

Receipting

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INTRODUCTION TO RECEIPTING

PropertyIQ makes receipting easy by processing your Macquarie .txn files that contain all the credit and debitn entries in your bank account. Amounts that PropertyIQ is expecting to receive from lot owners and debtors are usually allocated automatically, however you may need to manually allocate items that are not expected in PropertyIQ.

You can also create manual deposit slips for any cheques and cash you receive so these items can be banked manually.

To start receipting go to





RECEIPTS SCREEN

MACQUARIE DIRECT DOWNLOAD

If you are using the Macquarie Direct download function, click on the Macquarie Direct Download button on the right of your screen to prompt them.



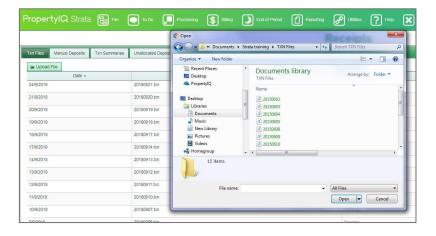
MANUALLY UPLOADING .TXN FILES

Make sure you upload your .txn files in date order. If you try to process a .txn File out of date order it will have the status *Pending* and you won't be able to process it - you must always process the oldest .txn file first. If you inadvertently miss a file and need to process out of order, contact support@propertyig.com.au for assistance.

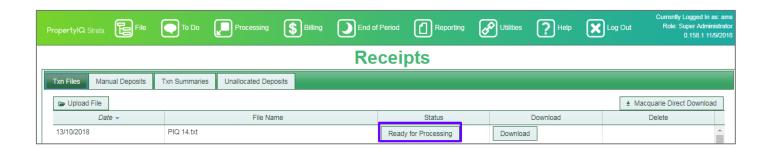
- 1. First go to Active Banking and download the .TXN file for the date you wish to receipt. Save it to a file location you can easily find, (it's good to create a folder specifically for your .TXN Files)
- When you select the Receipts function PropertyIQ will automatically default to the .TXN files tab
- 3. Click on Upload File



- 4. Select the .txn file from the location you saved it to when you downloaded it.
- 5. Double click on the file to upload it to PropertyIQ.



- 6. Once your file is uploaded the status column will have a Ready for Processing button.
- 7. Select Ready for Processing button to commence the processing of your .txn file.



TXN PROCESSING SCREEN

Once you have selected *Ready for Processing* button on the Processing>Receipts screen, you will see the .TXN processing screen.



INFORMATIONAL TAB

NOTE

If you see anything in the Informational tab it is best not to continue processing and investigate why.

For example, if you have just taken on a new building and funds have been deposited but you haven't yet entered the bank account on PropertyIQ, those funds would appear in informational. You should enter the bank account details and try to process again. If a cheque has been written manually without processing a supplier payment run in PropertyIQ or if someone has processed a payment in active banking without processing a supplier payment run in PropertyIQ, they could also appear here. You may have to process a bank adjustment to manually adjust the bank balance to account for the transaction.

You can still go ahead and process your .TXN file if there are items in Informational, as PropertylQ ignores them for the purpose of the .TXN File processing *BUT* this will cause the balance in PropertylQ (cash book) to be out of balance with the actual balance in your bank account.

ADJUSTMENTS TAB

After you have clicked *Ready for Processing*, some items may appear in the Adjustments column. These are items that cannot be automatically matched by the PropertylQ. For example:

- Bank charges and Interest received or paid
- Owner funds received without a DEFT reference.
- Insurance claim funds received

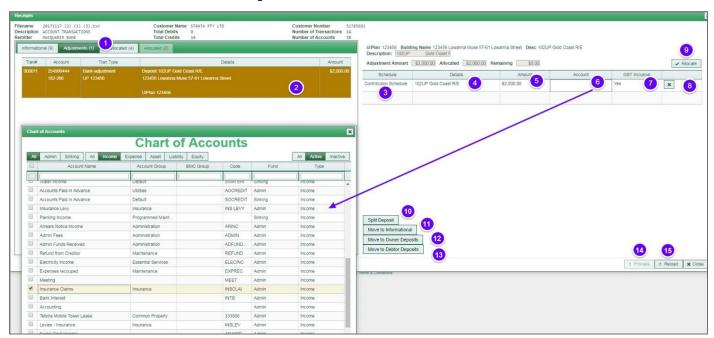
If you know what the item is for you can manually allocate the funds or if you don't know you can move them to Informational – remembering that placing items in Informational will cause a discrepancy in your bank reconciliation.

To manually allocate adjustments, click on the adjustments tab.

- 1. Any adjustment items will appear here. Click on the item you want to allocate, and the row will turn brown
- 2. Choose the schedule you want to allocate the funds to from the dropdown list
- 3. The details will populate automatically
- 5. Enter the amount you want to allocate if you are allocating to more than one account code, just type the amount you want to allocate to this account code.
- 6. Click in the account box to search for the Chart of accounts code and then select the code you want
- 7. The GST Inclusive status will default to *No*. If your building is not registered for GST you won't be able to alter. If it is GST registered you can alter to *Yes*
- 8. Click on the cross if you have made an error and you want to delete this line

Repeat the process if you want to allocate the total to more than one chart of accounts code

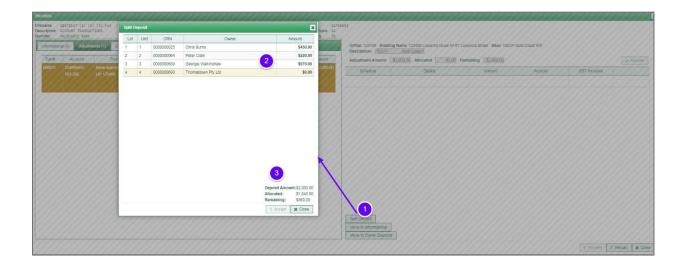
- 9. Allocate to allocate the funds
- 10. If the funds relate to a number of lots, for example if you receive a bulk amount from a property manager to pay levies for multiple lots, click on *Split Deposit* (see instructions below for how to allocate split deposits)
- 11. If you can't identify what the funds are for, click on Informational to move to the Informational tab.
- 12. Click Move to Owner deposits if you know it is an owner deposit and you can then allocate it from there.
- 13. Click Move to Debtor deposits if you know it is a debtor deposit and you can then allocate it from there.
- 14. The Process button is greyed out until there are no items left in the Adjustments or Unallocated columns
- 15. Reload to clear the screen and start again



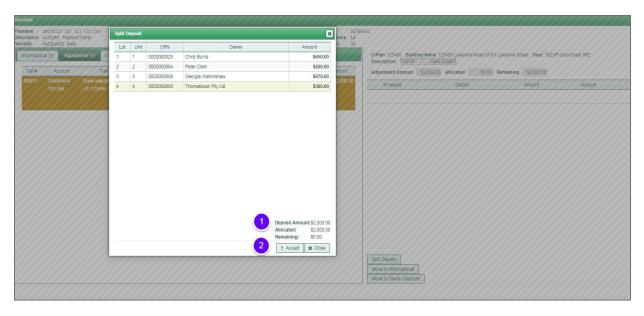
SPLIT DEPOSIT

If you receive funds in bulk that relate to a number of different lots within a single building, you can split the deposits between any lots in the building.

- 1. Select Split Deposits
- 2. You will now be able to see all lots for the building associated with the bank account. Enter the amount you want to allocate to each lot.
- 3. The amount that has been allocated and the remaining amount shows here



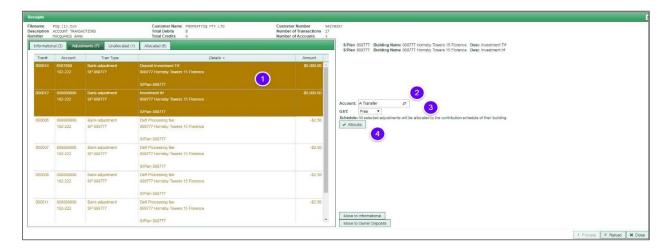
- 1. Continue until all items have been allocated
- Accept



ALLOCATING TRANSFERS TO OR FROM INVESTMENT BANK ACCOUNTS

Transfers to/from and investment accounts (if both are Macquarie accounts and both are included in your .txn file processing) will appear in the adjustments column as a negative from one account and a positive to another. You can allocate these in one process.

- 1. Click on the first item, hold your Ctrl key down and click on the second item
- 2. Click on the search icon to find the chart of accounts code you want to allocate to
- 3. Choose the GST Status from the dropdown list.
- 4. Allocate when you are ready



AUTOMATIC ALLOCATION FOR RECURRING ADJUSTMENTS WITH THE SAME DESCRIPTION

PropertyIQ will remember the chart of accounts code you selected for a particular item name and automatically allocate this next time a line item with the same name appears on your .TXN File. For example, the first time you receive an item named *Interest Received*, you would allocate that manually to an account code called something like "Interest Received" so the next time something is received with the name *Interest Received* for that bank account, that item will allocate automatically with the chart of accounts code "Interest Received".

PropertyIQ has some rules about the automatic allocation of GST status for adjustments in these scenarios:

To determine the GST status of the adjustment as part of .txn processing, PropertyIQ looks at:

- The GST status of the schedule (or the building if it is a single schedule building).
- The GST status of the last transaction with that description.
- The GST status of the chart of accounts code allocated to the item.

If any of these three are not GST applicable, the GST status of the adjustment will be Free

If there are items in the Adjustments column that you can't identify, you can *Move to Owner Deposits*, and from there you will be able set them as Unidentified Deposits, which can later be allocated to either an owner or an adjustment once you know what the amount is for.

UNALLOCATED TAB

When you click *Ready for Processing* some items may appear in the unallocated tab. These are items that have been identified as owner funds, but PropertyIQ has not found a levy or other item to allocate them against.

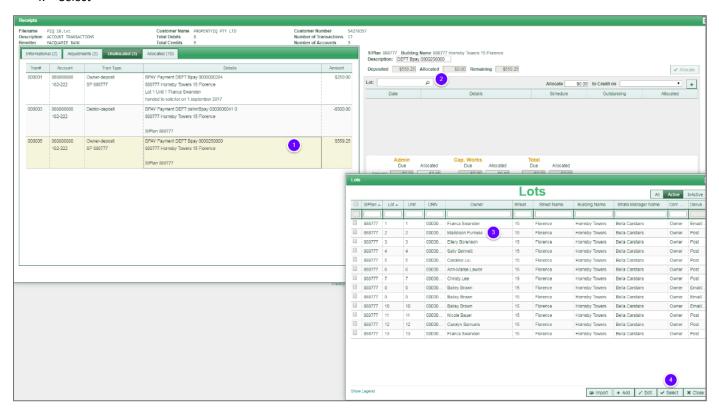


You should usually have Auto allocate levy receipts ticked on the Building Card Settings - Bank Account.

ALLOCATE UNALLOCATED ITEMS

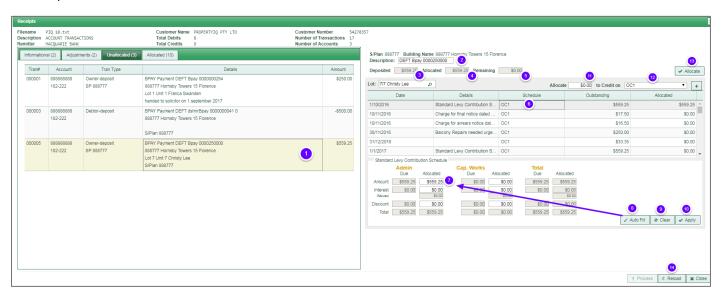
If PropertyIQ can't identify which lot the deposit is for you will need to select the lot first.

- 1. Highlight the item you want to allocate
- 2. Use the search icon to find the lot
- 3. Highlight the lot
- 4. Select



- 1. Select the line item you wish to allocate this will open the detail on the right side of the screen
- 2. The description from the deposit item shows here
- 3. The total deposited shows here
- 4. The amount that has been allocated shows here. This updates progressively as you update to each item
- 5. The remaining unallocated amount shows here. You need to continue allocating until this shows zero
- 6. Select the first item you want to allocate against. The allocate buYou can allocate a credit balance that is not applied to particular levy by entering the sum here. If the Click on the levy you want to allocate funds to
- 7. Enter the amount you want to allocate to each fund here for each levy or
- 8. Auto Fill to allow PropertyIQ to allocate automatically. If you need to allocate to more than one line item you can continue to Auto Fill until all funds are allocated
- 9. The allocate button is greyed out until all the total amount has been allocated
- 10. Clear to clear all allocations on the screen

- 11. If the owner doesn't have any levies owing you can allocate to credit. This records the payment against the owner's ledger but doesn't allocate to a levy. You will be able to allocate it against a levy later.
- 12. If allocating an amount to credit and the building has more than one contribution schedule, choose the schedule from the dropdown list.
- 13. When the total deposited has been allocated either to levy(s) or as credit, you can *Allocate* to complete the process



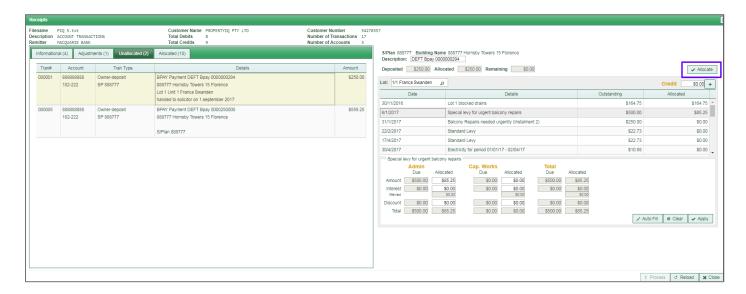


If you do not allocate against any interest owing, PropertyIQ will waive any remaining interest on that levy.

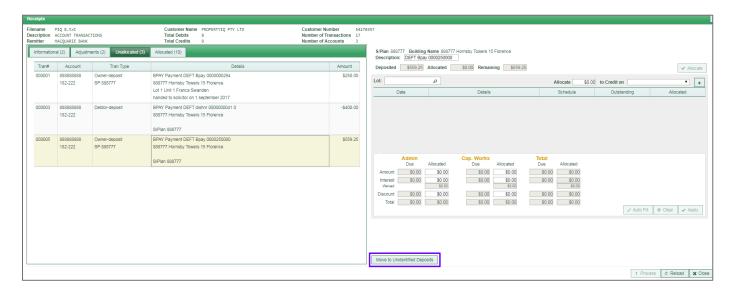
ALLOCATING FUNDS FOR BUILDINGS WITH MULTIPLE CONTRIBUTION SCHEDULES

If the building has multiple contribution schedules, you can select which schedule the credit amount should be allocated to. The default allocation will allocate any credit amounts to the first schedule that the lot contributes towards.

When all funds have been allocated, the *Allocate* button is no longer greyed out and you can click it to finalise the allocation.



If you don't know which lot owner to allocate funds to, select *Move to Unidentified Deposits*. The amount will then show in the *Unidentified Deposits* tab of the Receipting menu, until you are able to identify them. These funds show as Income on the building's income and expenses statement.





The Process button is greyed out until all items appear in the Allocated tab and/or the Informational tab.

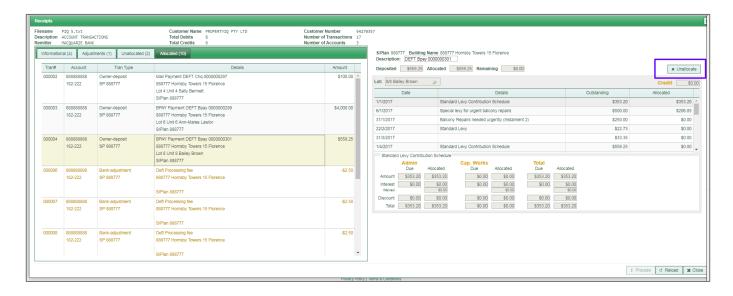
ALLOCATED TAB

Allocated items are items PropertylQ is expecting to receive. For example, the owner has paid via DEFT and there is a levy owing for the amount deposited, or if you have processed a supplier payment for the exact amount. If PropertylQ is able to find a match for each amount received or disbursed, those items will be automatically allocated.

These items will appear under the Allocated tab.

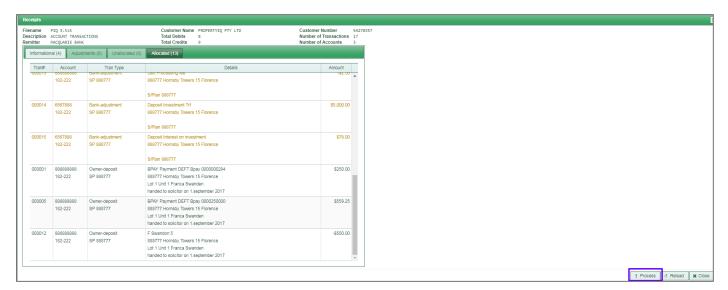
If your lot owners are using DEFT, then the majority of your deposits will automatically show on the allocated tab.

If you want to override any of the allocations, you can click on the line item you want to unallocate and allocate manually.



PROCESSING

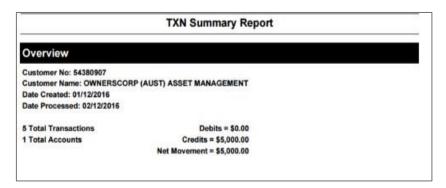
Once all items are appearing in either the *Allocated* or *Informational* tab, the *Process* button will no longer be greyed out and you can click *Process* to complete.



Select Yes to proceed.



PropertyIQ will automatically produce and open a .TXN summary Report

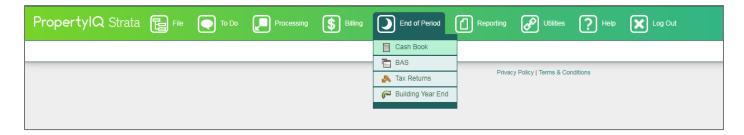


You can also access these reports at any time by going to selecting *Receipts* and clicking on the .TXN Summaries tab.



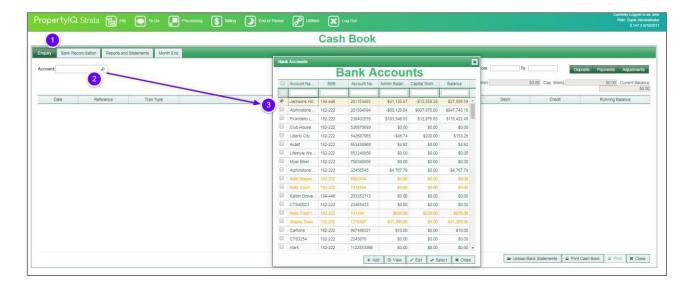
HOW TO PRINT A RECEIPT

Once the .TXN File has been processed, a record is created in the cash book. To print a receipt, go to End of Period and select *Cash book*.

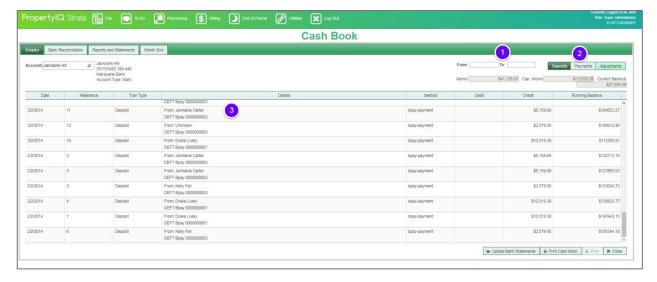


The Enquiry Tab is the default whenever you open the cash book

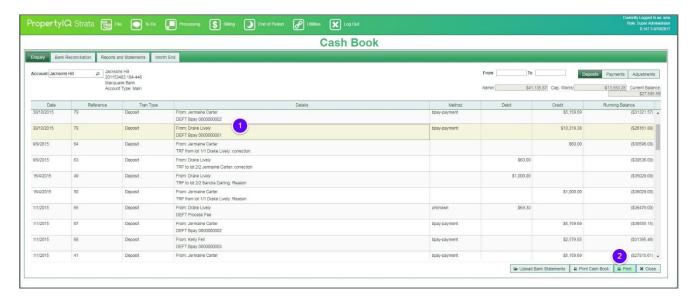
- 1. The enquiry tab allows you to view payments and deposits and print receipts
- 2. Click on the search icon to search for the bank account the receipt is for
- 3. You can type some key letters in any of the empty boxes on the top line to narrow your search and then click and double click on the bank account you want



- 1. You can click in the boxes to open the calendar and enter a date range to refine your search.
- 2. The default view is to view all types of transactions, but you can narrow your search to deposits only by clicking on the buttons.
- 3. Click on the deposit you want to print a receipt for.



- 1. Click on the receipt you want to print
- 2. Select Print



A PDF will open in a new tab for you to print.



MANUAL DEPOSITS

If you receive any cash or cheques, you need to create a manual deposit, so you can bank them manually.

There are two types of manual receipts:

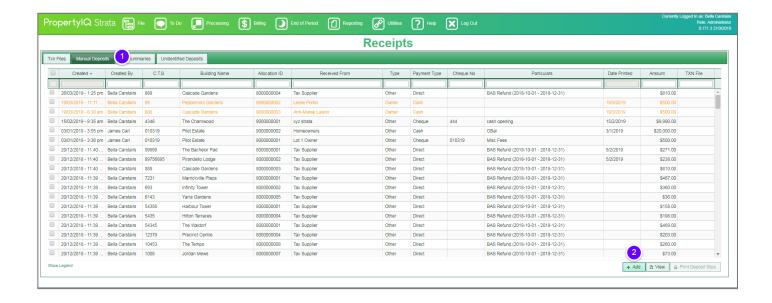
- Other used for miscellaneous items that are receipted against the building.
- Owner for fund that are received from lot owners (usually levy/fee receipts)

To receipt cash or cheques manually, go to



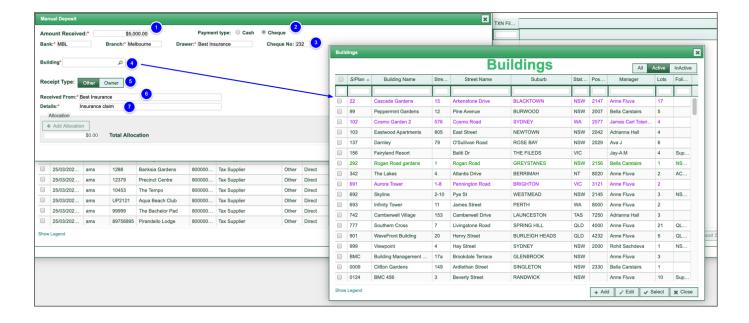
Click on Receipts tab.

- 1. Select the Manual Deposits tab
- 2. +Add

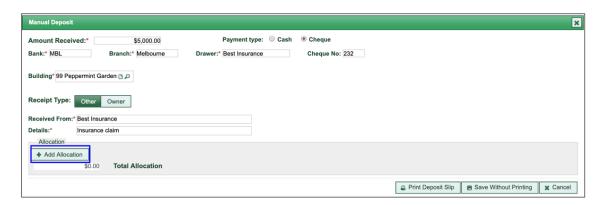


CREATING A MANUAL 'OTHER' DEPOSIT

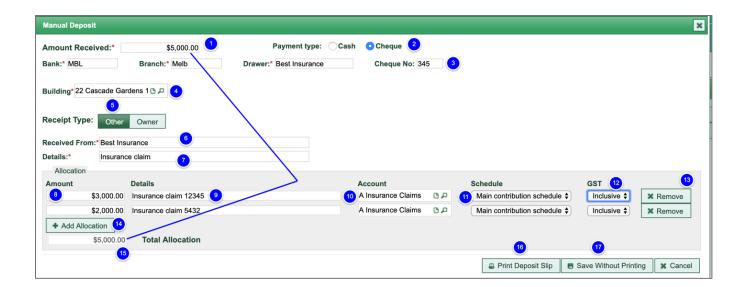
- 1. Enter the total amount received
- 2. The type defaults to cheque. If you select cash, the fields bank, branch, cheque no, and drawer will be greyed out
- 3. Enter the short name of the drawer's bank, branch location, the name of the cheque drawer and the number of the cheque
- 4. Use the search icon to to open the building screen and find the building this receipt is for.
- 5. Check that the receipt type is set to Other. (this is the default)
- 6. Enter the name of the person/company the receipt is from
- 7. Enter the particulars of the receipt

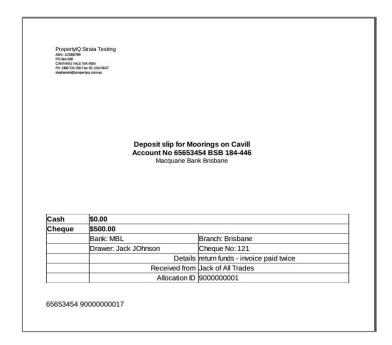


Next you need to allocate the received funds. Once the building is selected, the *Add Allocation* button will no longer be greyed out.



- 1. Enter the total amount you're receiving
- 2. Your cash or cheque choice shows here
- 3. The cheque drawer's details show here
- 4. The selected building shows here
- 5. The receipt type *Other* shows here
- 6. The individual or company the receipt is from is entered here
- 7. The description is entered here
- 8. If there are multiple allocations, enter the amount for each allocation here
- 9. If there are multiple allocations, you can enter a description for allocation here.each
- 10. Use the search icon to find the chart of accounts code you want to allocate against
- 11. If the building has more than one contribution schedule, choose the schedule this receipt is for
- 12. If your building is GST Free, then *Free* will be the default and you can't alter this. If your building is GST registered, you can choose between *Inclusive* or *Free*
- 13. Use the Remove button if you need to remove the allocation
- 14. Add Allocation to add more allocations
- 15. The total amount allocated shows here. This must equal the amount received
- 16. Print Deposit Slip to print a deposit slip to take to the bank. The manual deposit is automatically saved
- 17. Save Without Printing if you don't want to print a deposit slip to take to the bank



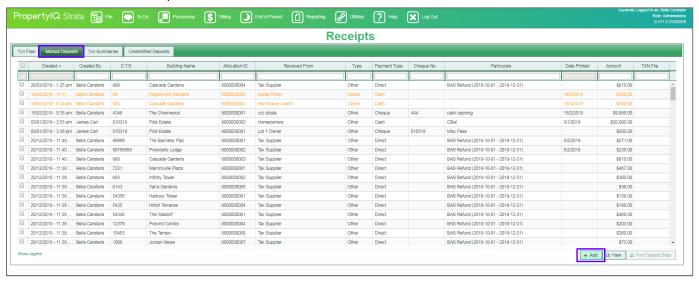


Once a manual deposit is created, it will show in orange on the manual deposits screen until the funds are banked (presented) via a .txn file and will show as an unpresented deposit on your bank reconciliation screen until the funds are banked (presented) via a .txn file.

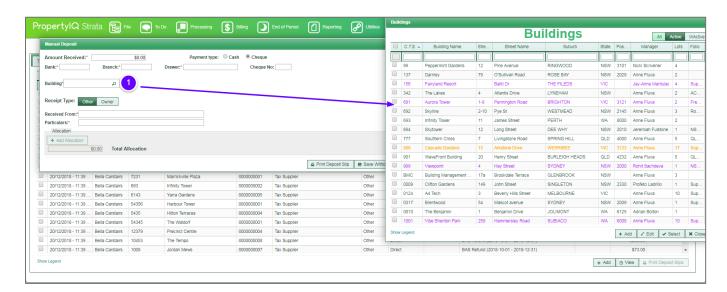


CREATING A MANUAL 'OWNERS' DEPOSIT

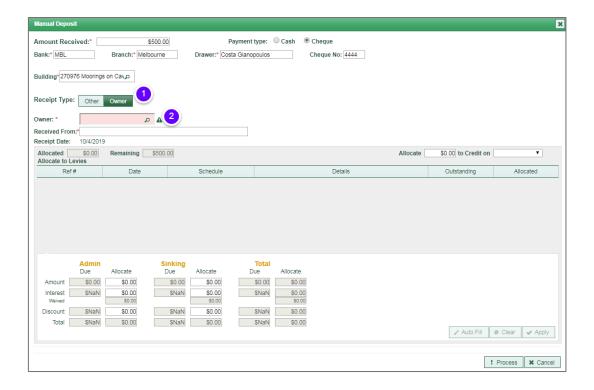
Select +Add on the manual deposit screen



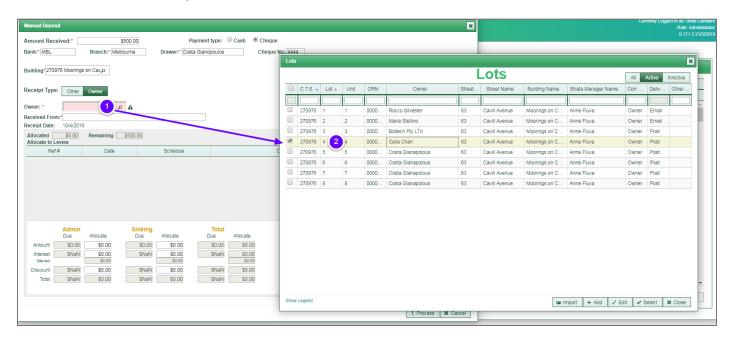
Use the search icon to find and select the building the deposit is for



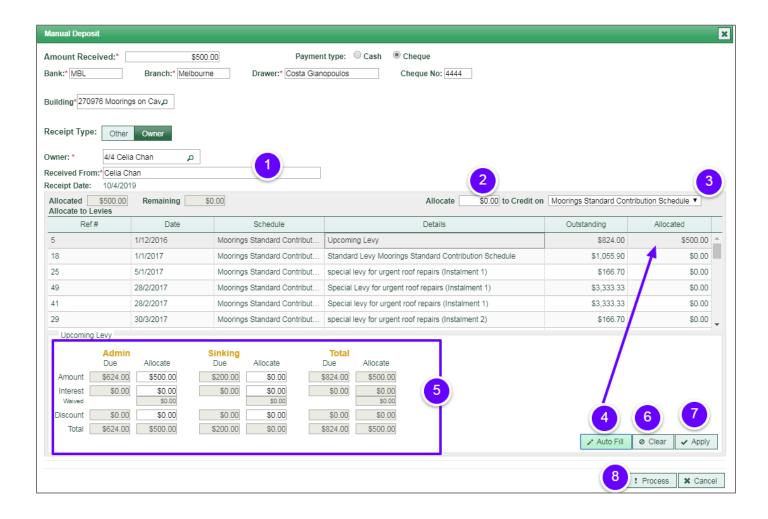
- 1. Select Owner so that the funds will be allocated as owner funds
- 2. Use the search icon to find the owner



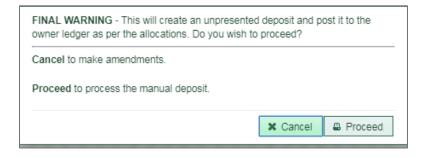
- 1. When you click the search icon, all the lots in the building will show
- 2. Select the lot the receipt is for



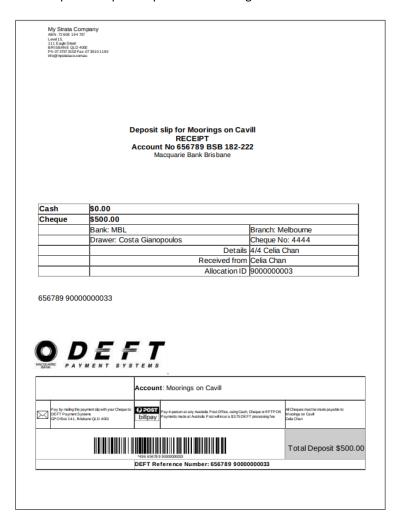
- 1. The selected lot owner shows here
- 2. If you want to receipt all or part of these funds as an unallocated credit for the lot (not against a levy/fee) enter the amount here
- 3. If you are receipting all or part of these funds as an unallocated credit, and the building has multiple contribution schedules, select the schedule here
- 4. Select Auto Fill to allocated the funds against the oldest owing levy first and then to any newer levies in order
- 5. You can select to allocate manually here. If the levy has interest owing, you can enter a zero in the interest box to waive any interest. If you choose to auto allocate, the allocation of the funds shows here automatically
- Clear if you need to clear any allocations you have already made
- 7. Apply to apply the allocations you have entered to the manual receipt
- 8. Process when you are ready to save and complete the manual receipt



The final warning asks you to confirm that you are happy to proceed to create an unpresented deposit and post it to the owner ledger as per the allocations you entered above. *Proceed* to confirm



The completed deposit slip looks something like this.

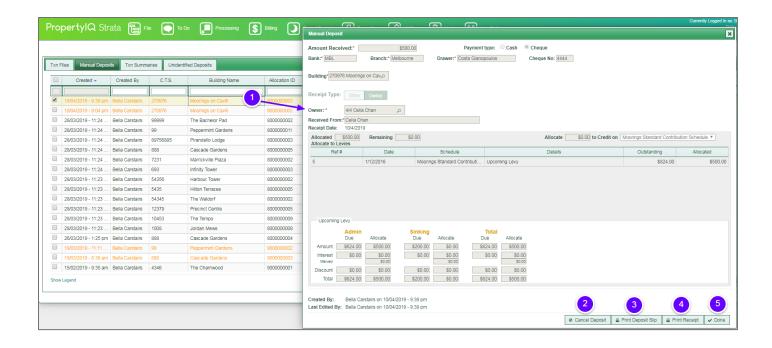


Once a manual deposit is created, it will show in orange on the manual deposits screen until the funds are banked (presented) via .txn processing and will show as an unpresented deposit on your bank reconciliation screen until the funds are banked (presented) via .txn file processing



You can perform other actions by clicking on an owner deposit from the manual deposits screen

- 1. Double click on the owner manual deposit
- 2. You can cancel the deposit until it has been banked (received via a .txn file)
- 3. Reprint the deposit slip
- 4. Print a trust account receipt if the owner requires one
- 5. Done to exit



The owner receipt looks something like this. This is a building located in Queensland. The exact wording may be different, depending on the state the building is located in.

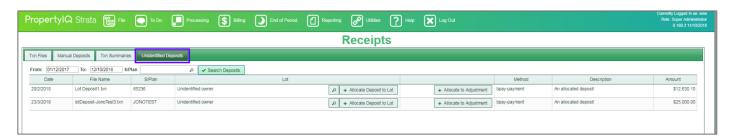


UNALLOCATED DEPOSITS

Items in the *Unallocated Deposits* tab need to be identified and allocated.

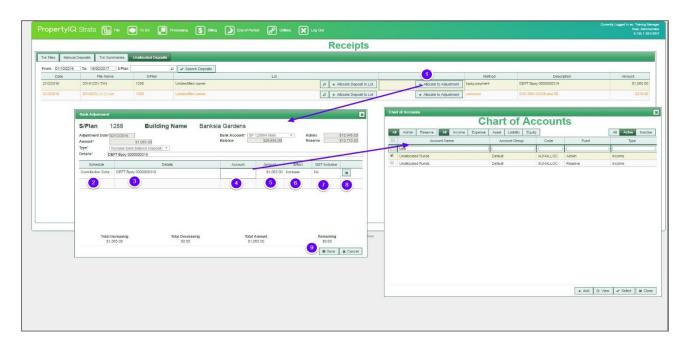
To view the Unallocated Deposits tab, go to Select Receipts

Select the *Unallocated* tab



ALLOCATE AS AN ADJUSTMENT

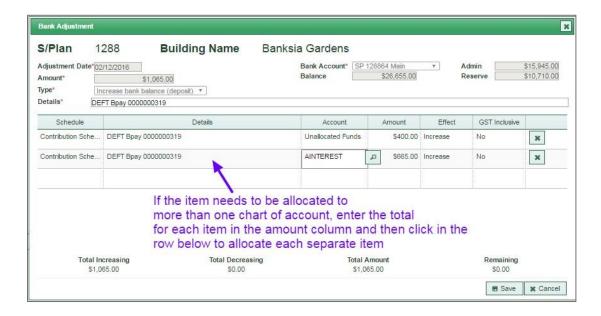
- 1. Select Allocate to Adjustment
- 2. If the building has multiple contribution schedules, choose the schedule these funds are for
- 3. The details will be automatically populated
- 4. Click in the Account box to search for the chart of accounts code you want to allocate the item to
 - i. Type some key letters in the search field to refine your search
 - ii. Double click on the chart of accounts code you want
- 5. The full amount received will populate here, if that is correct, leave as is. If you need to allocate the funds to more than one chart of accounts code, type just the amount you want to allocate to this chart of accounts code in this box.
- 6. The effect will be automatically calculated. If the item is funds coming into the account it will show *Increase*, if the item is funds leaving the account it will show *Decrease*
- 7. GST Status will default to No your building is not registered for GST
- 8. X to delete the line item if you make an error
- 9. Save when you are ready to save the allocation



You will receive a prompt to confirm that you wish to process the adjustment.

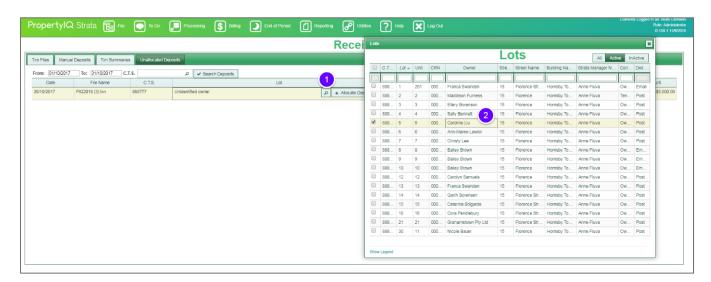


If the transaction is made up of multiple items that need to have a different chart of account codes allocated or a different GST status, enter the amounts for each item in the Amounts column then go to the next row to allocate each item separately.

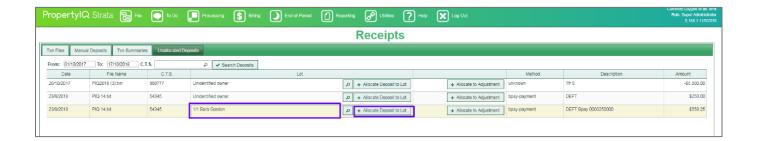


ALLOCATE TO A LOT

- 1. Search to search for the lot to allocate to
- 2. PropertyIQ has already identified the bank account and building the deposit is for so you will see the lot owners for that building. Double click on the lot to select them.

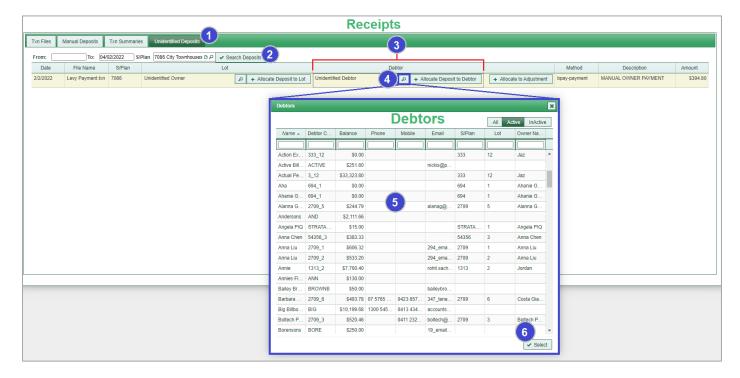


Once you have selected a lot, click +Allocate Deposit to Lot. The unidentified deposit will disappear from this screen and you will find the deposit receipted against the lot owner's ledger.



ALLOCATE TO A DEBTOR

- 1. Go to Unidentified Deposits tab.
- 2. Enter your search parameters e.g From date or a building, then click *Search Deposits* button. Any unidentified deposits will appear in the grid.
- 3. You'll see a *Debtor* column that will allow you to allocate a deposit to a debtor.
- 4. In the *Debtor* column, click the search icon to open the global list of debtors.
- 5. Search and find your debtor. Click on the debtor to highlight the row.
- 6. Once a debtor is selected, click Select button.



- 7. The selected debtor will now appear in the column.
- 8. Click *Allocate Deposit to Debtor* button to allocate the deposit to the selected debtor.

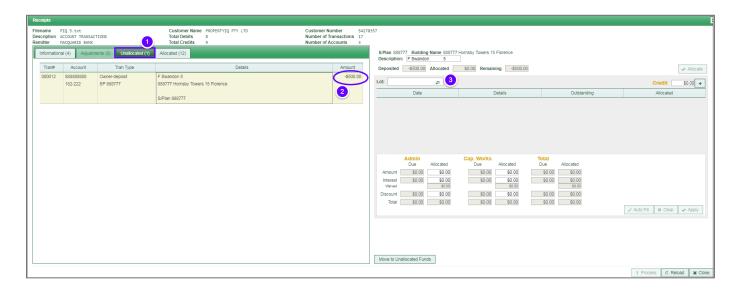
 Once this is done, the unidentified deposit will disappear from this screen and you will find the deposit receipted against the debtor's ledger.



PROCESS A DISHONOURED PAYMENT

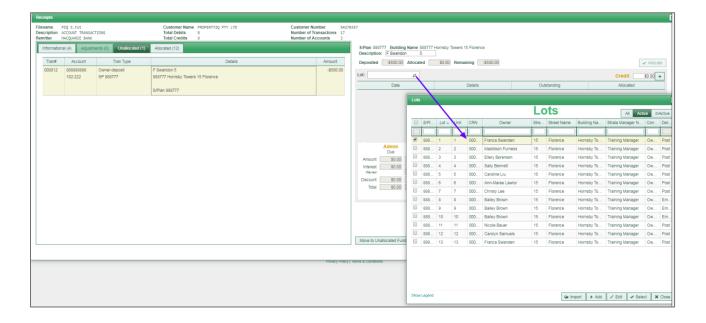
If a receipt is paid but later dishonours the amount will show on your .TXN file as a minus amount on the unallocated tab.

- 1. Go to on the .TXN processing screen and select the Unallocated tab
- 2. The amount of the dishonour shows here.
- 3. Click on the search icon to search for the lot the dishonoured payment is for.

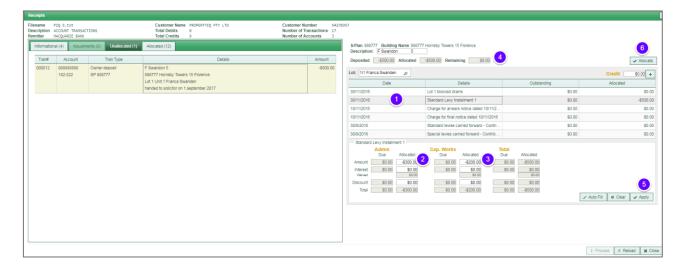


PropertyIQ has already identified the bank account and the building this is for, so you will now see all the lot owners for that building.

Select the lot owner the dishonour is for from the list.



- 1. Click on the levy you want to allocate the negative amount against
- 2. Type the amount you want to allocate against the admin fund (based on whatever was allocated to the admin fund in the original levy)
- 3. Type the amount you want to allocate against the sinking/capital works/reserve/maintenance fund. Continue until all the funds have been allocated. You can allocate against more than one levy if you need to.
- 4. The remaining unallocated amounts show here and will be zero once all funds have been allocated.
- 5. Click apply
- 6. Click *Allocate* when you are ready



The amount will now appear on the allocated tab.

