

## **Documents**

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## INTRODUCTION TO DOCUMENTS

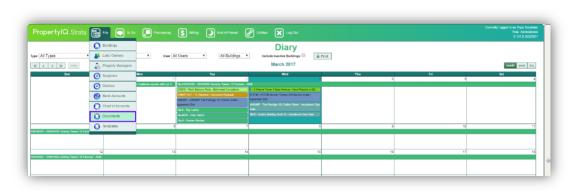
PropertyIQ has inbuilt document storage where all documents relating to your buildings are stored. Documents that are generated by PropertyIQ will be stored automatically and you can also upload other externally generated documents.

Documents are assigned to a Building, Lot Owner or Supplier. You can view all Documents from the Documents screen or view the documents relating to a Building from the Building Card, A lot Owner from the Lot Owner Card or a Supplier from the Supplier's card.

You can upload external documents in PDF or Image – (JPEG or PNG) Format. PDF format is recommended in some contexts so you can preview the document on the screen. The maximum size of each document is 32 MB.

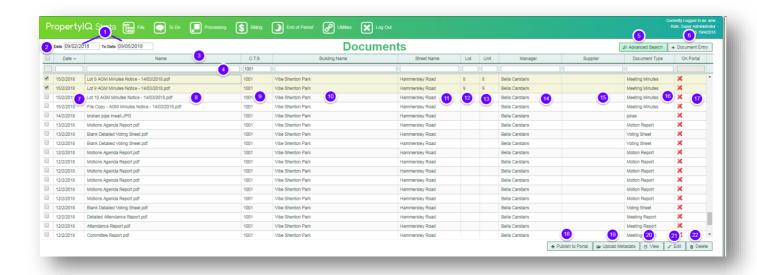
#### **GETTING STARTED**

To access the Documents screen go to and Select Documents



THE DOCUMENTS SCREEN

- 1. You can click in the boxes to open the calendar and enter a date range to refine your search
- 2. You can select individual documents on the screen by clicking on the boxes or click in the top line to selet all
- 3. Click on a column heading to order the screen by that column
- 4. Type some key letters in any of the empty boxes on the top line to refine the view. If you refine the view down to a single strata plan and highlight at least one docment, you will be able to upload to the owners portal.
- 5. Click Advanced Search to search for specific documents or across the whole database.
- 6. Click +Document Entry to start adding new documents. See the section below "Adding Documents"
- 7. The date the document was uploaded to the PropertyIQ or generated by PropertyIQ shows here
- 8. The document name shows in this column
- 9. All documents are attached to the strata plan they relate to. The strata plan number shows here
- 10. The building name, (if the strata plan has one) shows in this column
- 11. The street name shows in this column
- 12. If the document relates to a lot, the lot number shows here
- 13. If the document relates to a unit, the unit number shows here
- 14. The strata manager for the building shows here
- 15. If the document relates to a Supplier, the Supplier's name shows here
- 16. The document type shows here. You can filter your view to a particular document type by typing some key letters in any of the empty boxes on the top line
- 17. Documents that have been uploaded to the owners portal have a green tick in this column. Documents that have not been uploaded to the portal will have a red cross in this column
- 18. You need to have the screen filtered to show documents for only one building for the *Publish to Portal* button to be enabled. See the section below for instructions to publish documents to the portal
- 19. Click on *Upload Metadata* to start entering metadata. See the section below for instructions to upload metadata
- 20. Click on the View to view a preview of the documents you have selected on the screen. See section below
- 21. Click on Edit to edit the details of a document you have selected on the screen.
- 22. Once you have selected some items on the screen you can click on the delete button to delete them from PropertyIQ altogether. (if you have delete permissions)

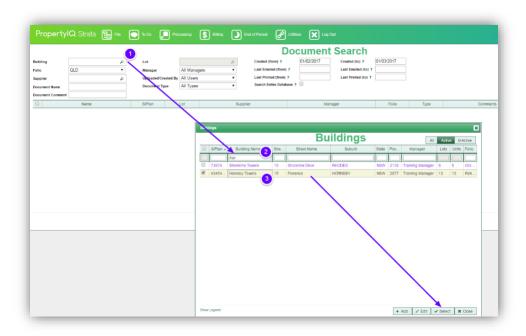


Supplier invoices are saved on PropertyIQ but can't be accessed from the main screen. You can find them by either conducting an advanced search (see instructions below) or from the Documents tab of the Supplier Card. For full details about Suppliers, see the Manual "Supplier Card"

#### ADVANCED SEARCH

To search for documents for a particular building, click on Advanced Search on the top right of the Documents screen

- 1. Click on the search icon in the building box to enable the building search screen
- 2. Type some key letters to refine your search
- 3. Click on the building you want and then click Select at the bottom of the page (or double click on the building you want)

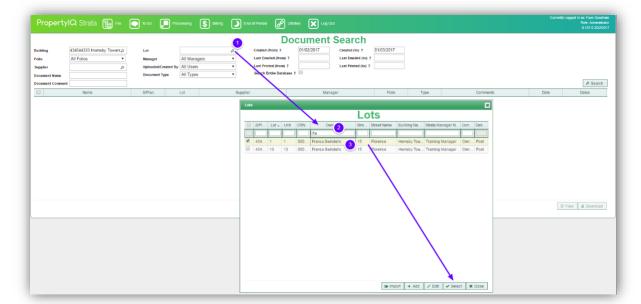


To search for Documents that relate to a particular lot owner – First make sure you have selected a building.

1. Click on the search icon in the Suppliers box to enable the supplier search screen

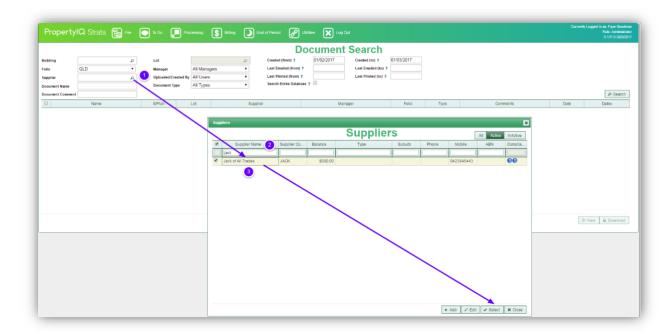


- 2. Type some key letters to refine your search and find the lot owner you want
- 3. Click to highlight the lot owner you want and then click *Select* at the bottom of your screen (or double click on the owner you want)



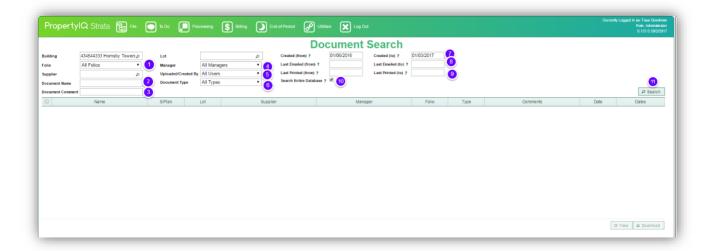
To search for documents that relate to a particular supplier

- 1. Click on the search Icon in the Supplier box to enable the supplier search screen
- 2. Type some key letters to refine your search and find the supplier you are looking for
- Click on the supplier you want and then click Select at the bottom of the screen (or double click on the supplier you want)



## Enter information to filter your search:

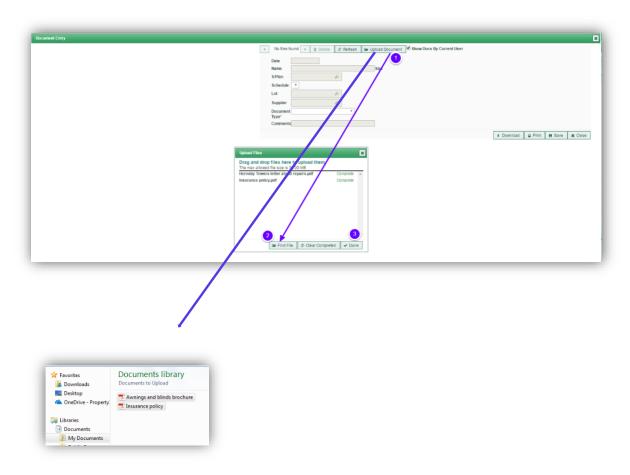
- Use the dropdown list to search for documents for a particular folio
- 2. Type the document name or part name here
- 3. Type document comments or part of the comments here. Documents generated by PropertyIQ will automatically have comments. For example. "Generated by Meeting Notice Generator"
- Use the dropdown list to search for documents for one strata manager
- 5. Use the dropdown list to search for documents created by one user
- 6. Use the dropdown list to search for a particular type of document
- 7. Enter a date range to search for documents created within that date range
- 8. Enter a date range to search for document that have been emailed within that date range
- Enter a date range to search for documents that have been posted within that date range
- 10. Click Search to find the documents that fit your search criteria



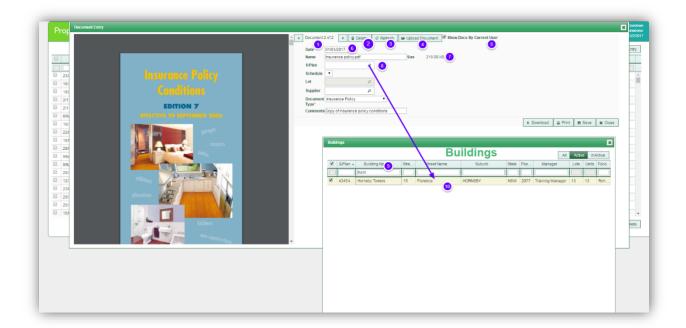
#### **DOCUMENT ENTRY**

To add externally generated documents, firstly save the documents you want in a place you will remember. Click on Document Entry at the top right of your screen to enable the Upload Documents screen

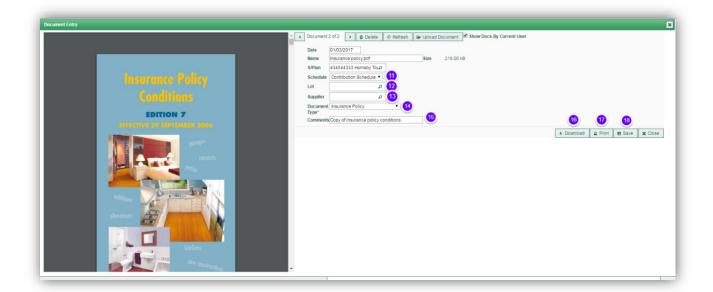
- 1. Click on Upload Documents
- 2. Click on Find File and find the file(s) you want to upload. If you have more than one you can highlight the first one and then hold your control key down to select multiples.
- 3. Click Done when you have selected all the files you want. If the upload has been successful you will see the word Complete in the upload files box



- 1. The documents you uploaded will show as a preview on the left. If there is more than one you can click on the arrows to move between documents.
- 2. Click Delete to remove a document you have uploaded
- 3. Click Refresh to refresh and clear the screen
- 4. Click here to upload documents (see previous screenshot)
- 5. By default, you will see documents uploaded by all users. Tick this box to narrow the search to just the current user's uploaded documents
- 6. Today's date will show here by default. This is the date the that will be recorded as the document date. You can alter if you want
- 7. The name and size of the document will show here
- 8. Click on the search icon to find and allocate the building this document relates to
- 9. Type some key letters to refine your search and find the building you are looking for  $\frac{1}{2}$
- 10. Click to highlight and then double click on the building you want



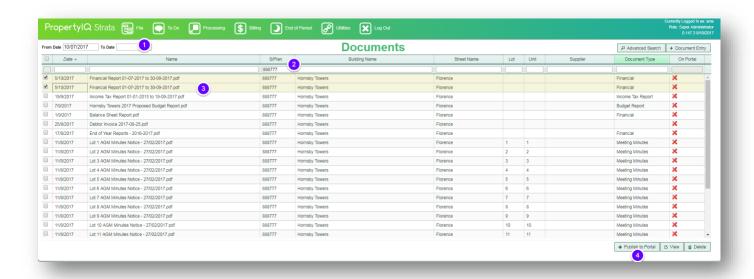
- 11. If the building you have selected has more than one contribution schedule, use the dropdown list to select the schedule
- 12. If the document relates to a lot owner within the building you selected, click on the search icon to find the lot owner you want
- 13. If the document relates to a Supplier, click on the search icon to find the Supplier.
- 14. Use the dropdown list to select the type of document
- 15. Type any comments here
- 16. Click Download to download a copy of the document
- 17. Click Print to generate a PDF copy of the document that you can print
- 18. Click *Save* to save the document to PropertylQ You can continue adding all the documents you uploaded in step one and then click *close* when you are finished



### **PUBLISH TO PORTAL**

You can select and publish documents to the portal from the documents screen

- 1. You can filter the date range by clicking in the boxes to open the calendar and enter a date range
- 2. To be able to publish to portal you must filter the screen to only show one strata plan
- 3. Click on the document(s) you want to publish to the Portal by clicking on the boxes in the left
- 4. The "Publish to Portal" button will now be enabled. Click to send the selected documents to the portal



The documents you selected will now be queued for the next overnight portal sync, but you can force a manual sync if you want them to appear on the portal immediately.

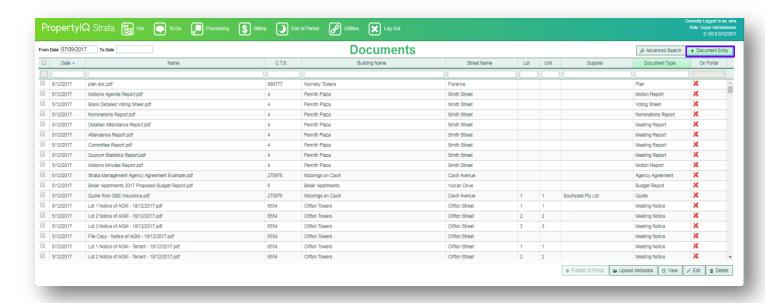
For full instructions on the portal, see the manual, "Owner's Portal"



#### UPLOAD METADATA FOR DOCUMENT FIELDS

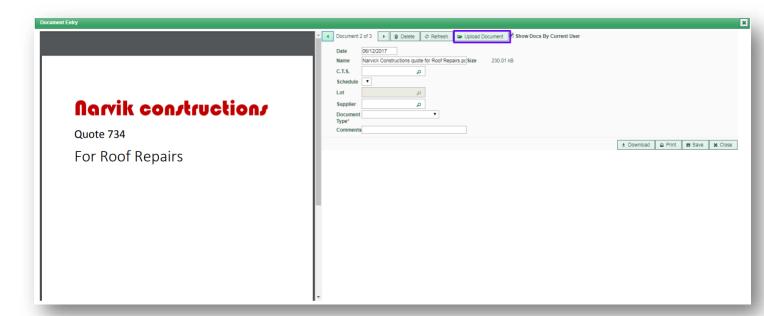
To Save time when importing large numbers of documents, you can import metadata, that contains all the field names for each document to save on document data entry.

First you need to upload the files via +Document Entry

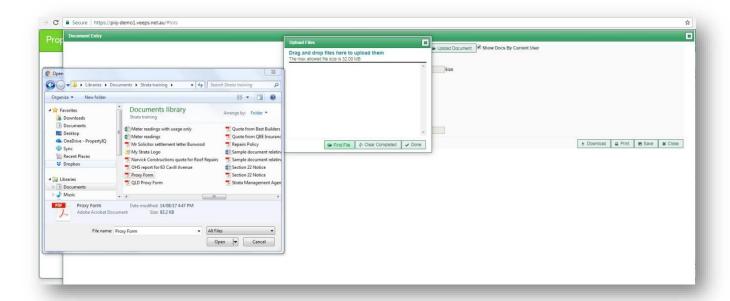


Find and select the files you want to import

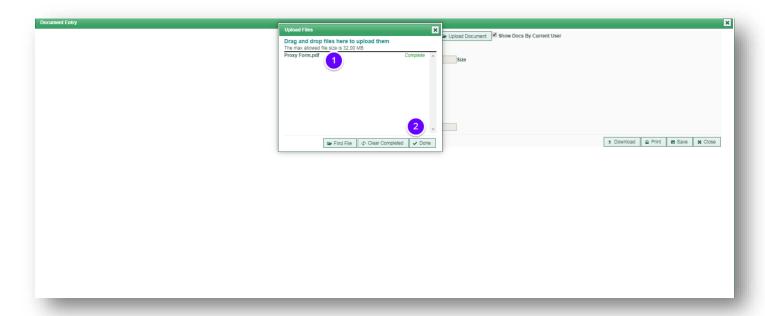
1. Click on the upload document button



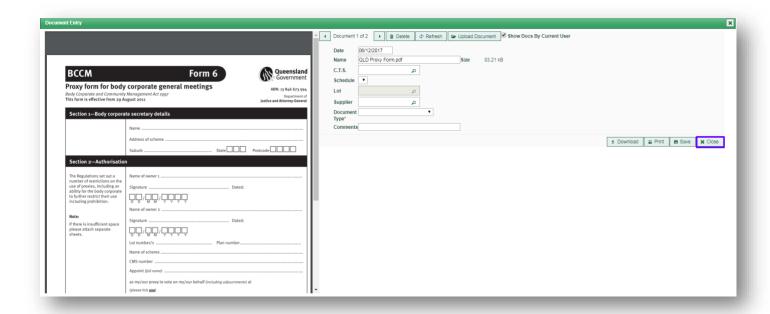
Find the files you want. (hold your control key down and click on each item you want to select)



- 1. You will see the documents you have selected here
- 2. Click Done once you have gathered all the documents you want to upload.

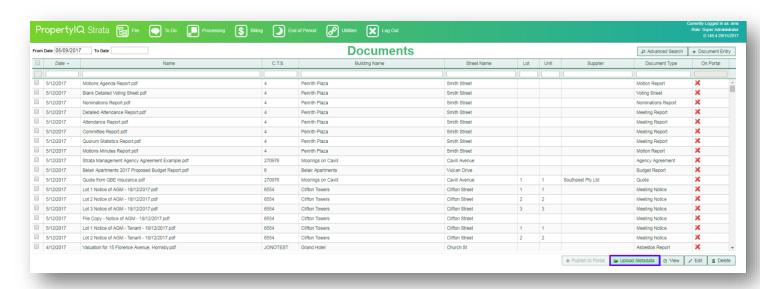


Click Close

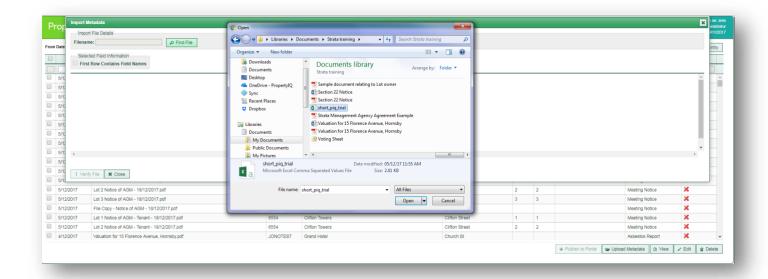


Now you can upload the metadata.

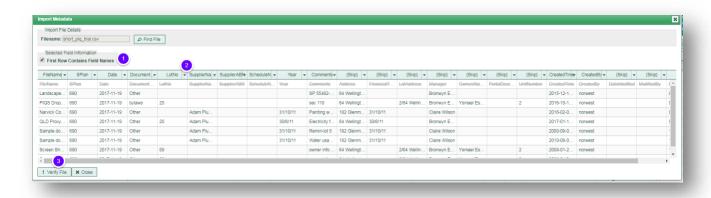
Go to the File>Documents Menu and click Upload Metadata



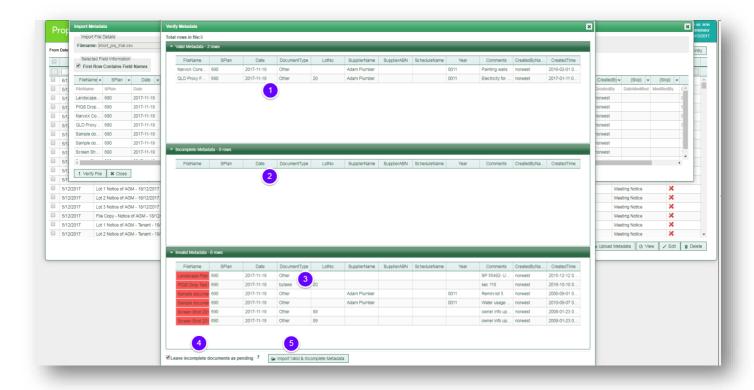
Click on Find file to search for the file on your computer



- 1. If the first row of your spreadsheet contains the field names, tick "First Row contains Field Names" so that PropertyIQ will ignore the data in the first row.
- 2. PropertyIQ will now look for a field that matches the field names in your spread sheet. If your field name is different, click on the dropdown list to select a corresponding field heading on the program.
- Click on Verify File



- 1. If the data matches a file you have uploaded in the steps above, they will show here as valid. Note that the name of the document must be identical to the document name on your spreadsheet.
- 2. Any incomplete data will show in this area
- 3. Data that can't be imported shows here this could be because you haven't uploaded a document with the same name of that shows on your spreadsheet or that other information is incorrect.
- 4. You can tick here to leave incomplete items as pending, so that you can go back and amend later
- 5. Click to import the metadata.



You will receive a confirmation that the data is being imported

Click OK to proceed and complete the process.



The documents you selected have now been fully imported without the need to enter details manually for each document.