are ignored.
		Examples:
Ordinary	All	- 5 Yes votes, 4 No votes, 2 Missing votes and 1 Abstain. The motion will pass.
Resolution	States	- 5 Yes votes, 5 No votes. The motion will not pass
Majority	All	
Resolution	States	Same Rules as <b>Ordinary Resolution</b>
Camanal	All	
General Resolution	All States	Same Rules as <b>Ordinary Resolution</b>
		Same Rules as Ordinary Resolution
Interim Ordinary	All	
Resolution	States	Same Rules as <b>Ordinary Resolution</b>
Ordinary		
Resolution	All	
Without Proxies	States	Same Rules as Ordinary Resolution but does not allow the use of proxies
		Must have at least two thirds of the received votes as "Yes" Votes.
		Cannot have more than 25% of the total number of lots in the Strata Plan (CTS) be a "No" Vote.
		The total UOE of the No votes cannot be more than 25% of the total UOE for all lots in the
		Strata Dian (CTS)
		Strata Plan (CTS).
		"Abstain" votes are not included as a vote.
		Examples:
		- 7 Yes Votes (UOE 70), 2 No votes (UOE 20), 1 Abstain (UOE 10), Total lots = 10, Total UOE = 100.
Special		Motion will pass
Resolution	QLD	- 8 Yes Votes (UOE 20), 2 No votes (UOE 80), Total lots = 10, Total UOE = 100. Motion will NOT pass
	VIC	Same Rules as Special Resolution below but votes by non-financial lots are counted
		Requires over 75% of received votes to Vote "Yes"
		Abstain votes (if allowed) are ignored
		Examples:
	All	- 7 Yes votes, 3 No vote. The motion will NOT pass
	Other	- 8 Yes votes, 2 No vote, 1 Missing vote. The motion will pass
	States	- 8 Yes votes, 2 No vote, 1 Abstain vote. The motion will pass

		If there are any missing votes, PropertyIQ will not calculate a result
		(i.e. requires all attended lots to vote)
		Votes by non-financial lots are counted
Unanimous	All	Abstain votes (if allowed) are ignored Cannot have a single "No" Vote.  Examples: - 5 Yes votes, 1 No vote. The motion will NOT pass 5 Yes votes, 1 No vote, 1 Missing vote. The result will NOT be calculated.
Resolution	States	- 5 Yes votes, 1 Abstain vote. The motion will pass.
Resolution without Dissent	WA	Same Rules as <b>Resolution without Dissent</b> below but votes by non-financial lots are counted
	All Other States	Cannot have a single "No" Vote Invalid votes are ignored Abstain votes (if allowed) are ignored Examples: - 5 Yes votes, 1 No vote. The motion will NOT pass - 5 Yes votes, 1 Missing vote. The motion will pass - 5 Yes votes, 1 Abstain vote. The motion will pass
		Requires at least 50% of total "Yes" Votes and No more than 25% as "No" Votes Abstain votes (if allowed) are included in total.
		Examples:-
		- 5 Yes votes, 5 No votes. The motion will NOT pass
Interim Special	All	- 5 Yes votes, 2 No vote, 3 Abstain vote. The motion will pass
Resolution	States	- 5 Yes votes, 2 No vote, 4 Abstain vote. The motion will NOT pass

## Who Is Allowed To Vote On A Motion

State	Resolution Type	Criteria		
ALL	Unanimous Resolution	Everyone can vote (financial and unfinancial owners)		
	Ordinary Without Proxies	Owners that are financial AND not a proxy		
QLD	Resolution Without Dissent	Everyone can vote (financial and unfinancial owners)		
	Majority Resolution	Owners that are financial AND not a proxy		
	ALL OTHER RESOLUTION TYPES	Owners that are financial		
VIC	Interim Special Resolutions	Owners that are financial AND not a proxy		
	Special Resolution	Everyone can vote (financial and unfinancial owners)		
	ALL OTHER RESOLUTION TYPES	Owners that are financial		
NSW	ALL RESOLUTION TYPES	Owners that are financial		
WA	Resolution Without Dissent	Everyone can vote (financial and unfinancial owners)		
	ALL RESOLUTION TYPES	Owners that are financial		
TAS	ALL RESOLUTION TYPES	Owners that are financial		
SA	ALL RESOLUTION TYPES	Owners that are financial		
NT	ALL RESOLUTION TYPES	Owners that are financial		
ACT	ALL RESOLUTION TYPES	Owners that are financial		