

# Levies/Fees

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# INTRODUCTION TO LEVIES/FEES

Levies are the funds that lot owners pay to the strata scheme. They are usually paid by instalments throughout the financial year of the building. Levies are usually known as fees in Victoria

PropertyIQ manages two types of levies:

#### STANDARD LEVIES/FEES

Standard levies are commonly split into:

Administration Fund – to cover all the general expenses involved in running a strata scheme, such as building insurance, common area gardening, maintaining pools and lifts etc.

Sinking/Maintenance/Reserve/Capital Works Fund – money set aside for larger capital works type expenses, e.g. painting all the outside surfaces of the building, replacing fencing etc. The name of this fund depends on which state the building is located, but it has the same purpose.

Note – Most strata schemes hold all these funds in the same bank account, but the amounts held for each purpose must be separately accountable.

The recommended method for striking standard levies/fees is by using the budget function on the building card, but there may be circumstances where you need to strike standard levies using the special levy function. For example, if you take on the management of a building part way through its financial year.

See the manual "Budgets" for full details on how to strike a budget.

#### SPECIAL LEVIES

Are used to raise extra funds, and generally used if something unexpected happens and there are not sufficient funds in the sinking fund. For example, if a major structural issue is identified unexpectedly.

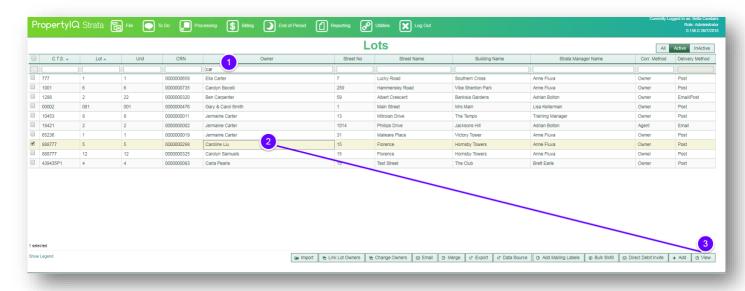
PropertyIQ simplifies the creation (striking) of these levies by utilising the budget function. Budgets are generated from the Building Card - Budgets tab. For detailed information about budgets, see the manual – "Budgets".

#### VIEWING A LOT OWNER'S LEVIES

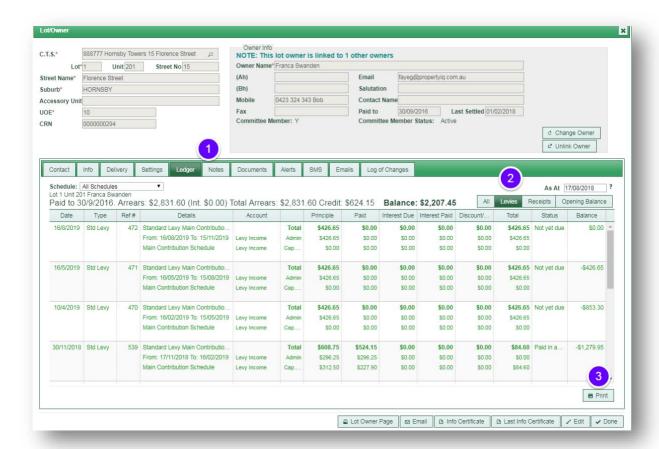
To view a lot owner's current position, go to the



- Click on Lots/Owners
- 2. Type in some key letters to search for the appropriate owner
- 3. Double click on the owner's name or click View to open the lot owner record.



- 1. Select Ledger to view all owner transactions
- 2. Click on Levies to view all the levies for that lot owner
- 3. Click on Receipts to view all the receipts for that lot owner

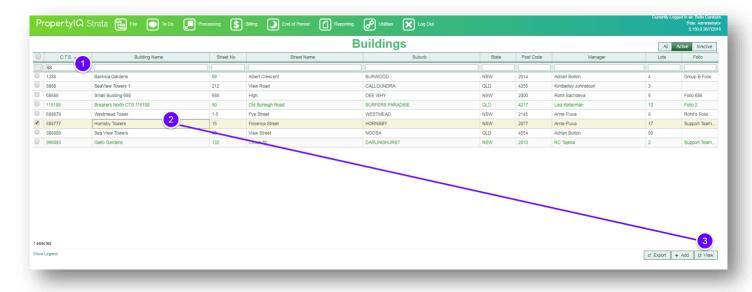


#### VIEWING THE OWNER POSITIONS FOR A WHOLE BUILDING

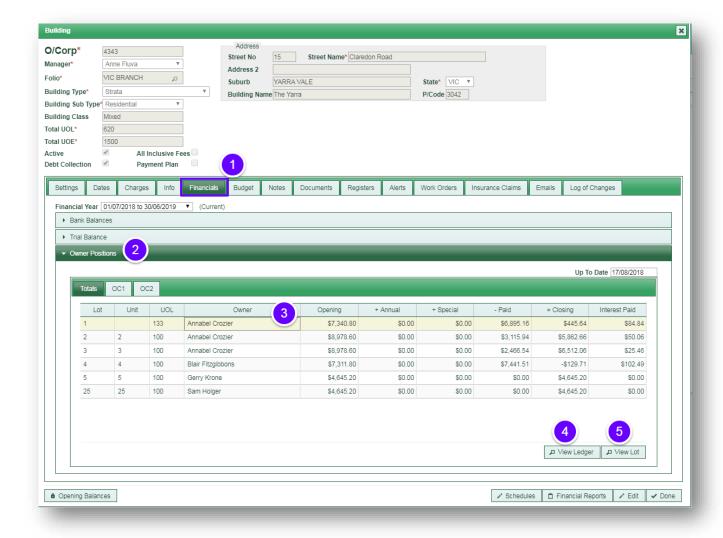


#### Go to

- 1. Select Buildings
- 2. Type some key letters to narrow your search
- 3. Double click on the selected building or click View to open the building card



- 1. Go to the Financials Tab
- 2. Click Owner Positions, to view the positions of all owners
- 3. Click on the owner's name
- 4. Click View Ledger
- 5. Click View Lot to view a lot owner's card



# RAISING A SPECIAL LEVY

Go to and select Special Levies



Click the search icon to search for the strata plan you want to create the special levy for.



## Refine your search

Double click on the building you want to select or click on Select at the bottom of the screen



- 1. The building you selected shows here
- 2. Enter the Description details
- 3. Select the type of Levy NOTE: Each State has different options. The levy type you choose will determine where it appears when you produce an information certificate.
- 4. If the building has multiple contribution schedules, select the schedule this levy is for from the dropdown list
- 5. Select the template you want to use. If you chose special Levy as the type, the special levy template defaults here
- 6. Enter the total amount you need to raise from the levy into the administration fund
- 7. The default levy income chart of accounts code for that fund and schedule shows here. Click on the search icon to search for a different chart of accounts code.
- 8. If the building is not registered for GST, then the status of the levy is free and can't be altered. If the building is GST registered, you can choose the status of the levy from the dropdown list
- 9. Enter the total amount you want to raise from the levy into the maintenance/sinking/reserve/capital works fund here
- 10. The default levy income chart of accounts code for that fund and schedule shows here. Click on the search icon to search for a different chart of accounts code
- 11. If the building is not registered for GST, then the status of the levy is free and can't be altered. If the building is GST registered, you can choose the status of the levy from the dropdown list.
- 12. Choose the calculation method here:

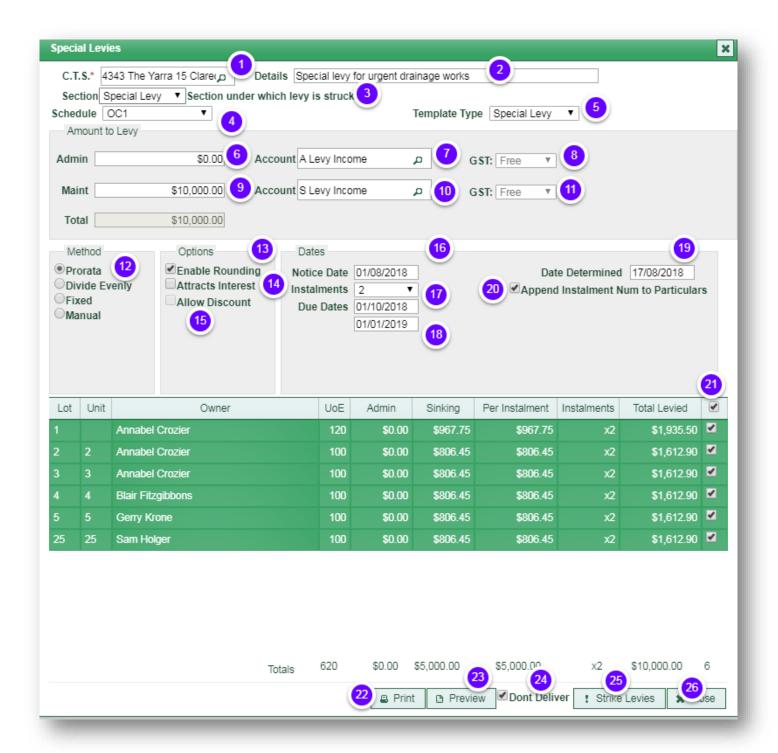
Prorata – will allocate the special levy amounts based on each unit's UOE

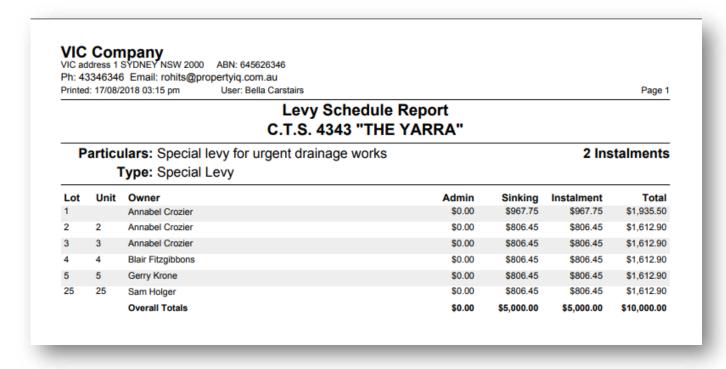
Divide evenly – divides the levy amount between all units in the Strata Scheme evenly

Fixed – charges each owner the full amount of the levy being struck

Manual – allows you to manually type in an amount to charge each lot owner

- 13. Enable rounding You can choose a rounding amount in your settings. Once this is chosen the enable rounding function will round to that amount e.g. nearest 5c
- 14. Attracts Interest Interest will be calculated on overdue levies based on the interest rules you entered for that building (if any)
- 15. Allow discount discounts will be calculated on levies based on the discount rules you entered for that building (if any)
- 16. Enter the date you want to appear on the levy notice
- 17. Use the dropdown list to select how many instalments the levy will have
- 18. Use the calendar to enter the dates each instalment is due
- 19. Enter the date the building determined the levy
- 20. Click here if the you want the instalment number to show on the levy notice
- 21. Click in the box on the top line to levy all lots. If you don't need to levy all lots you can click them individually.
- 22. Click Print to print a levy summary report
- 23. Click Preview to generate PDF previews of each levy notice
- 24. Click the Don't Deliver box if you do not want the levy notices to be sent immediately
- 25. Once you are ready, click Strike Levies to complete the process
- 26. Click Close to exit the special levies screen

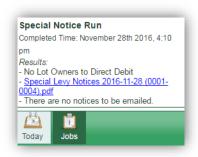




Once you click Strike Levies you will receive a prompt to confirm that you wish to proceed with striking the levy



When you click *Yes*, the program will create the levies and create PDF or email notices according to the delivery method selected for that lot owner. The job shows in your job centre on the right side of your screen.



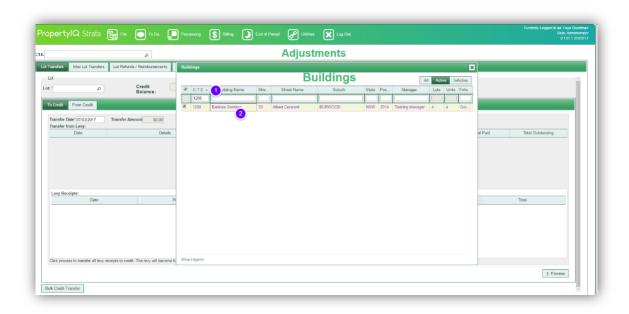
## CANCELLING AND EDITING LEVIES



o to and select Adjustments

you will first need to select the building you want to work with as you can only create adjustments for one building at a time.

- 1. Type some key letters to refine the search and find the building you want
- 2. Click and then double click on the building to select it



# **EDITING AND CANCELLING LEVIES**

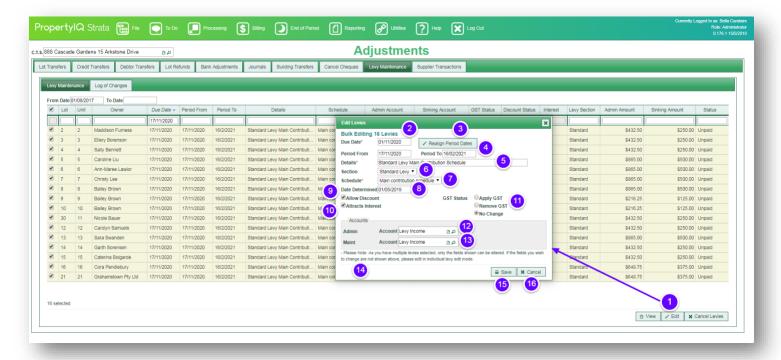
The Levy Maintenance screen allows you to view edit, delete or cancel levies singly or in bulk.



All adjustments must be performed for a single building at a time, so you need to select the building first. You can edit some areas for paid levies but can't alter details such as the amount owing.

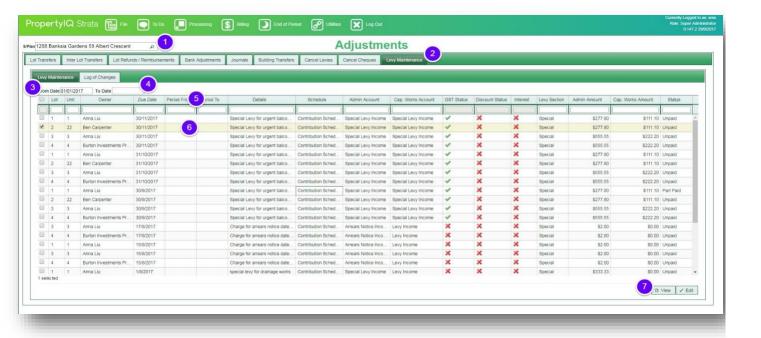
- 1. The select building shows here
- 2. Select the levy maintenance screen
- 3. Select the levy maintenance tab is the default
- 4. You can also view the log of changes tab
- 5. Click to open the boxes and select a date range using the calendar
- 6. Select a single item by clicking individually or select all
- 7. The selected items are highlighted on the screen
- 8. The number of selected items shows here
- 9. View to view an individual selected item
- 10. Edit to edit selected item(s)
- 11. Cancel to cancel selected items

- 1. Select Edit
- 2. Use the calendar to alter the due date if required
- 3. If you have altered the due date, you can select *Realign period Dates*. In this example if you chose to realign period dates, the period would change to 1.11.2020 to 31.1.2020
- 4. The period shows here
- 5. You can edit the details here
- 6. You can alter the section under which the levy is struck by clicking on the dropdown menu and choosing a different section
- 7. If the building has more than one contribution schedule, you can alter the schedule the levy is for by clicking on the dropdown menu and choosing a different schedule
- 8. You can alter the date determined by clicking in the box to open the calendar and enter a new date determined
- 9. Tick the *Allow Discount* box to alter the discount status
- 10. Tick the Attracts Interest box to alter the interest status
- 11. Select to apply changes to the GST status
- 12. Click on the search icon to alter the chart of accounts code any admin fund amounts are allocated to
- 13. Click on the search icon to alter the chart of accounts code any capital works/sinking/reserve/maintenance fund amounts are allocated to
- 14. In this example, the levies selected were originally for differing amounts so you can't alter the amount due. If all levies selected are unpaid and have the same due amount you can edit the amount due in bulk, otherwise you would need to edit each levy individually.
- 15. Save your changes
- 16. Cancel to exit without saving your changes

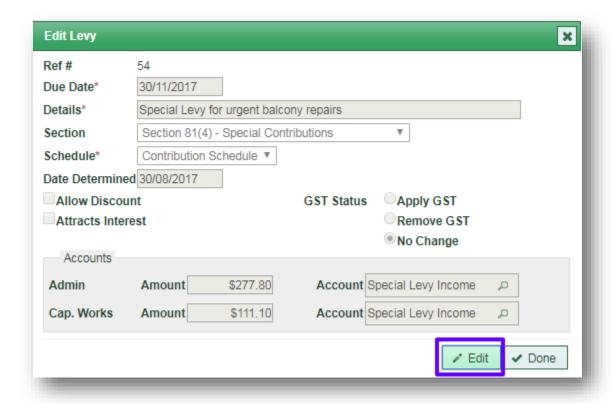


#### VIEWING AND EDITING A SINGLE LEVY

- 1. All adjustments must be done for a single building at a time, so select the building first
- 2. Go to the levy maintenance tab
- 3. Levy maintenance is the default
- 4. You can click on the boxes to open the calendar and select a date range
- 5. Type some key letters in any of the empty boxes on the top line to refine your search
- 6. Click in one of the boxes on the left to select the levy you want to view and edit
- 7. Click View to view the levy you have selected



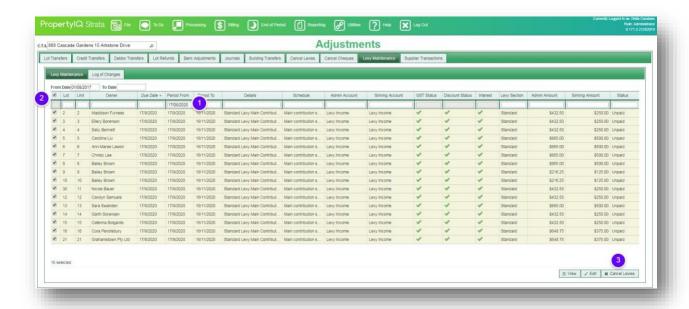
The edit levy box will pop up and you can click on Edit to edit the single levy



#### CANCELLING OR DELETING LEVIES FROM THE LEVY MAINTENANCE SCREEN

The cancel button will either cancel the selected levies/fees by creating a negative levy/fee to offset the original notice *or* delete the selected levies/fees from PropertyIQ, depending on the status of the levy/fee

- 1. Refine the screen to only show the levies you want to cancel
- 2. If you want to delete all the levies showing on the screen tick the box in the top line, otherwise tick individual boxes to select only the levies you want to delete
- 3. Select Cancel Levies



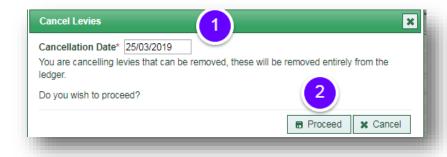
### DELETING/REMOVING LEVIES

Levies/fees will be deleted when you select Cancel if they fit these criteria:

- The levy/fee has never been not been included in a due, arrears, final, legal or special notice to an owner
- The levy fee has never been paid or partly paid
- It is due in the current financial year.

If a levy is deleted, it is removed entirely from the lot owner's ledger

- 1. Click in the cancellation date box to open the calendar and enter the cancellation date
- 2. Proceed to confirm you wish to proceed with the deletion



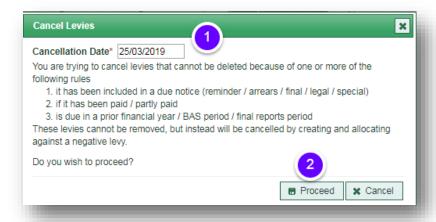
#### **CANCELLING LEVIES**

Levies/fees are cancelled (but not deleted) when you select *Cance*l if the levy has been fully or partly paid at any time, or if it has previously been included in any a due, arrears, final, legal or special notice to an owner

- Any receipts that have been allocated to your selected levies/fees show as an unallocated credit on the owner's ledger.
- A negative levy/fee is automatically created on the owner's ledger to offset the cancelled levy/fee

An audit trail of all transactions shows on the lot owner's ledger. This includes the information about the original levy/fee, the negative levy/fee, and any transfers to/from credit)

- 1. Click in the cancellation date box to open the calendar and enter the cancellation date
- 2. Proceed to confirm you wish to proceed with the cancellation



# LEVY MAINTENANCE LOG OF CHANGES

The log of changes tab records all changes that have been made to levies

