

## **ALERTS TAB**

The alerts function in PropertyIQ allows you to create customised alerts so you will never miss an important notification. For example, you could set an alert that states a building has asbestos and that this must be disclosed on all work orders. You can also set rules around each alert.

## ADDING A NEW ALERT

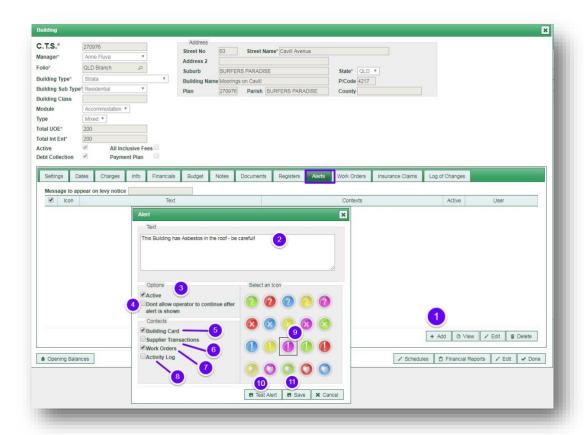
- 1. +Add to start adding a new alert
- 2. Type the text you want to see when the alert triggers
- 3. The alert will be active by default, but you can untick if you want to deactivate it later
- 4. Tick *Don't allow operator to continue after alert is shown* if you want the alert to prevent the operator from going any further with the process. An example would be that you are not authorised to process any supplier transactions for that building) In this example we just want to make the operator aware of this issue, so the box is notticked.

Tick the box to select the context that you want to trigger the alert.

- 5. If you tick *building card*, the alert will trigger whenever you open that building's card. An example might be thatyou want to warn operators that the management agreement is expiring in two months.
- 6. If you tick *suppler transactions*, the alert will trigger whenever you commence processing supplier transactions for that building. An example would be that you are not authorised to process any supplier transactions for that building.
- 7. If you tick *work orders*, the alert will trigger whenever you create or view work order for that building. In this example we want the operator to see this warning, so they can add a disclosure about the asbestos in the roof area.
- 8. If you tick activity log, the alert will trigger whenever you create an activity log item for this building
- 9. Choose the symbol you want to appear when the alert is triggered. You can choose any symbol you want. It is a good idea to keep your alert symbols consistent right across PropertyIQ
- 10. Click here to test how the alert will look. Click Ok if you are happy with it



11. Save when done.



## VIEW, EDIT AND DELETE ALERTS

You can view, edit and delete any alerts you have created by going to the Alerts tab on the building

- 1. Highlight the alert you want to work with (or double click on the alert you want to work with)
- 2. Click +Add to add a new alert.
- 3. Click View to view the alert you want to work with
- 4. Click on Edit to edit the alert you want to work with
- 5. Click *Delete* to delete the alert

