

Fee schedules

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INTRODUCTION TO FEE SCHEDULES

The Fee Schedules area is where you create invoices to charge your management, activity, and additional fees to your managed buildings.

GETTING STARTED

The Fee Schedule screen allows you to determine which fees you want to take.

FREQUENCY – The frequency at which you charge each Building comes from your management agreement and is then entered in the Building card – Charges Tab.

CHARGE CYCLES - You can allocate your buildings to different charge cycles. This is entered on the Building Card – Charges Tab. For example, if you charge quarterly, each building's fees may become due on a different month, depending on when you signed the management agreement. You might set up three different schedules, number 1 for January, number 2 for February and number 3 for March. When April comes around you will re-use number 1 because the buildings you billed in January are now due for billing again.

For more information on charges and charge types in PropertylQ, you can refer to the following resources:

- Videos and help page '<u>Charges fixed and variable charges on the building card and activity log'</u>
- Manual 'Buildings Charges Tab: Fixed and Variable Charges'
- Manual 'Activity Log'

FEE SCHEDULE RUN PROCESS

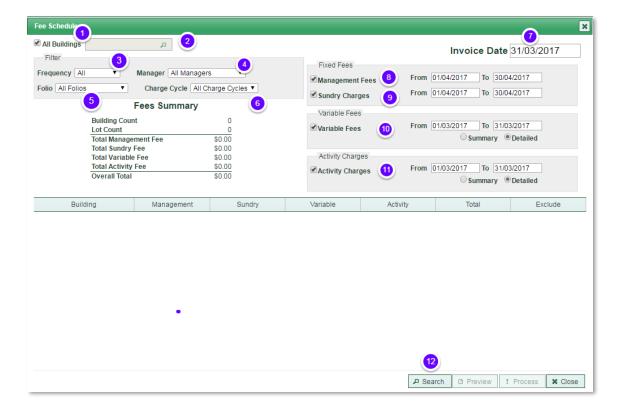
To get started go to



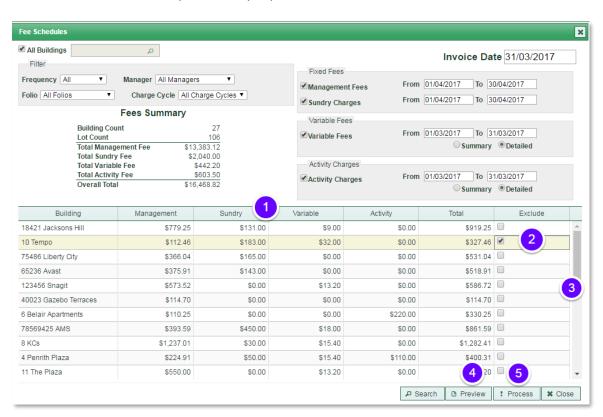
and select Fee Schedules



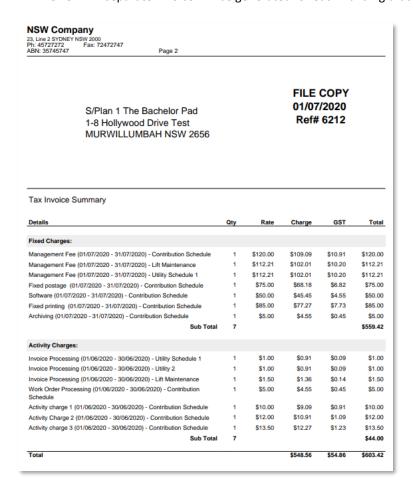
- 1. The default is all buildings. This means that when you click *Process* at the end of this screen, invoices will be generated to charge all your buildings. If you untick you can search for a single building to charge by using the search icon.
- 2. If the All Buildings box is unticked, the search function will be greyed out
- 3. By default, the fee schedule run will charge all fee frequencies, but you can use the dropdown list to select a single frequency. The choices are:
 - i. Monthly
 - ii. Quarterly
 - iii. Tri-Annual
 - iv. Bi-Annual
 - v. Annual
- 4. By default, the fee schedule run will be generated for all managers, but you can select an individual manager from the dropdown list.
- 5. By default, the fee schedule run will charge all folios, but you can select an individual folio from the dropdown list
- 6. By default, the fee schedule run will charge all charge cycles, but if you have different charge cycles, choose the number of the charge cycle you want to process from the dropdown list. Take particular care with this step if you are using charge cycles. See note in the introduction.
- 7. Type the invoice date here. This is the date the buildings will be invoiced.
- 8. Click in the box to tick management fees if you want to charge your standard management fees. Select the date range you want to charge for. This is often charged in advance for the next period.
- 9. Click in the box to tick *Sundry Charges* if you want to charge fixed sundry charges. Select the date range you want to charge for. These are often charged in advance for the next period.
- 10. Click *Variable Fees* if you want to charge your variable fees. These will always be charged in arrears as they are only created as they happen. You can click in the circle to generate either a detailed or summary report.
- 11. Click *Activity Charges* if you want to charge for your activities. These will always be charged in arrears as they are only created as they happen. You can click in the circle to generate either a detailed or summary report.
- 12. Click Search to find all the fees/charges that fit the criteria you have entered.



- 1. After you click search, all the fees/charges that fit the criteria you entered will show on the screen
- 2. By default, all these items will be charged to the buildings, but if you want to exclude any items you can click in the exclude box
- 3. If you have a lot of items, use the side bar to scroll up and down and make sure you are happy to process all items.
- 4. Click on *Preview* to create a PDF preview of the fees/charges you are about to invoice against the buildings. A PDF will open in a new tab
- 5. Click on Process when you are ready to proceed



PDF Preview – A separate invoice will be generated for each Building that you are charging.



When you click *Process* you will receive a prompt to confirm that you wish to proceed.



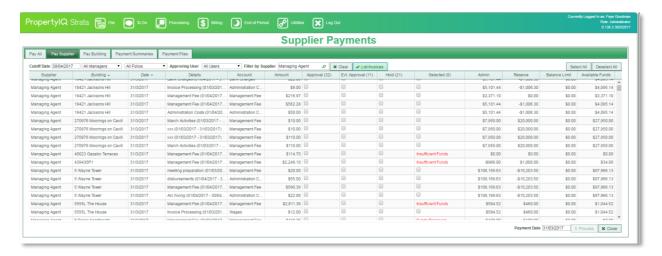
The invoices against each of the buildings are now created and a detailed Income Analysis Report will be generated. This will open in a new tab.



The invoices will then be available to process and pay your company from the Supplier Payments Screen. The invoices will also be saved as a supplier invoice against the associated buildings.



For detailed information about Supplier Payments, see the manual "Supplier Payments".



FEE SCHEDULE REPORTS

A detailed Income Analysis Report will be generated as part of the Fee Schedule run.

You can generate Income Analysis and Payment Analysis Reports at any time under the Reporting menu.



For more information about Income Analysis and/or Payment Analysis Reports, see the manual "Reporting".

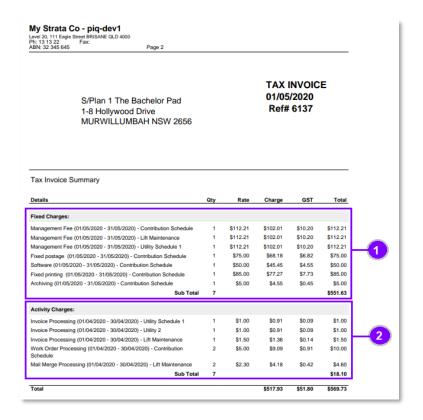
FEE SCHEDULE INVOICES

The invoices generated by the Fee Schedule run can be viewed at any time in the building's documents under the 'Supplier Invoice' document type, with the name "[Building] Management Agent Invoice #[Inv number] [Inv date].pdf". They can also be viewed in the Supplier card>Documents tab of the managing agent supplier.

The invoice will contain your company details, the building details, and an itemised list of charges.

- "Fixed Charges" will appear here. These include charges of type management fees and sundry charges.
- "Activity Charges" will appear here. These include charges of type variable charges and activity log charges.





FEE SCHEDULE CHARGES IN FINANCIAL REPORTS

Management Fees and Sundry Charges will always be itemised in building financial reports e.g. 4 sundry charges will appear as 4 line items in the report.

Activity Charges and Variable Charges will appear in building financial reports either *itemised* or *consolidated*, depending on your Application Settings. By default, activity and variable charges will be itemised.

Itemised activity and variable charges

If charges are itemised, 4 activity charges will appear as 4 line items in the report.

Consolidated activity and variable charges

If charges are consolidated, *variable* and activity charges created by the Fee Schedule run will be consolidated/grouped into one generic line item per invoice for certain financial reports in PIQ.

This improves readability of the reports and significantly reduces the number of pages in each report.

This feature is optional and is enabled by an application setting (see <u>Application Setting to consolidate fee schedule charges</u> below). When the setting is enabled, it will affect the following financial reports:

- Income and Other Expenses report
- Funds Management report
- Cash Management report



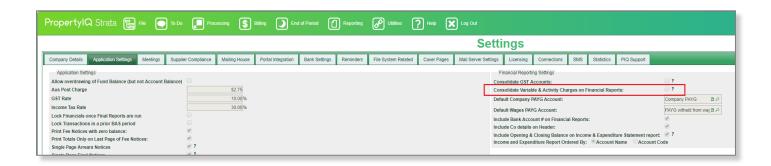
APPLICATION SETTING TO CONSOLIDATE FEE SCHEDULE CHARGES IN REPORTS

You can enable an application setting to consolidate variable and activity charges in the following financial reports:

- Income and Other Expenses report
- Funds Management report
- Cash Management report

This setting is disabled by default and must be enabled by clients for this functionality to work. When this setting is enabled, the specified financial reports will consolidate/group all variable and activity charges created by the Fee Schedule run into one generic line item per invoice.

You can enable this setting under Utilities > Settings > Application Settings and ticking the 'Consolidate variable & activity charges on financial reporting' checkbox.



CONSOLIDATION OF CHARGES IN FINANCIAL REPORTS

The consolidation of variable and activity charges will affect the following financial reports:

- Income and Other Expenses report
- <u>Funds Management report</u>
- Cash Management report

The consolidation rules and behaviour are different for each type of report. You can read more about each report below, including some examples of itemised vs consolidated charges.

INCOME AND OTHER EXPENSES REPORT

Consolidation rules for the Expenses & Other Income Report are:

- When generating the report in accrual mode, charges are grouped by invoice within each account
- When generating the report in cash mode, charges are grouped on a payment and invoice level within each account
- When generating the report in consolidated schedule mode, charges will be grouped across schedules
- When generating the report in split schedule mode, charges will be grouped by schedule
- Consolidated charges will appear as one line item in the report as follows:
 - o 'Date' = invoice date
 - 'Ref' = invoice reference number, when in accrual basis mode
 OR
 - o 'Ref' = payment reference number of the invoice, when in cash basis mode
 - o 'Description' will appear as "Activity Charges [invoice date period]"



- Even if there is only 1 transaction being consolidated, the description format will remain the same
- If the invoice date period selected for the variable and activity charges differ, it will display the oldest invoice From date and the most recent invoice To date of the line items being consolidated
- 'Amount' = sum of consolidated charges

Example of consolidated fee schedule charges in the Expenses & Other Income Report (accrual mode):

Setting for 'Consolidate Variable & Activity Charges on Financial Reports' = DISABLED Expenses & Other Income - C.T.S. 198 "FLORENCE STREET APARTMENTS" 18 FLORENCE STREET, BRISBANE, QLD 4000 For the Financial Period 01/07/2020 to 08/07/2020 Administrative Fund - Expenses **Administration Cost** Date Ref. Details Balance Amount Activity Charge 2 (01/07/2020 - 31/07/2020) My Strata Co 08/07/2020 6187 \$6.36 \$6.36 Activity Charge 3 (01/07/2020 - 31/07/2020) My Strata Co 08/07/2020 6187 \$8.18 \$14.54 Activity Charge 1 (01/07/2020 - 31/07/2020) My Strata Co 08/07/2020 6187 \$19.09 \$4.55 08/07/2020 6187 \$73.64 Work Order Processing (01/07/2020 - 31/07/2020) 08/07/2020 6187 Sundry Charge 2 (01/07/2020 - 31/07/2020) My Strata Co \$4.55 \$78.19 Levy Instalment Notice (01/07/2020 - 31/07/2020) My Strata Co 08/07/2020 6187 \$5.00 \$83.19 08/07/2020 6187 Sundry Charge 1 (01/07/2020 - 31/07/2020) My Strata Co \$9.09 \$92.28 **Total for Administration Cost Management Fee** Management Fee (01/07/2020 - 31/07/2020) My Strata Co 08/07/2020 6187 \$90.91 \$90.91 **Total for Management Fee** \$90.91 **Total for Administrative Fund - Expenses** \$183.19



5 line items INTO 1 line item

	Set	ting for 'Consolidate Variable & Activity Charge = ENABLED	es on Financial Rep	ports'
		Expenses & Other Income - C.T.S.	198	
		"FLORENCE STREET APARTME	NTS"	
		18 FLORENCE STREET, BRISBANE, QLD For the Financial Period 01/07/2020 to 08/07/202	4000	
Administr	ative Fund	- Expenses		
Administra	tion Cost	•		
Date	Ref.	Details	Amount	Balance
08/07/2020	6187	Activity Charges (01/07/2020 - 31/07/2020) My Strata Co	\$78.64	\$78.64
08/07/2020	6187	Sundry Charge 2 (01/07/2020 - 31/07/2020) My Strata Co	\$4.55	\$83.19
08/07/2020	6187	Sundry Charge 1 (01/07/2020 - 31/07/2020) My Strata Co	\$9.09	\$92.28
		Total for Administration Cost	\$92.28	
Manageme	nt Fee			
Date	Ref.	Details	Amount	Balance
08/07/2020	6187	Management Fee (01/07/2020 - 31/07/2020) My Strata Co	\$90.91	\$90.91
		Total for Management Fee	\$90.91	
		Total for Administrative Fund - Expen		\$183.19

FUNDS MANAGEMENT REPORT

Consolidation rules for the Funds Management Report are:

- Charges are grouped on a payment then invoice level
 - if charges are paid, charges are grouped by payment then invoice
 - o if charges are not paid, charges are grouped by invoice
- Charges are also grouped on an chart of account level in Section 5 of the report, or on a supplier level in Sections 6 & 7 of the report
- When generating the report in consolidated schedule mode, charges will be grouped across schedules
- When generating the report in split schedule mode, charges will be grouped by schedule
- Consolidated charges will appear as one line item in the report as follows:
 - 'Date' = invoice date <u>or</u> payment date
 - invoice date if charges are not paid
 - payment date if charges are paid
 - 'Particulars/Supplier' = name of the supplier and "Activity Charges [invoice date period]"
 - Even if there is only 1 transaction being consolidated, the description format will remain the same
 - If the invoice date period selected for the variable and activity charges differ, it will display the oldest invoice From date and the most recent invoice To date of the line items being consolidated
 - o 'Admin' = sum of consolidated Admin Fund charges (GST excl), otherwise is \$0.00
 - o 'GST' for Admin = sum of GST on consolidated Admin Fund charges, otherwise is \$0.00
 - 'Sinking/Cap Works/Maint' = sum of consolidated Sinking/Cap Works/Maint Fund charges (GST excl), otherwise is \$0.00
 - 'GST' for Sinking/Cap Works/Maint = sum of GST on consolidated Sinking/Cap Works/Maint Fund charges, otherwise is \$0.00
 - 'Total' = Total amount consolidated charges (inc GST)

Example of consolidated fee schedule charges in the Funds Management Report:

	Setting for 'Consolidate Variable = <u>DISA</u>	•	harges o	n Financial	Reports'				
	Report on Management of Funds - C.T.S. 198 "FLORENCE STREET APARTMENTS" 18 FLORENCE STREET, BRISBANE, QLD 4000 For the Financial Period 01/07/2020 to 08/07/2020								
	ey EXPENDED from each fund for t	he period -	007	O'alda a		TOTAL			
Date	Particulars	Admin	GST	Sinking	GST	IOIAL			
	Activity Charge 2 (01/07/2020 - 31/07/2020) My Strata Co	6.36	0.64	0.00	0.00	7.00			
08/07/20	Activity Charge 3 (01/07/2020 - 31/07/2020) My Strata Co	8.18	0.82	0.00	0.00	9.00			
08/07/20	Activity Charge 1 (01/07/2020 - 31/07/2020) My Strata Co	4.55	0.45	0.00	0.00	5.00			
08/07/20	Work Order Processing (01/07/2020 - 31/07/2020) My Strata Co	54.55	5.45	0.00	0.00	60.00			
08/07/20	My Strata Co	4.55	0.45	0.00	0.00	5.00			
08/07/20	Levy Instalment Notice (01/07/2020 - 31/07/2020) My Strata Co	5.00	0.50	0.00	0.00	5.50			
08/07/20	Sundry Charge 1 (01/07/2020 - 31/07/2020) My Strata Co	9.09	0.91	0.00	0.00	10.00			
	Account Total	92.28	9.22	0.00	0.00	101.50			
Manage	ment Fee								
08/07/20	Management Fee (01/07/2020 - 31/07/2020) My Strata Co	90.91	9.09	0.00	0.00	100.00			
	Account Total Total Expenditure	90.91 183.19	9.09 18.31	0.00 0.00	0.00 0.00	100.00 201.50			



Setting for 'Consolidate Variable & Activity Charges on Financial Reports' = ENABLED

Report on Management of Funds - C.T.S. 198 "FLORENCE STREET APARTMENTS" 18 FLORENCE STREET, BRISBANE, QLD 4000

For the Financial Period 01/07/2020 to 08/07/2020

5. Money EXPENDED from each fund for the period -									
Date	Particulars	Admin	GST	Sinking	GST	TOTAL			
Adminis	stration Cost								
08/07/20	Activity Charges (01/07/2020 - 31/07/2020) My Strata Co	78.64	7.86	0.00	0.00	86.50			
08/07/20	Sundry Charge 2 (01/07/2020 - 31/07/2020) My Strata Co	4.55	0.45	0.00	0.00	5.00			
08/07/20	Sundry Charge 1 (01/07/2020 - 31/07/2020) My Strata Co	9.09	0.91	0.00	0.00	10.00			
	Account Total	92.28	9.22	0.00	0.00	101.50			
Manage	ment Fee								
08/07/20	Management Fee (01/07/2020 - 31/07/2020) My Strata Co	90.91	9.09	0.00	0.00	100.00			
	Account Total Total Expenditure	90.91 183.19	9.09 18.31	0.00 0.00	0.00 0.00	100.00 201.50			

CASH MANAGEMENT REPORT

Consolidation rules for the Cash Management Report are:

- Charges are grouped on a payment (same payment date/Ref number) and invoice level within each account
- When generating the report in consolidated schedule mode, charges will be grouped across schedules
- When generating the report in split schedule mode, charges will be grouped by schedule
- Consolidated charges will appear as one line item in the report as follows:
 - o 'Date' = invoice payment date
 - o 'Ref' = invoice payment reference number
 - o 'Payee' = supplier name
 - o 'Details' will appear as "Activity Charges [invoice date period]"
 - Even if there is only 1 transaction being consolidated, the description format will remain the same
 - If the invoice date period selected for the variable and activity charges differ, it will display the oldest invoice From date and the most recent invoice To date of the line items being consolidated
 - 'Amount' = sum of consolidated charges

Example of consolidated fee schedule charges in the Cash Management Report:

Setting for 'Consolidate Variable & Activity Charges on Financial Reports' = DISABLED

Cash Management Report - C.T.S. 198 "FLORENCE STREET APARTMENTS" 18 FLORENCE STREET, BRISBANE, QLD 4000

For the period 01/07/2020 to 08/07/2020

Lev	Levy Income - Consolidated								
Lot	Owner Name	Bal Bfwd	Levies Due	Special	Paid this	Discount	Closing	Interest	
LUL	Owner Name	01/07/2020	this period	Levy	period	Amounts	Balance	Due	
1	Owner 2	\$300.00	\$150.00	\$0.00	\$0.00	\$0.00	\$450.00	\$0.00	
2	Owner 2	\$300.00	\$0.00	\$0.00	\$0.00	\$0.00	\$300.00	\$0.00	
Owne	er Totals - Consolidated	\$600.00	\$150.00	\$0.00	\$0.00	\$0.00	\$750.00	\$0.00	

	trative Fu	nd - Payments - Conso	olidated	
Date	Reference		Details	Amount
08/07/2020	D/D#1	My Strata Co	Levy Instalment Notice (01/07/2020 - 31/07/2020)	\$5.50
08/07/2020 08/07/2020	D/D#1 D/D#1	My Strata Co My Strata Co	Sundry Charge 1 (01/07/2020 - 31/07/2020) Sundry Charge 2 (01/07/2020 - 31/07/2020)	\$10.00 \$5.00
08/07/2020	D/D#1	My Strata Co	Work Order Processing (01/07/2020 - 31/07/2020)	\$60.00
08/07/2020	D/D#1	My Strata Co	Activity Charge 3 (01/07/2020 - 31/07/2020)	\$9.00
08/07/2020	D/D#1	My Strata Co	Activity Charge 1 (01/07/2020 - 31/07/2020)	\$5.00
08/07/2020	D/D#1	My Strata Co	Activity Charge 2 (01/07/2020 - 31/07/2020)	\$7.00
			Total Administration Cost	\$101.50
Managen	nent Fee			
Date	Reference	Payee	Details	Amount
08/07/2020	D/D#1	My Strata Co	Management Fee (01/07/2020 - 31/07/2020)	\$100.00
			Total Management Fee	\$100.00
			Total for Administrative Fund - Payments	\$201.50



5 line items INTO 1 line item

Setting for 'Consolidate Variable & Activity Charges on Financial Reports' = ENABLED

Cash Management Report - C.T.S. 198 "FLORENCE STREET APARTMENTS" 18 FLORENCE STREET, BRISBANE, QLD 4000

For the period 01/07/2020 to 08/07/2020

1 -4	ot Owner Name	Bal Bfwd	Levies Due	Special	Paid this	Discount	Closing	Interes
LOt		01/07/2020	this period	Levy	period	Amounts	Balance	Du
1	Owner 2	\$300.00	\$150.00	\$0.00	\$0.00	\$0.00	\$450.00	\$0.0
2	Owner 2	\$300.00	\$0.00	\$0.00	\$0.00	\$0.00	\$300.00	\$0.0
Owne	r Totals - Consolidated	\$600.00	\$150.00	\$0.00	\$0.00	\$0.00	\$750.00	\$0.0

Administ	ration Cost			
Date	Reference	Payee	Details	Amount
08/07/2020	D/D#1	My Strata Co	Sundry Charge 1 (01/07/2020 - 31/07/2020)	\$10.00
08/07/2020	D/D#1	My Strata Co	Sundry Charge 2 (01/07/2020 - 31/07/2020)	\$5.00
08/07/2020	D/D#1	My Strata Co	Activity Charges (01/07/2020 - 31/07/2020)	\$86.50
			Total Administration Cost	\$101.50
Managen	nent Fee			
Date	Reference	Payee	Details	Amount
08/07/2020	D/D#1	My Strata Co	Management Fee (01/07/2020 - 31/07/2020)	\$100.00
			Total Management Fee	\$100.00
			Total for Administrative Fund - Payments	\$201.50